



# **SUSTAINABLE STREETS: REVIEW OF EXISTING MEASURES IN LEWISHAM CENTRAL, BLACKHEATH AND RUSHEY GREEN WEST**

Consultation report

London Borough of Lewisham

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## 2. Executive Summary

From 4 September to 1 October 2023, the London Borough of Lewisham (LBL) delivered a consultation with residents, businesses, and community organisations in three areas with existing parking controls: Blackheath, Rushey Green West and Lewisham Central.

The aim of the consultation was to undertake a review of the existing parking controls to see how residents feel about the time of operation and if anything could be improved. There was also the opportunity for respondents to give their feedback on measures they would like to see as part of the Sustainable Streets programme. The Sustainable Streets programme aims to promote a transition towards more sustainable modes of travel. Some of the measures LBL were seeking feedback on include:

- Electric vehicle charging points.
- Cycle hangars
- Road safety improvements
- Tree planting
- Car clubs

Additional feedback was sought regarding parking arrangements which have been in place for:

- Lewisham Central – 35 years
- Blackheath – 40 years
- Rushey Green West- 20 years

Given the long-term changes in travel habits, measures have been proposed to improve the local infrastructure for all users.

As part of the consultation, the community has been asked to:

- comment on the times and days of operation, and whether these should be increased.
- reflect on the impact of these parking restrictions on reduced car usage, improved pollution, and congestion.
- Suggest where they would like to see sustainable streets measures implemented in their neighbourhood.

While all three areas had the majority of respondents suggesting they would like to retain existing operating hours for permit parking, 37% of respondents in Lewisham Central did want to see operating hours extended on Sunday mornings, with streets off the high street having a higher number of respondents requesting this.

Alternative timings were mentioned by respondents in some streets, including increasing and reducing hours in some streets, as was pavement parking. There was a strong appetite for EV charge points, trees, and cycle storage in a number of streets across all three areas.

### **3. Background**

Lewisham Council want 80 per cent of all journeys to be made by walking, cycling and public transport by 2041. This will help to improve air quality and road safety, reduce noise and congestion, and make neighbourhoods greener, healthier, and more enjoyable places to live, work and play. Reducing car use is critical to playing a part in tackling the climate crisis.

The proposals put forward reflect feedback and requests from the Lewisham community over recent years. Residents often request resident parking permits to reduce commuters taking up space, as well as significant numbers of requests for EV charging bays and cycle hangars. At current, these measures cannot be introduced at the rate at which they are requested due to extremely limited funding available.

The Sustainable Streets programme proposes to make better use of road space and pavements in the borough by installing electric vehicle charging points, cycle hangars, and street trees, as well as improving road safety and ensuring better management of on-street parking.

The Sustainable Streets programme will also support Lewisham's delivery against several borough and London-wide strategies and policies including:

- Lewisham Corporate Strategy 2022-2026
- Future Lewisham 2021
- Climate Emergency Action Plan 2019
- Air Quality Action Plan 2022 – 2027
- Transport Strategy and Local Implementation Plan 2019 – 2041
- Mayor of London's Transport Strategy 2018
- Mayor of London's Vision Zero Action Plan 2021

- Mayor of London's Cycling Action Plan 2018
- Mayor of London's Walking Action Plan 2018
- London Environment Strategy 2018

The Sustainable Streets programme, including associated consultation processes, is proposed to be delivered in several phases across the borough.

The first phase of the consultation covered the Deptford and Catford and Crofton Park areas which took place between January and March 2023. Consultation feedback received during Phase One of the Sustainable Streets programme showed that many residents in Evelyn experience significant parking pressures on their streets, particularly on days where there are high numbers of visitors to the area for events and football matches. Concerns were also raised about the impact of commuter parking if permit parking was introduced in Deptford alongside existing CPZs in Southwark. The additional consultation in Evelyn and surrounding areas ran from August 11 to 24 September.

Consultation in areas with existing parking restrictions, Blackheath, Lewisham Central and Rushey Green West was conducted from the 4 September until 1 of October. As this was a review of existing restrictions, no plans were proposed to residents, instead, a survey about these restrictions and their effectiveness was presented to all respondents. Upon completion, respondents were invited to complete an interactive mapping exercise, to identify locations where they feel sustainable streets measures would provide benefits.

An image of the indicative programme phases to be rolled out can be seen in Figure 1 below.







#### 4. Consultation area – Review areas

Below are maps showing the consultation area of Blackheath, Lewisham Central and Rushey Green West.

##### Blackheath area

The area includes a large shopping precinct surrounding Blackheath Station. Blackheath hospital and several schools are also prominent locations and attract high visitor numbers.

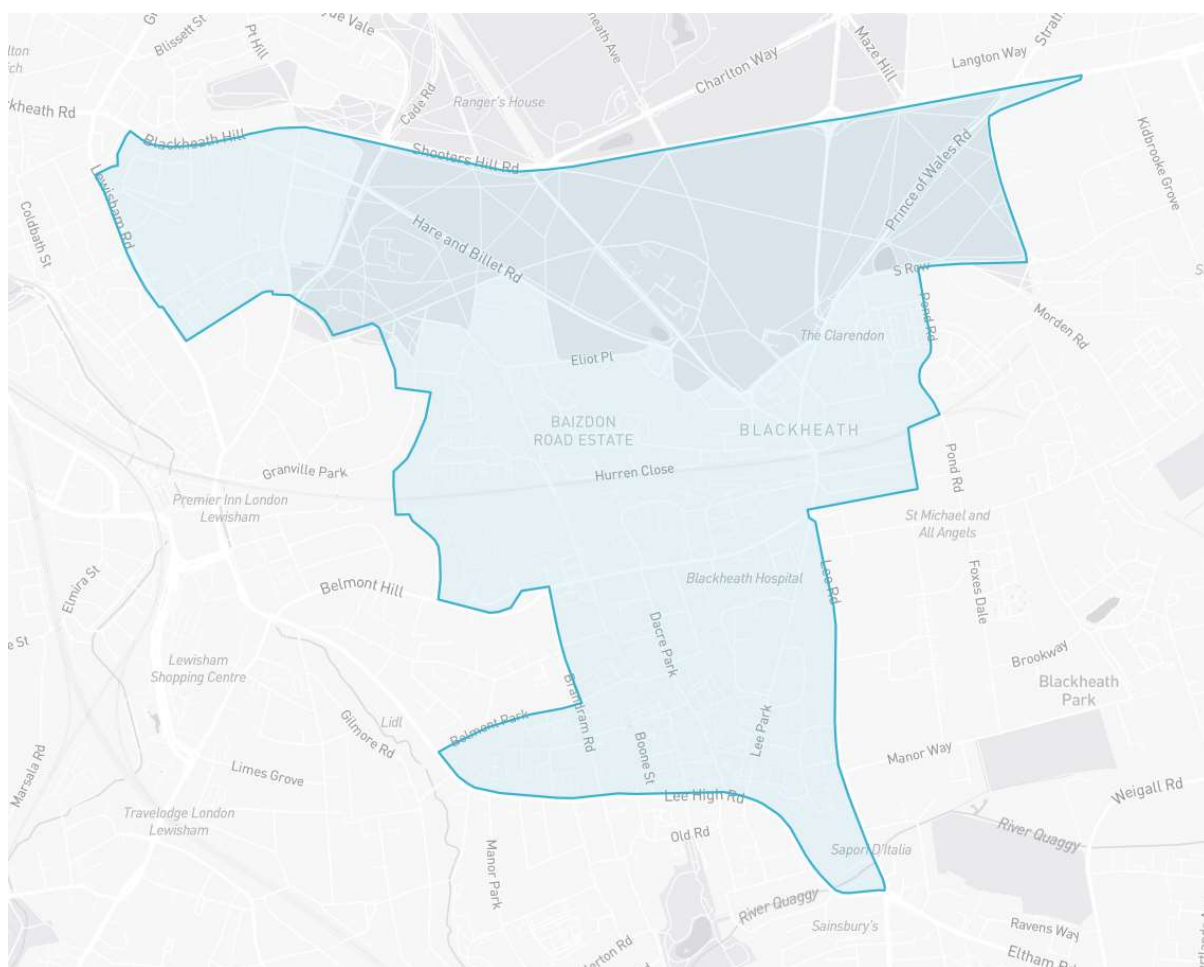


Figure 1 Blackheath area

## Lewisham Central area

- Located in an area with heavy business presence including Lewisham Shopping Centre featured in the middle. There are also many supermarkets and churches, and the area benefits from excellent transport links including Lewisham DLR and National Rail stations.

