

Main Grants 2017-18 report

Name of organisation	Ackroyd Community Centre
Date of meeting	08 September 2016
Names and positions of attendees	Pauline Morrison – Chair, Ackroyd Community Centre Alan Bailey - Former Treasurer (helps with accounts), Ackroyd Community Centre Tony Rich - Community Engagement Officer, Ackroyd Community Centre Petra Marshall - LBL Community Resources Manager, LBL Paul Gale - LBL Local Assembly Manager, LBL

Group Name:	Total	Q1	Q2	Q3	Q4
Total funding received 2015-16	£36,750	N/A	£12,250	£12,250	£12,250
Total funding to be received 2016-17	£49,000	£12,250	£12,250	£12,250	

Outcomes	Support
	1.1 CTC Vulnerable older adults maintain long-term independence through having increased health and wealth-being by taking part in physical, social and learning activities. 1.2 CTC Isolated older adults locally are engaged with and become service users. 1.3 CTC Service users with dementia more easily identified and referred for support where appropriate and supported to participate in our activities. 1.4 CTC Increased choice and availability of services offered to older adults through the borough-wide partnership leading to increased usage of our services by older adults. 2.1 SCC Strengthening local area partnerships, bringing them together to work collaboratively. 2.2 SCC community development activity coordinated across the Crofton Park ward to encourage partnership working and avoiding duplication. 2.3 SCC identifying gaps in youth and community provision 2.4 SCC help increase and coordinate volunteering in the ward

	Special Conditions: Communities that Care - Must participate in partnership work to create a network of provision across the borough. Strong and Cohesive Communities - Must work as part of the Community Development Consortium with other Neighbourhood funded Groups and other stakeholders.									
	2015-16 Target	2015-16 Q2	2015-16 Q3	2015-16 Q4	2015-16 Total	% Achieved	2016-17 Target	2016-17 Q1	2016-17 Q2	% Achieved TD
Outputs:										
1.1 EPSP delivers 10 preventative weekly services to the over 55's, promoting physical health, well-being, arts, culture and socialising. Each session 1 hour - 2 hours in duration at the Ackroyd Community Centre and Kings Sports ground in the Crofton Park ward. Services delivered 48 weeks per year. Participation rates by service users in preventative services quarterly 1000.	6000	1342	2768	4318	8428	140%	1000	1617		646%
1.2 Referral system via Community Connections leading to increased membership Programme of awareness raising with 3 local GP surgeries and a referrals systems to EPSP created for isolated older adults, leading to increased membership. Workshop delivered to 10 EPSP members in befriending.	18	4	8	6	18	100%	12	3		100%
1.3 Delivery of 1 training workshop to tutors and steering group members in Dementia awareness (12 people)	12 attendees	7	0	6	13	108%	6	5		333%
1.4 Coordinated timetables of all partner activities are publicised together and circulated around the borough							To be fully updated autumn and then 6 monthly			

Fully up and running

2.1 New projects initiated and delivered in collaboration by local partners to address gaps in provision	6	4	5	0	9	150%	6	2		133%
2.2 <i>Liaising and coordinating between the proposed work plans of the Local Assembly, Neighbourhood Forum and local partners' community service plans.</i>	6	4	4	0	8	133%	6	2		133%
2.3 <i>An audit of community and youth provision in the ward and research and compared to community need to be provided to the Local assembly and partners for review and implementation.</i>	Ward audit delivered including volunteering needs analysis and youth provision survey. Volunteering support covered at March Assembly meeting with over 100 attendees See 2.3 and 2.4 for updated targets for 2016/17									
2.4 Identify volunteering activity across partner organisations and their volunteering needs to support local community activity; working with volunteering experts and local partners to coordinate and support										
2016-17										
2.3 Working to create a successful annual CroftFest event & to use the it as a means of consulting community on the needs & aspirations for the ward with a target for 20 businesses participating on the day and 100 local people participating in community engagement							1	1 CroftFest to be take place 24 September with local needs survey and information on local volunteering. Teatro Vivo Usherettes to assist on		100%

								<i>the day. Excellent buy in from local businesses so far.</i>		
2.4 Identify volunteering activity across partner organisations & their volunteering needs to support local community activity; working with volunteering experts & local partners to coordinate & support with view to creating new volunteering opportunities in ward							20	5		100%

1. Remove funding from under-performing groups/those performing least well

Have you achieved at least 90% of the agreed reporting outputs and outcomes in all quarters since the start of the programme?

