

Main Grants 2017-18 report

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| Name of organisation | Evelyn 190 |
| Date of meeting | 30th August 2016 |
| Names and positions of attendees | Kingsley Perera, Treasurer Elona Elliott, Director Audrey Hart, Finance Administrative Manager Winston Castello, Community Enterprise Manager |

| Group Name: | Total | Q1 | Q2 | Q3 | Q4 | | | | | |
|--|---|----------------|----------------|----------------|--------------------------|-----------------------|-------------------|---------------|----|-------------|
| Total funding received 2015-16 | £155,000 | N/A | £51,666. 66 | £51,666. 66 | £51,666.66 | | | | | |
| Total funding to be received 2016-17 | £206,666 .67 | £51,666. 66 | £51,666. 66 | £51,666. 66 | £51,666.66 | | | | | |
| Outcomes | Support | | | | | | | | | |
| | 1. Increase financial benefits to users; reduction of poverty and social exclusion 2. Preventing homelessness 3. Prevents unfair dismissal and discrimination at Work 4. Reduction in social exclusion and deprivation and increase learning skills and self-development 5. Internal & external training, self-development and employment opportunities | | | | | | | | | |
| Outputs: | 2015-16 Target | 2015-16 Q2 | 2015-16 Q3 | 2015-16 Q4 | 2015-16 Total | % Achieved | 2016-17 Target | 2016-17 Q1 | Q2 | TD % |
| Users 8100 seen at the Centre, Telephone, Preventing homelessness | 8,100 | 2,500 | 2,600 | 2,600 | 7,700 | 95% | 10,800 | 1823 | | 17% |

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| advice, Home visits, appeals, representations and Outreach | | | | | | | | | | |
| Users 620 will be from Outreach Services | 620 | 216 | 218 | 205 | 639 | 103% | 150 | 18 | | 12% |
| Will undertake Home visits where reduction in social exclusion and deprivation and increase learning skills and self development Internal & external training, self development and employment opportunities, appropriate | No numeric outputs | | | | | | | | | |
| An average of 630 will be Tribunals, Appeals and Court Representations | 630 | 221 | 221 | 220 | 662 | 105% | 630 | 8 | | 1% |

1. Remove funding from under-performing groups/those performing least well

Have you achieved at least 90% of the agreed reporting outputs and outcomes in all quarters since the start of the programme?

The organisation has achieved at least 90% for all of its outputs for 2015-16. For users seen at centre or provided with telephone advice, against a target of 8,100, 7,700 users were seen or spoken to.

The organisation aimed to provide support and representation to 630 individuals and achieved 662.

Have you achieved all of the wider outcomes outlined in the initial grant application?

The wider outcomes that the organisation sought to achieve include increased financial benefits to users, preventing homelessness, preventing unfair dismissal and discrimination at work, and a reduction in social exclusion. The organisation's advice work supports these broader outcomes and sets financial benefits targets for the work it undertakes.

Those accessing the organisation's services are drawn from the north of the borough. However, it should be noted that the organisation receives a number of referrals from other advice organisations for its employment and housing advice services. The most common postcodes where individuals live are SE8, SE6, SE14 and SE23. For 14/15, the organisation generated £433,000 income for clients, with the largest amount - £276,000 – being related to welfare benefits.

The organisation believes that the work it is undertaking is significantly contributing to increasing the security of service users and reducing poverty.

If no to either of the above:

- what are the mitigating factors?
- what plans are in place for improving performance?
- what progress has been made against actions agreed with your Development Officer?

Although the organisation achieved except one of its targets, it should be noted that there has been a significant reduction in its employment support work due to the change in employment tribunal rules whereby individuals have to place a deposit in advance of lodging a tribunal appeal. This has resulted in an estimated 70% reduction in clients using this service.

What local support/evidence of need can you identify for the work you are undertaking?

The organisation states that demand for its service remains strong and it receives referrals from other advice providers in the borough. This is because Evelyn 190 specialises in representing individuals at tribunals and appeals.

2. Negotiate reductions and seek alternative funding streams

Are there any proposals that you can put forward that will deliver significant saving against current expenditure? This can include capital investment to change your delivery/business model.

The organisation is part of the Lewisham advice review which aims to re-design the borough's advice service. It plans to play a significant role in the future service. This is likely to require the organisation to review its current structure and range of services.

What alternative funding streams are you already pursuing?

The organisation is working with Advice Lewisham to develop a funding proposal to City Bridge Trust to support some of its existing areas of work.

Are there any other funding streams that you can identify that the council can support you to access?

No other areas of funding have been identified by the organisation at this stage. However, the organisation has indicated a willingness to work with other organisations to provide a shared financial service.

3. Work with groups to consider mergers or asset sharing

Are there any organisations doing similar work to you in the borough who you may consider sharing resources or merging with? Who have you considered/approached?

The organisation is currently seeking to relocate to new premises and is planning to pursue discussions with other agencies, particularly those based in North Lewisham, with a view to sharing services and a common base.

Are there other groups in the local area that you could share resources with even if they are delivering a different type of service? Again, who have you considered/approached?

The above arrangements would support savings made through sharing of resources.

What support might you need to move these suggestions forward?

The organisation plans to continue its work as part of Advice Lewisham and believes that the partnership framework this offers provides them with the assistance they require to move initiatives forward. The organisation would also be interested in exploring the potential use of Lewisham premises.

4. Pro-rata reductions across all groups

What would a 25% cut in your grants look like in service delivery terms? What are the wider impacts?

Evelyn 190 believes that a cut of 25% would be likely to result in a reduction in staff hours or possibly the range of services offered by the organisation.

The modelling of any reduction will need to be done as part of the Advice Lewisham partnership as this will be the single delivery vehicle for advice provision in Lewisham via a range of delivery mechanisms including a Free phone line as the main service entry and triage point.

Have you modelled this cut and developed an action plan for its implementation?

The organisation has not modelled the cut at this stage.

Conclusion

Any other comments / areas discussed

N/A

Conclusion and recommendation

The organisation will be working as part of the advice review and will be contributing to the common gateway for clients.

A pro rata reduction is recommended. This recommendation is conditional on the full involvement of Evelyn 190 in the review and the organisation's commitment to jointly plan and deliver advice provision across the borough.

Equalities groups disproportionately impacted by recommendations

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| Ethnicity: | X | Pregnancy / Maternity: | |
| Gender: | | Marriage & Civil Partnerships: | |
| Age: | | Sexual orientation: | |
| Disability: | | Gender reassignment: | |
| Religion / Belief: | | | |

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| Equalities groups disproportionately impacted by recommendations |
| Commentary and potential mitigations: |
| <p>The organisation has a high proportion of non-white British users, who would be adversely affected by the reduction in funding. The impact of this will be mitigated by the planned advice service changes which will provide better planning for service users and improved referral arrangements between the existing advice providers.</p> |