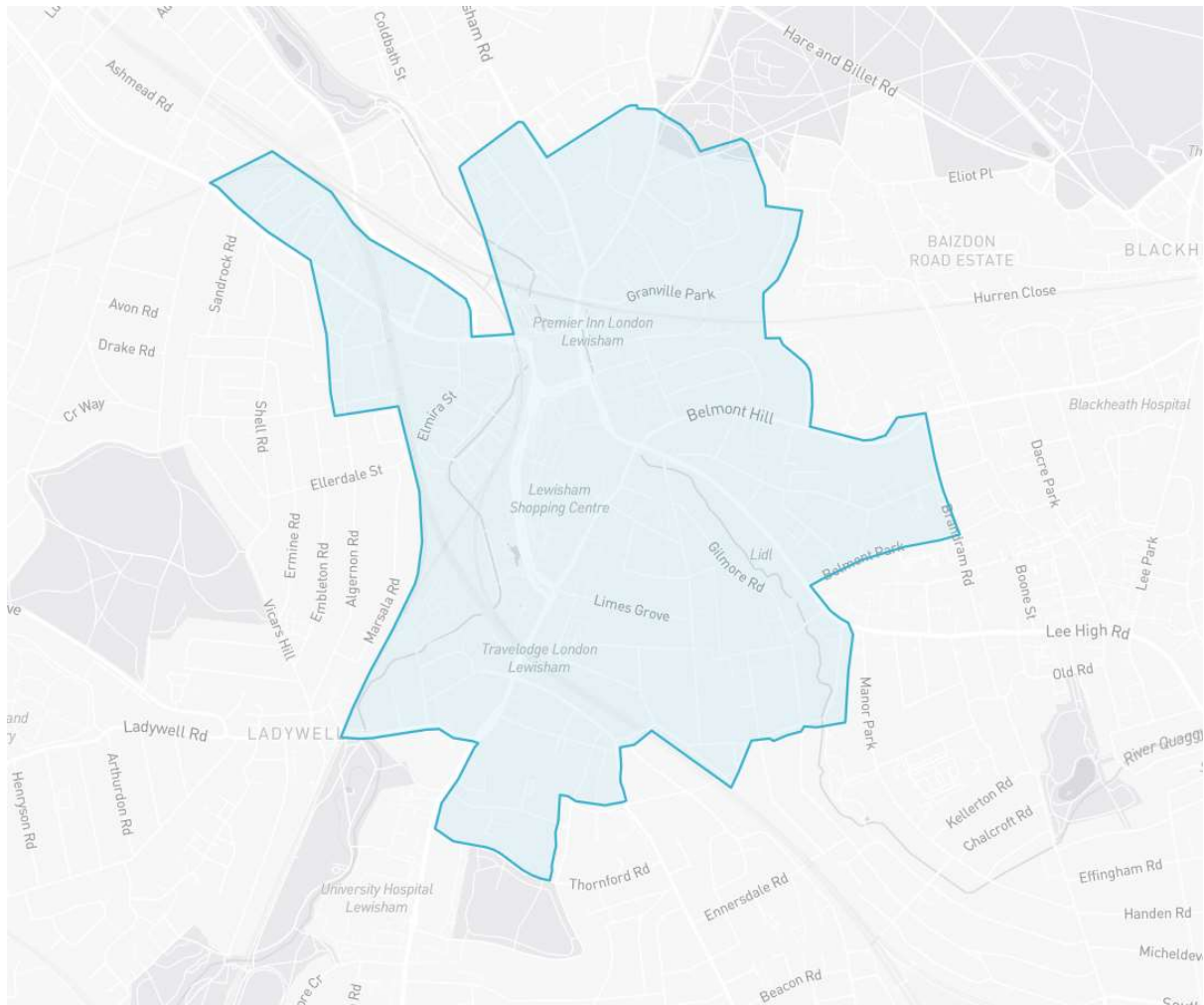


Figure 2 Lewisham Central area

## Rushey Green West area

- This area of Rushey Green West stretches from Catford Road to the south up to Ladywell Road to the north. The area includes University Hospital Lewisham and Ladywell Arena.



Figure 3 Rushey Green West area

## **5. Consultation programme**

The consultation programme was designed to understand public opinion on the existing parking arrangements and ensure local feedback was considered as part of any decision about whether timings needed to be increased. Feedback from participants also identified locations where sustainable measures such as EV chargepoints, car club bays, cycle hangars, street trees or safety enhancements could be made.

By incorporating feedback gathered during the consultation, changes and recommendations have been designed to reflect local priorities and needs. Below is a list of outreach activities conducted as part of the consultation programme for the review areas.

### **Survey and dedicated webpage**

A homepage for the Sustainable Streets programme was set up using the Commonplace platform, serving as a hub for people to access and find out more about the programme.

- An overview of the programme featuring a short animation detailing some changes.
- Before and after visualisations of sustainable streets measures
- A frequently asked questions webpage documenting some of the most popular questions and answers.
- Contact email address for consultation queries.
- Link to a survey for each of the review areas.
- A button to complete an interactive mapping exercise was available upon completion of the survey.

On the homepage of the website, residents from each area were prompted to click on a tile indicating 'I live in Blackheath/Lewisham Central/ Blackheath'.

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Upon clicking this tile, participants were taken to the page where they could complete a short survey. After completion they could opt to click through to an interactive map of their area and drop pins to provide feedback on the specific sustainable streets suggestions.

< Home I live in Blackheath (Zone BHA)

1/2

### Blackheath

Residential permit parking has been in place for 40 years in Blackheath. As the area changes and grows, we want to review how permit parking is working. We also want to understand what else you would like to see on your streets to make them safer and more sustainable.

This includes:

- New secure cycle storage
- EV chargepoints
- Car club bays
- Street trees

We are asking residents and businesses fill out the short survey below regarding the existing permit parking system as well as using the interactive map at the end to make your own suggestions for sustainable measures in your area.

**Please provide your door number/house name, address, and postcode (mandatory)**

*We require your full address to validate and analyse your response. This information is only available to the London Borough of Lewisham.*

**Permit parking currently operates in Blackheath Monday to Saturday, 9am to 7:00pm. What do you think about the current timing of permit parking?**