The Ackroyd Community Centre receives funding under the themes Communities that Care and Strong and Cohesive Communities (Neighbourhood).

It has performed well and met or exceeded all of its outputs in 2015-16 and the first quarter of 2016/17.

Have you achieved all of the wider outcomes outlined in the initial grant application?

Strong and Cohesive Communities – During quarters 2, 3 and 4 of 2015/16 a comprehensive mapping exercise took place outlining provision within the ward and need. In addition croftonpark.com started and a community needs survey was carried out which had 66 responses.

The new CDO is looking at continuing to strengthen local partnerships such as Ewart Road Clubhouse and attracting new users. They hosted the last assembly meeting in June and the CDO is currently looking at improving the wi-fi at various venues throughout the ward and hosting Techie Tea Parties in different venues. A mapping exercise has been carried out in the ward and this helps to avoid duplication. A further issue is making the Neighbourhood Plan more accessible to people and ensuring that it is presented in a language that people can understand. A user friendly session presenting the plan was carried out at the July 2016 Assembly

CroftFest took place in September and lots of business embraced the idea of working in partnership to support it as well as voluntary organisations. A questionnaire was composed which Teatro Vivo used on the day. The results of this will be available shortly. The CEO is also helping organisations with funding bids including a Deutsch Bank bid for the Elder Peoples Support Project.

The Crofton Park Community Development Worker is based outside of the Ackroyd Centre and will work at various locations within the ward. This was a crucial part of the initial application as it was felt that the officer must work outside of the Centre. The initial Community Development Officer (CDO) left the post in April 2016 and the new CDO started in May 2016.

Communities that Care - Activities at the Ackroyd Centre are doing well with demand over-subscribed. The Ackroyd Centre will also tackle issues such as fear of crime and provide an opportunity for other Groups to visit and have a platform to talk to the users about fears and everyday issues.

The Centre does not promote itself as an organisation that deals with dementia referrals as this involves a high ratio of workers to users and specialist care. However, some users are unfortunately starting to have signs of dementia. The focus is on dementia awareness training for users and identifying the signs of dementia, people that are in the early stages can still access activities such as the lunch club, but the Centre's users are people who can operate with a degree of independence.

The Centre does receive support in referring people on, but this can be difficult at times.

There is a high demand for use of the Centre and often people have to be referred to other venues such as Ewart Road Clubhouse and St Hilda's and St Saviour's all of whom have excellent relationships with the Ackroyd. Demand for services continues to increase and user satisfaction is high.

If no to either of the above:

- what are the mitigating factors?
- what plans are in place for improving performance?
- what progress has been made against actions agreed with your Development Officer?

As above, the Ackroyd Centre has met all of its outputs and outcomes.

What local support/evidence of need can you identify for the work you are undertaking?

The CDO has helped to identify gaps in provision and bring new organisations into the fold such as Ewart Road Clubhouse. Local people and groups have embraced CroftFest which is the only event dedicated to celebrating Crofton Park. In addition to this the CDO has provided invaluable support to local organisations with fundraising.

The Ackroyd Centre continues to experience increases in the number of users at the Centre, there is extremely high demand for use of services, resulting in other venues having to be used in the ward. Other venues include St Saviours, St Hilda's and Ewart Road Community Clubhouse. Feedback from EPSP users is extremely positive.

The Elder People's Support Project at the Ackroyd Community Centre provides preventative services for Older Adults. Service users are accessing services from across the borough demonstrating that services provided are of good quality and not replicated.

2. Negotiate reductions and seek alternative funding streams

Are there any proposals that you can put forward that will deliver significant saving against current expenditure? This can include capital investment to change your delivery/business model.

No proposals were identified that could result in significant savings against current expenditure.

What alternative funding streams are you already pursuing?

