



## ADULT GAMING CENTRE PREMISES LICENCE

Licence No: GPL112

This licence is issued under section 164 of the Gambling Act 2005 by  
the  
London Borough of Lewisham

### Part 1 – Details of person to whom licence is issued

This premises licence is issued to: **East Kent Leasing Ltd**

Of the following address:

**Rotunda House  
Unit H Concept Court  
Shearway Business Park  
Folkestone CT19 4RH**

Who holds an operating licence which has been given the following operating licence number by the Gambling Commission: **000-034401-N-315687**

### Part 2 – Details of the premises in respect of which the licence is issued

Facilities for gambling may be provided in accordance with this licence on the following premises:

**Palace Amusements  
70 Deptford High Street  
London  
SE8 4RT**

### Part 3 – Premises Licence Details

The licence came into effect on: **11<sup>th</sup> December 2020**

Hours of Operation at Premises: **9:00 – 23:00 Monday - Sunday**

This licence is of unlimited duration

The following conditions have been attached to the licence by the issuing authority under section 169(1)(a) of the Gambling Act 2005:

**See Annex 1**

A scale plan is attached to this licence under Annex 2

Signed on behalf of the Licensing Authority

Directorate for Community Services  
Crime, Enforcement & Regulation Service  
Licensing Authority  
Holbeach Office, 9 Holbeach Road  
London, SE6 4TW

Proper Officer for Licensing  
London Borough of Lewisham



## Annex 1: Conditions of Licence

### Door Supervisor

1. The Premises shall employ a door supervisor for the duration of premises opening hours (9:00 – 23:00).

### CCTV

2. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and local authority licensing officers with minimum delay if requested.
2. A CCTV camera shall be installed to cover
  - a) All entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions
  - b) The areas of the premises to which the public have access (excluding toilets)
  - c) Gaming machines and any counter area
3. An overt CCTV monitor to be installed, able to be seen by customers.
4. The premises shall display notices near the entrance of the venue stating that CCTV is in operation.

### Crime Prevention

5. The following crime prevention measures shall be implemented:
  - A time delay safe with deposit slot and anti-fishing mechanisms must be used at the counter till area
  - Regular robbery awareness and cash handling training shall be given to all staff.
6. The Licensee shall maintain 'Challenge 25 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request.
7. Prominent signage and notices advertising the Challenge 25 will be displayed showing the operation of such policy.
8. Third party testing on age restricted sales systems purchasing shall take at least twice a year and the results shall be provided to the Licensing Authority upon request.
9. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
10. A maglock shall be installed and maintained on the main entrance/exit to the premises and which will be operable from the ground floor by staff. The maglock shall be in operation at staff's discretion from 09.00 hours to 22:00 hours. Outside these hours, the mag lock must be in operation at all times.
11. The entrance door shall remain closed during any licensable activity except for the entry and egress of customers/staff.
12. A suitable intruder alarm complete with panic button shall be fitted and maintained.
13. A fire alarm and smoke detections system will be installed.
14. The licensee will ensure that customer toilets are checked every hour for



evidence of drug taking and alcohol consumption. Toilet checks are to be recorded on documents stating the time and member of staff who made the checks.

15. Toilet doors remain locked. Access to them is to be given by staff only.
16. An incident log shall be maintained and made available on request to an authorised Local Authority officer or the Police which will record the following;
  - a) All crimes reported to the venue;
  - b) Any complaints or incidents regarding crime and disorder;
  - c) Refusals and banned customers
  - d) Any faults in the CCTV system; and
  - e) Any visit by a relevant authority or emergency service.
17. The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.
18. The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs.
19. Prominent GamCare documentation will be displayed at the premises.

### **Staff Training**

20. The licensee shall: provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training programme and periodically provide refresher training to all of its staff working at these premises on the specific local risks to the licensing objectives. Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing Authority as soon as practicable.
21. The Licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in this training shall be formally recorded and the records produced to the police or licensing authority upon request.
22. New and seasonal staff must attend induction training and receive refresher training every six months.

### **Homeless and Street Drinking**

23. The Licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises.
24. The Licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.
25. The Licensee shall place a notice visible from the exterior of the premises stating that anyone drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises. The admission policy will include refusal if known/identified as a Street drinker.
26. The Licensee shall risk assess the number of staff required to staff the premises at any one time and will also risk assess the need for SIA door staff.



### **Neighbourhood liaison**

27. The Licensee will make available a contact number for local residents to enable the local residents to contact the premises.
28. The Licensee will contact Bench Outreach and local charities identified by the Licensee as working with people with mental health issues and gambling addiction issues on a quarterly basis to work in partnership and identify local issues and a contact telephone number will be made available to such organisations.
29. The Licensee will ensure that the outside areas of the premises are monitored so as to ensure that all reasonable efforts are made to prevent any crime, disorder, anti-social behaviour being connected to the premises.
30. The Licensee shall provide the Licensing Authority with their compliance/operating manual which sets out all of the premises policies to meet the regulatory requirements under the Gambling Act 2005 and shall provide a copy of any update or revision as soon as practicable following the implementation of that change.

### **ATM**

31. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming machine in order to do so.



## SUMMARY OF THE TERMS AND CONDITIONS OF A PREMISES LICENCE

**This is issued under section 164 of the Gambling Act 2005 by the London Borough of Lewisham**

This summary is issued to:  
**East Kent Leasing Ltd**

Of the following address:  
**Rotunda House  
Unit H Concept Court  
Shearway Business Park  
Folkestone CT19 4RH**

A premises licence of the following type:  
**Adult Gaming Centre**

Has been issued in respect of the following premises:  
**Palace Amusements, 70 Deptford High Street, London SE8 4RT**

Between the Hours of:  
**9:00 – 23:00 Monday – Sunday**

### Summary of the Terms and Conditions of the Premises Licence

1. The premises licence will run in perpetuity unless:
  - The Secretary of State prescribes a period after which the licence will expire under section 191 of the Gambling Act 2005;
  - The licence holder surrenders the licence under section 192 of the Gambling Act 2005;
  - The licence lapses under section 194 of the Gambling Act 2005.
2. The premises licence applies only in relation to the premises specified in Part 2 of the licence and may not be varied so that it applies to any other premises (except in the case of a converted casino premises licence).
3. The premises licence authorises the premises to be used for **Adult Gaming Centre**
4. The premises licence is subject to:
  - Any conditions specified on the face of the licence as being attached under section 169 (1) of the Gambling Act 2005;
  - Any other conditions attached to the licence by virtue of regulations made under sections 1967 & 1968 of the Gambling Act 2005 (other than any conditions under section 168 which have been excluded by the licensing authority); and
  - Any conditions attached to the licence by virtue of specific provision of The Gambling Act 2005.
5. In particular, it is a condition of the premises licence under section 185 of the Gambling Act 2005 that the holder keeps the licence on the premises and arranges for it to be made available on request to a constable, enforcement officer or local authority officer. The holder of the licence commits an offence if he fails to comply with this condition.