Select one option

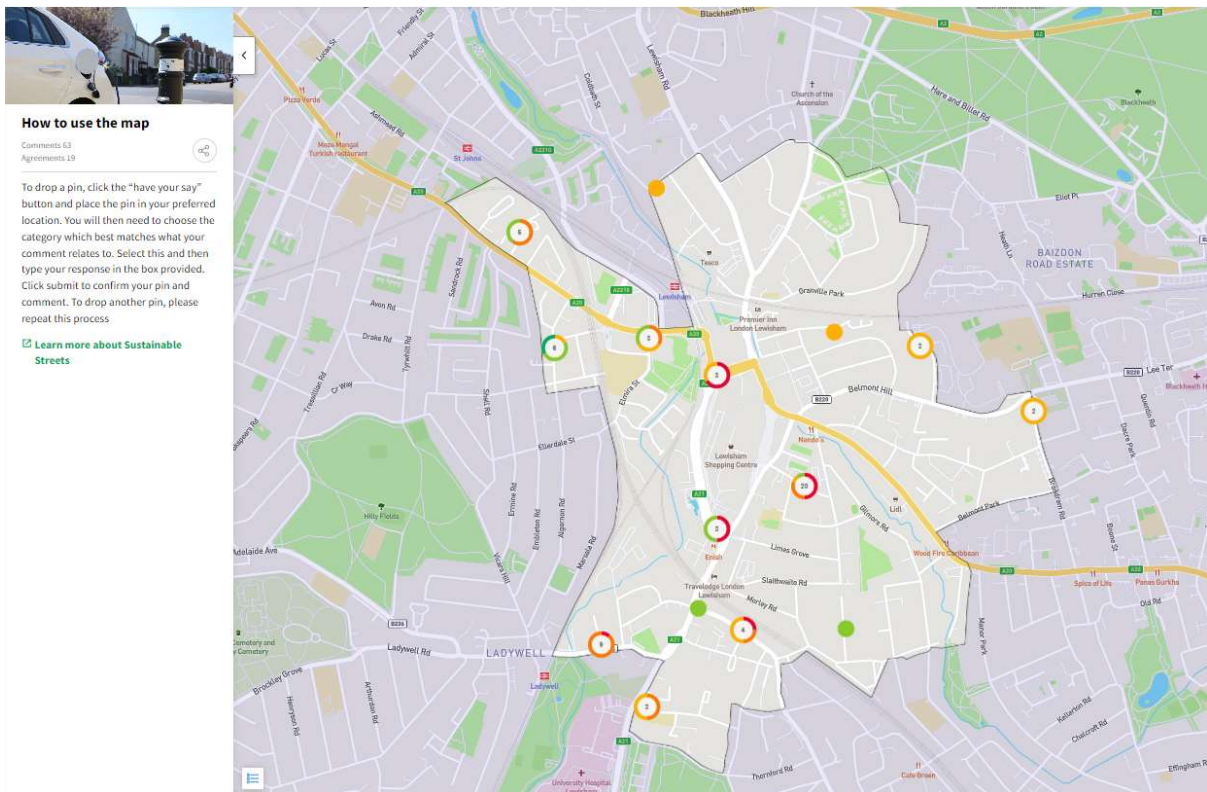
The current timings work well

The current timings need to be changed

Don't know

< Back Next >

Figure 4 Survey on website



**Figure 5 Lewisham Central Interactive mapping exercise example**

Respondents could click on any point on the map, specify what their comment was about and input a text response to note their thoughts and feedback.

Comments were visible to other members of the public with access to the interactive map.

### **Postcards and hard copy surveys**

A postcard with a QR code which directly linked to the homepage of the Sustainable Streets programme was printed on postcards and sent to all properties in each consultation area. A total of 17,151 postcards were delivered across the areas:

- Rushey Green West (2,042 postcards delivered).
- Lewisham Central (8,847 postcards delivered).
- Blackheath (6,362 postcards delivered).



A number of hardcopy surveys were requested via the voicemail service as well as being available to collect from:

- Lewisham Town Hall (Rushey Green West)
- Lewisham Local (Lewisham Central)
- Blackheath Halls (Blackheath)

A total of 576 survey responses were received. An analysis of the results and the survey questions for each area can be found in sections below.

- 564 surveys were completed online during the consultation period.
- 12 hard-copy surveys were entered into the final dataset.
- A number of pins were dropped on the interactive maps:
  - 89 pins Blackheath
  - 68 pin Lewisham Central
  - 58 pins in Rushey Green West

See APPENDIX A for an example of the leaflet sent to all addresses in the consultation areas.

### **Virtual stakeholder briefings**

We reached out to key stakeholder groups, including interest groups within Lewisham, those who would be potentially impacted by any changes to timings on parking restrictions, and those who may benefit from the introduction of Sustainable Streets measures. The stakeholders included representative of community groups, local businesses, schools, and churches within the boundary.

A presentation on the scope of the programme and the aims and objectives of the proposals, the results, and recommendations of the previous phase, was shared in the meeting, alongside the opportunity for a Q&A dialogue.

Stakeholders were given the opportunity to have more detailed discussions with the Council team.

Two stakeholder meetings lasting 1.5 hours were hosted on Microsoft Teams:

- Friday 1 September between 12pm - 1.30pm
- Monday 4 September between 3.30 – 5pm

Approximately 208 stakeholders were sent communication in the form of email asking them to register for a virtual session. Further reminder calls were made to some stakeholders to increase signups for both sessions. A total of 11 stakeholders confirmed their registration for one of these sessions, however, not all stakeholders attended.

### **Sustainable Streets Virtual Meeting: Friday 1 September 2023**

Five stakeholder groups signed up for this meeting. The following stakeholders were present at the meeting:

- Lewisham Shopping Centre
- Blackheath Montessori Centre
- St Mary's Church of England

Below is a list of discussion points raised by some of these participants in the conversations that took place the Q&A.

- Concern by Lewisham Shopping Centre a postcard drop would attract high participation. Offered Lewisham Shopping Centre as pop-up session venue.
- St Mary Church of England requested more information relating to a recent school street consultation.

- Blackheath Montessori Centre were having mic issues during the meeting and was unable to ask any questions.

### **Sustainable Streets Virtual Meeting: Monday 4 September 2023**

Six stakeholder groups confirmed their attendance for this meeting. However, only two were present in the meeting. They were:

- Madeleine's Creperie
- Blackheath Tag Rugby

Below is a list of discussion points raised during the session:

- Blackheath Tag Rugby commented about the inclusion of underground EV chargepoints at tower blocks and new developments as a key measure they would like to see implemented, and also wanted to know if an app would be used in order to register parking in the area.
- Madeleine's Creperie did not make any comment.

### **Press release**

A press release was published on the launch day of the consultation on Lewisham Council's website informing residents of the consultation and containing a link to PCL's engagement hub website to register feedback.

### **Link to press release:**

<https://lewisham.gov.uk/my services/roads-and-transport/sustainable-streets-programme>

## **6.Consultation survey – data cleansing**

A cleansing process was undertaken in order to identify duplicate or suspicious submissions and format the data.

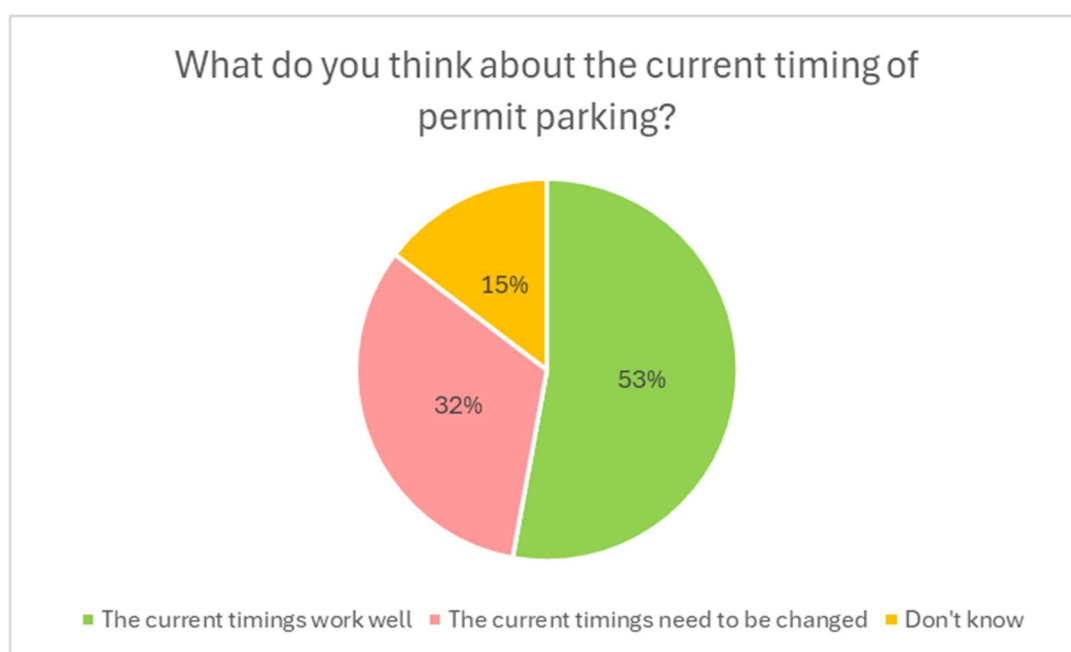
Following the data cleansing, valid responses received across the three areas comprised: 147 in Lewisham Central, 219 in Blackheath and 85 in Rushey Green West.

Alongside this, 215 pins were dropped by respondents who had completed the survey and opted to participate in the interactive mapping exercise. 68 pins were dropped in Lewisham Central area, 89 pins were dropped in the Blackheath area and 58 pins in Rushey Green West.

## 7. Analysis of Blackheath consultation responses

While 253 responses were received to this survey, this analysis will focus on the 219 who provided a response within the Blackheath consultation area.