Ackroyd is looking at several small applications including Deutsche Bank and Veolia Environment Trust Funding for a green garden project at Ewart Road. The Ackroyd is also looking at Crowdfunding as it has a large member base that it may be able to utilise. The Centre will also look at the Comic Relief Fund which does include core costs.

Are there any other funding streams that you can identify that the council can support you to access?

No support was identified at this present time, but the Ackroyd will contact the Council if support is required in the future.

3. Work with groups to consider mergers or asset sharing

Are there any organisations doing similar work to you in the borough who you may consider sharing resources or merging with? Who have you considered/approached?

The Ackroyd is already working in partnership with other organisations and works exceptionally well in different ways including sharing venues with joint sessions. The relationship with Community Connections is very good resulting in a large number of referrals and timetable coordination. It was therefore felt that there is little room to explore this area further, however they are always open to suggestions.

The CDO is based outside of the Ackroyd Centre and works well with other organisations within the ward. Key partners include St Saviour's, St Hilda's and Ewart Road Clubhouse. In addition to this the CDO has provided integral support to projects such as Acorn Children's Centre, Crofton Park Railway Gardeners and Crofton Park Online.

Are there other groups in the local area that you could share resources with even if they are delivering a different type of service? Again, who have you considered/approached?

The Ackroyd Centre already works with St Saviour's, St Hilda's and Ewart Road Community Clubhouse.

What support might you need to move these suggestions forward?

N/A

4. Pro-rata reductions across all groups

What would a 25% cut in your grants look like in service delivery terms? What are the wider impacts?

Communities that Care - For EPSP (Elder People's Support Project) it would be a £6,250 cut which will mean income reduces by an eighth and salaries by a quarter. Ackroyd does have reserves, but this not sustainable long term. Fees were increased 9 months ago and rents were increased at the Ackroyd 15 months ago. This was hard, with 75% of trustees not in favour, as a result of this some Groups threatened to leave due to the increase, however all the Groups are still at the Centre so potentially rents can be increased again.

The Ackroyd Centre only has two staff as last year the management post was cut, if one of these staff were to go the Centre could not cope with one member running the Centre

and EPSP. Even a reduction in hours could be problematic as this may not suit these staff who have specialist knowledge and are irreplaceable.

Costs will be difficult to cut, but there may be capacity to improve revenues. EPSP will have to look at their viability and their association as to whether they want to continue with the project as they may need to put in some funding as they benefit from free office space and very low rents.

Strong and Cohesive Communities - There will be an impact on the Community Development work as this will almost certainly result in a reduction of hours. However, it was felt that as much of the groundwork (meeting local groups, establishing new contacts and fundraising support) has already taken place that this can be accommodated with a more targeted approach to the development work.

Have you modelled this cut and developed an action plan for its implementation?

The Ackroyd Centre has looked at this and has identified areas where it can potentially make savings as outlined above.

Conclusion

Any other comments / areas discussed

The Ackroyd Centre would like to see other examples of good practice amongst main grants recipients particularly in Community Development.

It was recommended that they link in with the Corbett Residents Association who are also doing some good work in Community Development and the Bellingham Community Project.

LBL Officers will organise a range of best practice sharing workshops to facilitate contacts with other organisations.

Conclusion and recommendation

The Ackroyd Centre is performing extremely well and meets all of its outputs. There is high demand for the service that it provides and for use of the Centre itself. The Community Development role has been embraced and there is a clear understanding of the type of work required including mapping exercises, surveys, creating partnerships and being based at different locations throughout the ward.

It is recommended that the Ackroyd Centre receive a pro-rata cut.

Equalities groups disproportionately impacted by recommendations

Ethnicity:		Pregnancy / Maternity:	
Gender:		Marriage & Civil Partnerships:	
Age:	X	Sexual orientation:	

Equalities groups disproportionately impacted by recommendations			
Disability:		Gender reassignment:	
Religion / Belief:			
Commentary and potential mitigations:			
<p>Any reduction to the funding allocated to the Ackroyd around Communities that Care (CTC) theme will affect older people who use the centre through the EPSP. There is the capacity to increase rental charges, however this has previously been met with resistance. Therefore, there does remain the concern that any reduction in funding will see a disproportionate impact on this protected characteristic.</p>			