**Permit parking currently operates in Blackheath Monday to Saturday, 9am to 7:00pm. What do you think about the current timing of permit parking?**

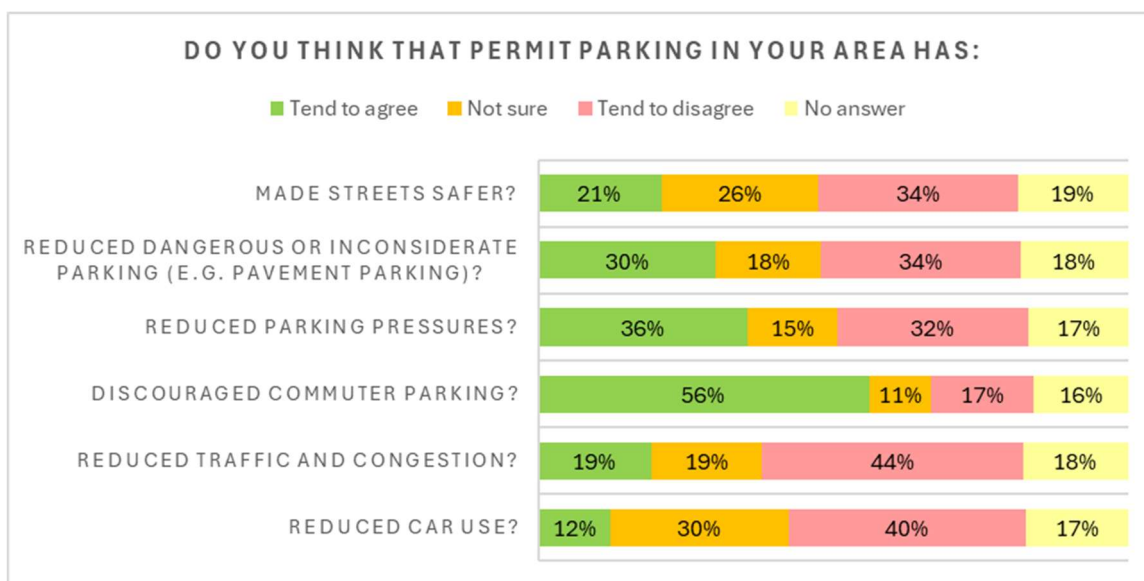


- 191 people answered the question, with just over half of all respondents (101 people) agreeing that the current timings work well.
- About a third of respondents (62 people) thought the timings needed to be changed, while a minority (28 people) said they did not know.

**Do you think that permit parking in your area has:**

This question presented a series of statements to all respondents asking them what aspects of parking have been improved in their area.





- Permit parking discouraging commuter parking was the statement most respondents tended to agree with, with 123 out of 219 respondents who responded agreeing with this statement.
- There were also higher levels of agreement with the statement that permit parking reduced parking pressures and reduced dangerous and inconsiderate parking.
- Making streets safer, reducing car use and reducing traffic and congestion were statements people were less likely to agree with, or more likely to be unsure about.

### What other periods do you think the new operating hours should cover?

Survey respondent within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
219	175	44	22	19	28	23	17
Percentage of total survey respondents selecting this option			10%	9%	13%	11%	8%

- Respondents were asked to indicate if they wanted operating hours extended and could select one or more option, or choose to skip the question.
- When asked about additional periods, most respondents (175) chose not to answer – this accounts for 80% of all respondents.
- Of the 44 respondents (20%) who did select an option, these were mostly evenly split across the options, aside from Sunday morning, selected by 28 respondents.

### **Do you have any other feedback on permit parking in your area?**

This question provided respondents with the opportunity to share further feedback about what else could be improved. Although most comments were about parking, some other comments were about other aspects of the programme. The table below summarises the comments respondents left. Each comment was thematically analysed, and specific details have been expanded upon.

<b>Blackheath – Survey comments</b>	
Car club bays	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Painting road tarmac green for car club bays and EV charging spaces will look unpleasant.</li> <li>• Zip car bays encourage parking on private driveways (x2).</li> <li>• Spaces taken up by residents discourages use of car clubs.</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Remove car club bay on Dartmouth Way.</li> </ul>
Cycle hangar storage	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Cycle storage on Dartmouth Row would cause obstruction.</li> <li>• Cycle storage racks or sheds in the street encourage theft (x2).</li> </ul> <p>SUGGESTION FOR:</p>

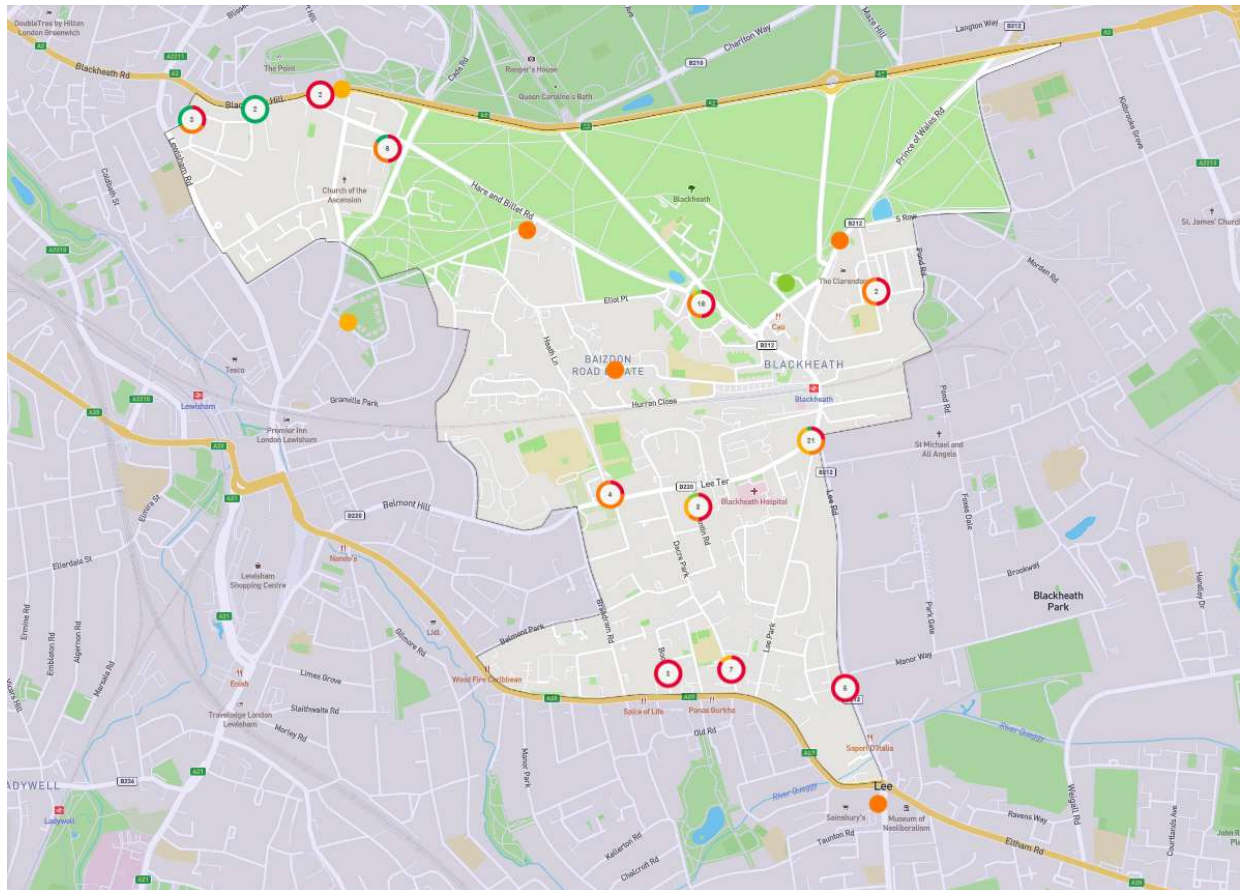
	<ul style="list-style-type: none"> <li>• Cycle hangar storage needed on Parkside Avenue.</li> <li>• Cycle storage could be placed in the carpark behind the railway station off Baizdon Road.</li> </ul>
EV chargers	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• EV chargers should not come at the expense of permit bays (Bennett Park).</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• EV charge points should have dedicated spaces next to them.</li> <li>• EV chargers needed on Quentin Road.</li> </ul>
Loading bays	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Loading bays needed on Blackheath Hill</li> </ul>
Alternative times	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Removal of Saturday restrictions (x8).</li> <li>• Residential permit parking should be implemented seven days a week (x3).</li> <li>• Request for permit parking to be removed completely.</li> <li>• Request for hours to be longer (x2).</li> <li>• Request for hours to be shorter (x15).</li> <li>• Alternative times suggested: <ul style="list-style-type: none"> <li>- Middle of the day, lunchtime hours (varying between 12-2pm)</li> <li>- Ending later, after 6pm</li> <li>- Ending earlier / starting later</li> <li>- Reduction of hours between one and four hours during the day per day.</li> </ul> </li> </ul>
Parking permit cost concern	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Parking permits are expensive (x6).</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Reducing cost of visitor permits.</li> </ul>
Parking permit changes/difficulties	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Bins cannot be emptied on Baizdon Road because cars park at the back of flats.</li> <li>• Commuter parking issues (x3).</li> <li>• Parking signs not noticeable.</li> <li>• Issues with Sunday parking (outside restriction times) impeding parking on Mondays.</li> <li>• Parking along Montpellier Vale becomes very busy outside of parking permit hours (x2).</li> <li>• Not enough car spaces for residents to park at: <ul style="list-style-type: none"> <li>- Baizdon Road (x2)</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>- Quentin Road</li> <li>- Bennett Park</li> <li>- The Glebe</li> <li>- Dacre Place</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Permits should be limited to one vehicle per household.</li> <li>• Permits should only be available for standard-size cars, not SUVs.</li> <li>• Free parking on: <ul style="list-style-type: none"> <li>- Wise Court</li> <li>- Baizdon Road</li> </ul> </li> <li>• Parking permits should be free for residents and visitors.</li> <li>• A mix of residential and business permit parking should be allowed at Paragon Place.</li> <li>• Penalty for people who park on grass verges, on service roads at the back of flats/make sure they buy permits (x2)</li> <li>• Dartmouth Terrace parking lines require repaint.</li> <li>• More spaces free from permit holders for visitors on Mycenae Road.</li> <li>• Greater enforcement for scooter and motorcycle parking especially on Lee Park.</li> </ul>
<p>Parking permit application process</p>	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• System for buying permits is not user-friendly (x7).</li> <li>• Allow people to buy physical parking cards instead of just online (x4).</li> <li>• No cash payments make buying a ticket difficult.</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Request for more flexible booking timeslots.</li> <li>• Request for longer visitor permits in the annual parking permit package.</li> </ul>
<p>Other parking/congestion issues</p>	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Pavement parking issues (x7): <ul style="list-style-type: none"> <li>- Dartmouth Hill</li> <li>- Lee Road</li> <li>- Ryculff Square, garage area</li> <li>- Prendergast Road</li> <li>- Lewisham Hill (dangerous)</li> <li>- Boone Street</li> </ul> </li> </ul>

	<ul style="list-style-type: none"><li>- Brandram Road</li></ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"><li>• Safer crossings, double yellow lines at corners, and more street trees needed on Parkside Avenue.</li><li>• Share bikes block paths:<ul style="list-style-type: none"><li>- Morden Hill</li><li>- Shearman Road</li></ul></li><li>• More bike lanes needed.</li><li>• More enforcement needed on Tristan Square – bad parking behaviours.</li><li>• Require a no turning sign (Hatcliffe Close).</li><li>• Make Paragon Place/Wemyss Road one-way to reduce congestion pressure.</li><li>• Yellow box junctions needed</li><li>• School Street needed:<ul style="list-style-type: none"><li>- Paragon Place, Wymess Road</li><li>- St Joseph’s Vale</li></ul></li><li>• Double yellow lines needed on Lee Park</li></ul>
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## Interactive Mapping Comments - Blackheath

Upon completion of the survey, respondents were encouraged to participate in the interactive map to give feedback on sustainable streets measures.



The map above shows the interactive map of the Blackheath area where respondents were encouraged to drop a pin on any location and leave a comment. The table below shows a list of streets at which each pin was dropped and has summarised the key issues and concerns people raised.

<b>Blackheath – Interactive Map Comments</b>	
Baizdon Road	<ul style="list-style-type: none"> <li>• Parking permits can deter people visiting.</li> <li>• Inappropriate parking behaviour during school pick up (pavement parking). Requires enforcement.</li> </ul>
Blackheath Hill	<ul style="list-style-type: none"> <li>• More trees (2x respondents)</li> <li>• Dangerous crossing at bottom of Blackheath Village</li> </ul>



	<ul style="list-style-type: none"> <li>• Junction of Blackheath Village / Greenwich South Street requires pedestrian crossing</li> </ul>
Blackheath Station car park	<ul style="list-style-type: none"> <li>• Too expensive to park vehicle, harmful to local businesses (2x respondents)</li> </ul>
Blackheath Vale	<ul style="list-style-type: none"> <li>• Remove current single yellow line in front of garages which have been removed - put in EV chargepoints, car club or cycle storage.</li> <li>• Permit parking need to consider students leaving at 5pm rather than 3pm.</li> </ul>
Boone Street	<ul style="list-style-type: none"> <li>• More cycle storage</li> </ul>
Church Terrace	<ul style="list-style-type: none"> <li>• Better maintenance of existing trees</li> <li>• More EV chargepoints</li> </ul>
Copperwood Place	<ul style="list-style-type: none"> <li>• More car club bays</li> </ul>
Dacre Park	<ul style="list-style-type: none"> <li>• More car club bays</li> <li>• More EV chargepoints</li> <li>• More cycle storage (3x respondents)</li> <li>• Safety concern about placement of current cycle hangar</li> <li>• Wider pavement</li> </ul>
Eliot Place	<ul style="list-style-type: none"> <li>• More EV chargepoints (2x respondents) <ul style="list-style-type: none"> <li>◦ Chargepoints need to be 100m rather than 500m apart</li> </ul> </li> </ul>
Hatcliffe Close	<ul style="list-style-type: none"> <li>• No turning sign required on Hatcliffe Close</li> </ul>
Lee Road	<ul style="list-style-type: none"> <li>• More crossing points (2x respondents) <ul style="list-style-type: none"> <li>◦ One on Lee Road / Blackheath Village</li> <li>◦ One opposite the surgery</li> </ul> </li> <li>• Too much traffic and congestion (4x respondents)</li> <li>• Traffic calming measures required</li> <li>• More EV chargepoints</li> </ul>
Lee Park / Terrace / Road intersection	<ul style="list-style-type: none"> <li>• More trees (3x respondents) – also requires maintenance.</li> <li>• Poor lighting (3x respondents)</li> <li>• Speeding issues (2x respondents) <ul style="list-style-type: none"> <li>◦ Request for CCTV</li> <li>◦ Request for better signage and enforcement</li> </ul> </li> <li>• Safer crossing points (2x respondents)</li> </ul>

	<ul style="list-style-type: none"> <li>- Especially top of Lee Park / Road/ Terrace intersection</li> </ul>
Lee Terrace	<ul style="list-style-type: none"> <li>• More crossing points (3x respondents)</li> <li>• Speeding issue (3x respondents) <ul style="list-style-type: none"> <li>○ Buses especially go fast (2x respondents)</li> </ul> </li> <li>• More cycle storage</li> </ul>
Montpelier Road	<ul style="list-style-type: none"> <li>• Traffic calming measures (2x respondents).</li> <li>• More cycle storage</li> </ul>
Quentin Road	<ul style="list-style-type: none"> <li>• More EV chargepoints (2x respondents)</li> <li>• More trees</li> <li>• Speeding issue, requires enforcement such as ANPR.</li> </ul>
Rycluff Square	<ul style="list-style-type: none"> <li>• More cycle storage</li> <li>• Better maintenance of trees</li> </ul>
St Joseph's Vale	<ul style="list-style-type: none"> <li>• Abandoned lime bikes causing pedestrian safety issues.</li> <li>• Too much traffic during school hours</li> </ul>
Talbot Place	<ul style="list-style-type: none"> <li>• More EV chargepoints</li> </ul>
Tranquil Vale	<ul style="list-style-type: none"> <li>• Traffic issues (2x respondents)</li> <li>• HGVs using the road. Lorry restriction requested.</li> <li>• Zebra crossing request on Tranquil Vale / Royal Parade</li> <li>• Remove railings in Blackheath Village</li> <li>• More trees</li> <li>• More EV chargepoints</li> </ul>
Paragon Place	<ul style="list-style-type: none"> <li>• Paragon Place / Wemyss Road should be a school street</li> </ul>
Plumbridge Road	<ul style="list-style-type: none"> <li>• Unsafe crossing on Plumbridge Road crossing onto Blackheath Hill</li> </ul>
Prendergast Road	<ul style="list-style-type: none"> <li>• Footbridge required between Prendergast Road and Hurren Close</li> </ul>

### Key findings – Blackheath

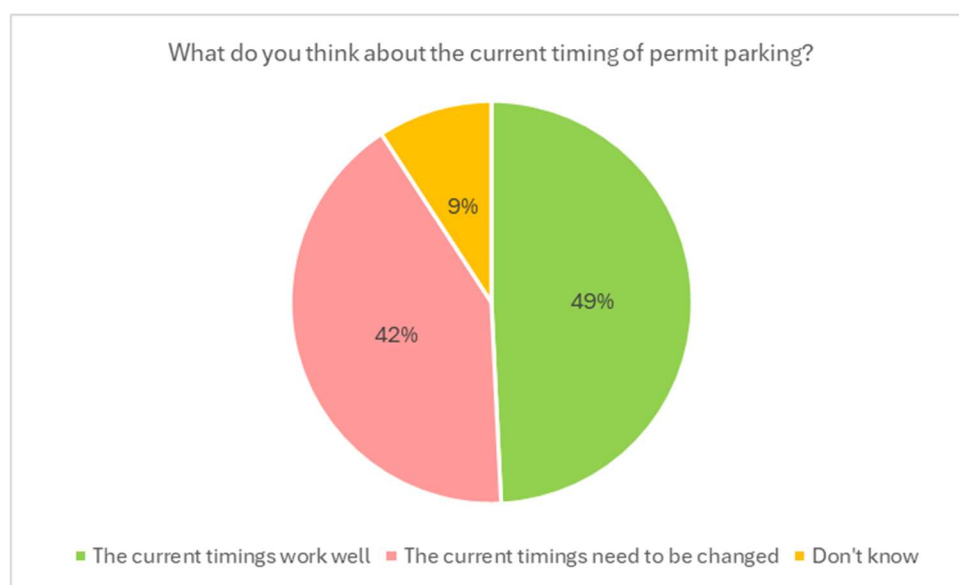
- There were a high number of comments made requesting shorter permit parking operating hours.

- Many comments mentioned pavement parking issues and other dangerous or inconsiderate parking behaviours in the area, as well as requests for traffic calming measures.
- Comments were received regarding the cost of parking permits and the application process.
- Requests for more trees, EVs and cycle storage across the area, however in particular:
  - High requests for cycle storage in Dacre Park
  - More trees on Lee Park / Terrace / Road intersection, and Blackheath Hill.
  - More EV charging points in Eliot Place and Quentin Road.

## 8. Analysis of Lewisham Central consultation responses

While 211 respondents completed the survey, this section will focus on the 147 respondents who provided an address within the Lewisham Central consultation area.

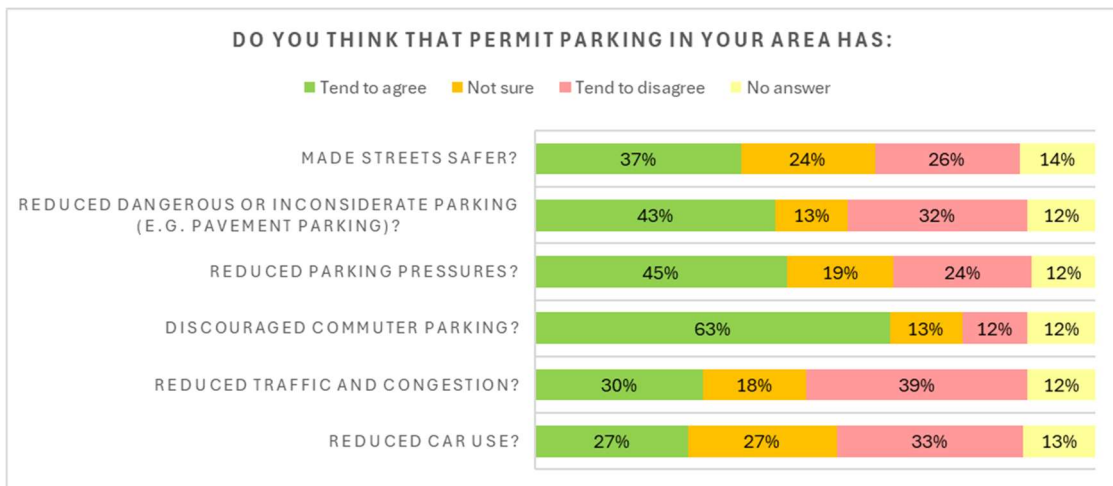
### Permit parking currently operates in Lewisham Central Monday to Saturday, 9am to 6:30pm. What do you think about the current timing of permit parking?



- 130 people answered the question, with most respondents split as to whether they agree current timings are working well (64 people) or need to be changed (54 people). A minority (12 people) said they did not know.

### Do you think that permit parking in your area has

This question presented a series of statements to all respondents asking them what aspects of parking have been improved in their area.



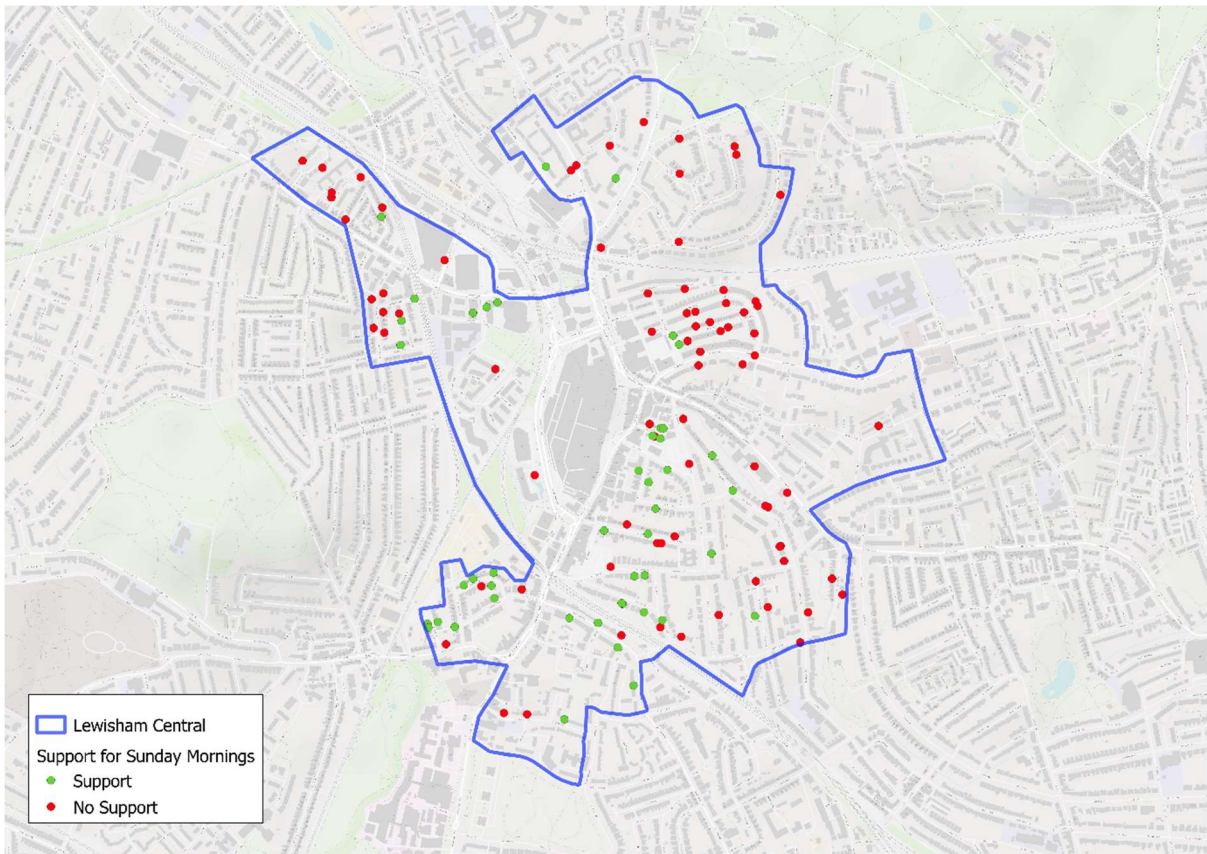
- Permit parking discouraging commuter parking was the statement most respondents tended to agree with. 93 out of 147 respondents who made a response to this statement agreed.
- Whether permit parking made streets safer, reduced parking pressures and dangerous or inconsiderate parking, were statements that were more divisive, but still slightly agreeable.

### What other periods do you think the new operating hours should cover?

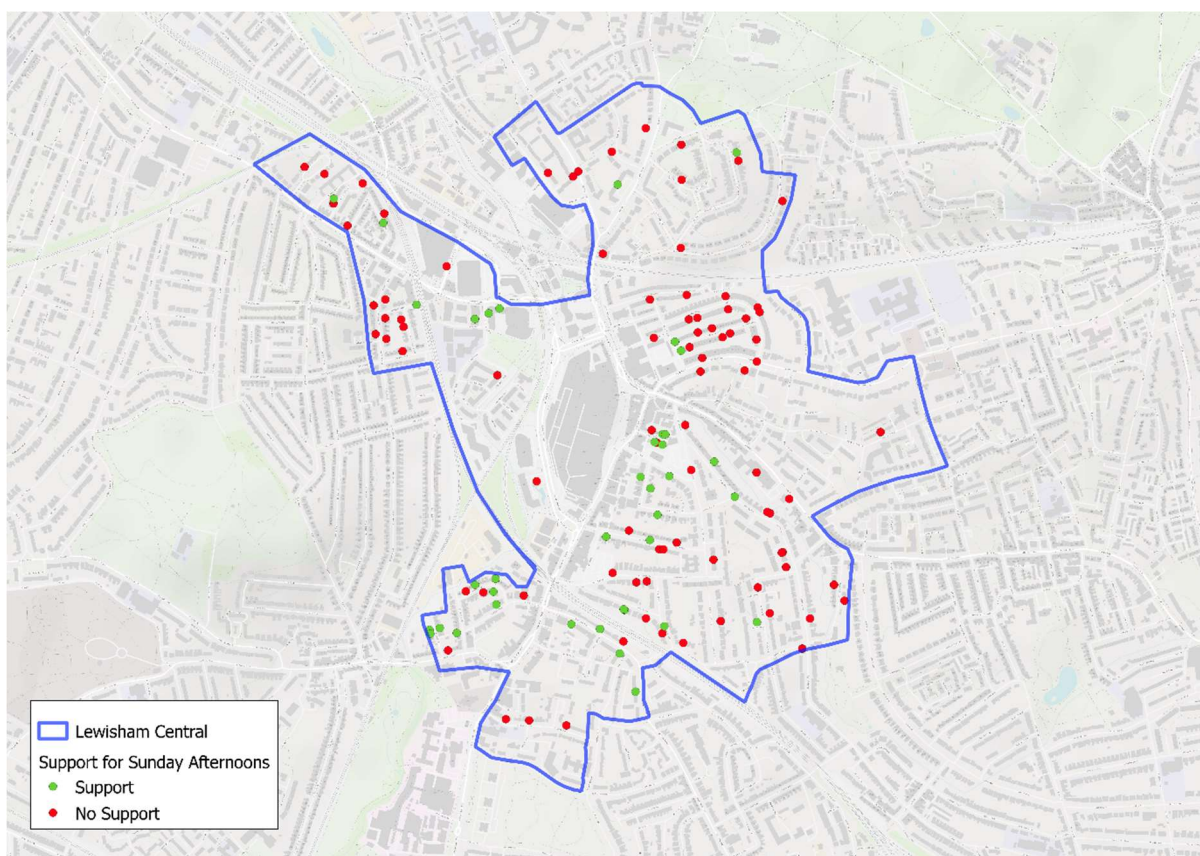
Survey respondents within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
147	77	70	33	31	55	46	29
Percentage of total survey respondents selecting this option			22%	21%	37%	31%	20%

- Respondents were asked to indicate if they wanted operating hours extended and could select one or more options or choose to skip the question.
- When asked about additional operating hours, 77 respondents chose not to answer.

- Sunday mornings was the most popular response selected by 55 respondents (37%), followed by Sunday afternoons selected by 46 respondents (31%). Those who supported Sunday morning and Sunday afternoon extensions are indicated with a green point in the heatmaps below.
- Albion Way, Bonfield Road, Church Grove, Columbine Way, Mercia Grove, Morley Road, Slaithewaite Road and Wearside Road had a higher rate of requests for Sunday extensions, which could be explained by their close proximity to the high street.







**Do you have any other feedback on permit parking in your area?**

This question provided respondents with the opportunity to write down their own thoughts and ideas about what else could be improved. Although most comments were about parking, some other comments were about other aspects of the programme.

The table below is an analysis of all the comments that respondents left. Each comment was thematically analysed, and specific details have been expanded upon.

<b>Lewisham Central – Survey comments</b>	
Car club bays	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Car club bays are not available when needed especially on Granville Park.</li> </ul>
Cycle hangar storage	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Cycle storage:               <ul style="list-style-type: none"> <li>- Branscombe Street</li> </ul> </li> </ul>

	- Boyne Road
EV chargers	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Communications regarding access to EV charge points for Housing Association tenants in future (Conington Road).</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• EV chargers needed: <ul style="list-style-type: none"> <li>- Boyne Road</li> <li>- Hither Green Lane</li> </ul> </li> </ul>
Disabled bays	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Disabled bays: <ul style="list-style-type: none"> <li>- Morley Road</li> <li>- Belmont Hill Park (x2)</li> <li>- Hither Green Lane area</li> </ul> </li> </ul>
Alternative times	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Sunday parking issues (outside restrictions) (x15). <ul style="list-style-type: none"> <li>- Morely Road (x2)</li> <li>- Wearside Road (x2)</li> <li>- Slaithwaite Road (x2)</li> <li>- Campshill Road</li> <li>- Algernon Road</li> <li>- Mercia Grove (x2)</li> <li>- Albion Way</li> <li>- Gilmore Road</li> </ul> </li> <li>• Request for hours to be shorter (x8). <ul style="list-style-type: none"> <li>- Middle of the day varying between 10am-2pm</li> <li>- Starting later / ending earlier</li> <li>- Weekday only</li> </ul> </li> </ul>
Parking permit cost concern	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Visitor permits too expensive.</li> <li>• Residents permits are too expensive/should be cheaper (x2).</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Informal and formal carers free parking for an hour.</li> <li>• 1-hour free bays.</li> </ul>
Parking permit changes/difficulties	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Difficulty finding parking space on Limes Grove.</li> </ul>

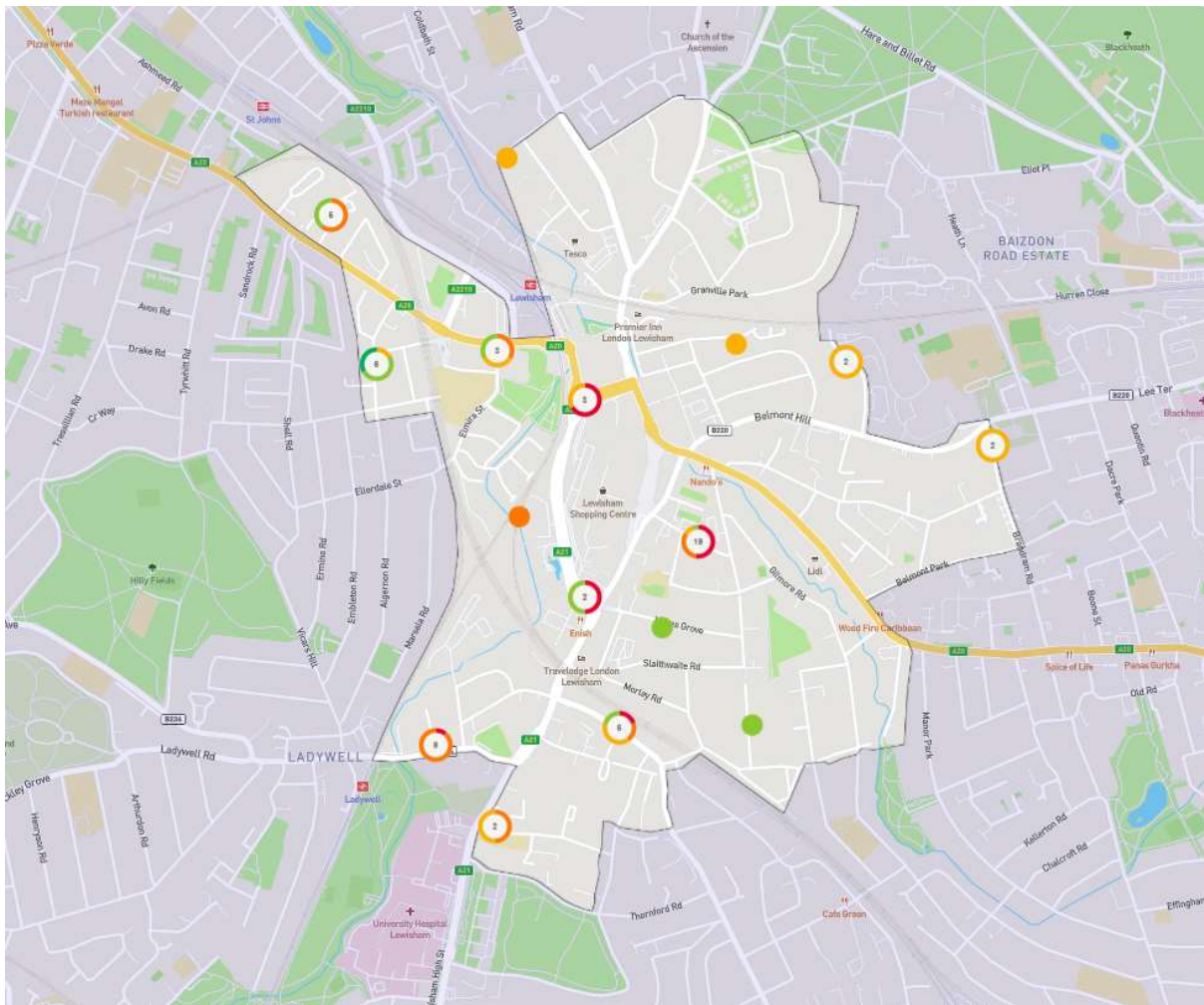


	<ul style="list-style-type: none"> <li>• Signage needs to be less confusing- hard to distinguish between bays for residents / visitors.</li> <li>• Difficult for tradespeople to find a park on Church Grove.</li> <li>• Uber drivers/lorries for Tesco/construction workers take up spaces on Columbine Way affecting ability of residents to park.</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Permit parking should be on both sides of Granville Road. One side should be permit parking only, other side to be mixed permit and pay and display.</li> <li>• Permits should restrict households to one car only.</li> <li>• Clarendon Road should be resident only parking and not pay and display.</li> <li>• More resident only bays on Bonfield Road.</li> <li>• Permit parking should be extended across the borough (x3).</li> <li>• More pay and display parking needed on Ladywell Road.</li> <li>• More frequent enforcement needed (x2) <ul style="list-style-type: none"> <li>- Romborough Way</li> </ul> </li> </ul>
<p>Parking permit application process</p>	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Residents want permits but can't get them: <ul style="list-style-type: none"> <li>- Loampit Vale</li> <li>- Parkside Avenue</li> <li>- Prendergast Road</li> <li>- Conington Road</li> </ul> </li> <li>• Online system for buying permits is not user-friendly (x2)</li> <li>• Should be more flexibility with permit system.</li> </ul>
<p>Other parking/congestion issues</p>	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Illegally parked vehicles on the pavement/double yellow lines/double red lines: <ul style="list-style-type: none"> <li>- At the bottom of Limes Grove, making the area congested.</li> <li>- Prendergast Road</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>- Under the bridge, outside the Premier Inn near Lewisham Station</li> <li>- Wearside Road</li> <li>- Mercia Grove (Ambulances struggle to pass)</li> <li>• Sixth form college on Belmont Grove attracts a lot of traffic causing inconsiderate parking and idling.</li> <li>• Difficult to remember timings of School Street, different CPZ times and LTN restrictions on Gilmore Road.</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Double yellow lines should be introduced on Lockmead Road near the junction of Belmont Hill.</li> </ul>
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### **Interactive Mapping Comments – Lewisham Central**

Upon completion of the survey, respondents were encouraged to take part in another exercise this time to give their feedback on sustainable streets measures.



The map above shows the interactive map of the Lewisham Central area where respondents were encouraged to drop a pin on any location and leave a comment. The table below shows a list of streets at which each pin was dropped and has summarised the key issues and concerns people raised.

<b>Lewisham Central – Interactive Map Comments</b>	
Albion Way	<ul style="list-style-type: none"> <li>• More trees</li> <li>• Another cycle route (2x respondents)</li> <li>• More cycle storage</li> <li>• Unattractive - more aesthetic improvements needed</li> </ul>
Algernon Road	<ul style="list-style-type: none"> <li>• More trees</li> <li>• More EV chargepoints</li> </ul>
Belmont Grove	<ul style="list-style-type: none"> <li>• More cycle storage, but not lime/rental bikes</li> <li>• Better maintenance of existing trees.</li> </ul>

Belmont Hill	<ul style="list-style-type: none"> <li>• Safer crossing required near the pub</li> </ul>
Bertrand Street	<ul style="list-style-type: none"> <li>• More cycle storage</li> </ul>
Bonfield Road	<ul style="list-style-type: none"> <li>• More trees</li> <li>• Permit parking requested on full road</li> <li>• Too much noise + pollution (2x respondents)</li> </ul>
Brandram Street	<ul style="list-style-type: none"> <li>• Safer junctions – bad parking behaviours</li> </ul>
Branscombe Street	<ul style="list-style-type: none"> <li>• More EV chargepoints</li> </ul>
Church Grove	<ul style="list-style-type: none"> <li>• Safer crossing at the end of Church Grove</li> <li>• Improved greenery</li> <li>• More cycle storage</li> <li>• More car club bays</li> </ul>
Courthill Road	<ul style="list-style-type: none"> <li>• More trees</li> <li>• More cycle storage</li> <li>• Better enforcement of no left turn at Lewisham High Street junction</li> </ul>
Elmira Street	<ul style="list-style-type: none"> <li>• Car club bay request</li> <li>• Safer crossing point</li> </ul>
Elswick Road	<ul style="list-style-type: none"> <li>• More cycle storage (2x respondents)</li> </ul>
Florence Road	<ul style="list-style-type: none"> <li>• Safety concern about current cycle bay on the road.</li> </ul>
Gilmore Road	<ul style="list-style-type: none"> <li>• More cycle storage</li> <li>• Double parking especially on Sundays</li> </ul>
Hither Green Lane	<ul style="list-style-type: none"> <li>• Disabled parking bay request</li> </ul>
Ladywell Road	<ul style="list-style-type: none"> <li>• Car club bay request</li> <li>• Disabled parking bay request</li> </ul>
Lee High Road	<ul style="list-style-type: none"> <li>• Dangerous crossing point on road – especially the crossing outside Lewisham Tavern / Nandos</li> </ul>
Lewis Grove	<ul style="list-style-type: none"> <li>• More trees (2x respondents)</li> <li>• Taxi rank required</li> <li>• Full pedestrianisation request</li> <li>• More cycle storage</li> </ul>
Lewisham Station	<ul style="list-style-type: none"> <li>• Safer pedestrian crossing near Lewisham Station required.</li> <li>• EV charging leads causing a hazard on the street</li> </ul>

Limes Grove	<ul style="list-style-type: none"> <li>• More EV chargepoints</li> <li>• More street trees</li> </ul>
Loampit Vale	<ul style="list-style-type: none"> <li>• Safer pedestrian crossing near Lewisham Station required.</li> <li>• EV charging leads causing a hazard on the street</li> </ul>
Lewisham Station	<ul style="list-style-type: none"> <li>• Safer pedestrian crossing near Lewisham Station required.</li> <li>• EV charging leads causing a hazard on the street</li> </ul>
Loampit Vale	<ul style="list-style-type: none"> <li>• Permit parking required on road.</li> <li>• Box junction required to stop traffic queuing to turn right into Rennell Street.</li> <li>• More crossings required on Renell Street.</li> </ul>
Mercia Grove	<ul style="list-style-type: none"> <li>• More trees</li> </ul>
Molesworth Street	<ul style="list-style-type: none"> <li>• More cycle storage</li> </ul>
Odell Walk	<ul style="list-style-type: none"> <li>• Safety hazard due to cycle route and car traffic</li> </ul>
Somerset Gardens	<ul style="list-style-type: none"> <li>• Permit parking not required on Saturdays</li> </ul>
Sunninghill Road	<ul style="list-style-type: none"> <li>• More cycle storage</li> </ul>
Wearside Road	<ul style="list-style-type: none"> <li>• More EV chargepoints</li> </ul>

### Key findings – Lewisham Central

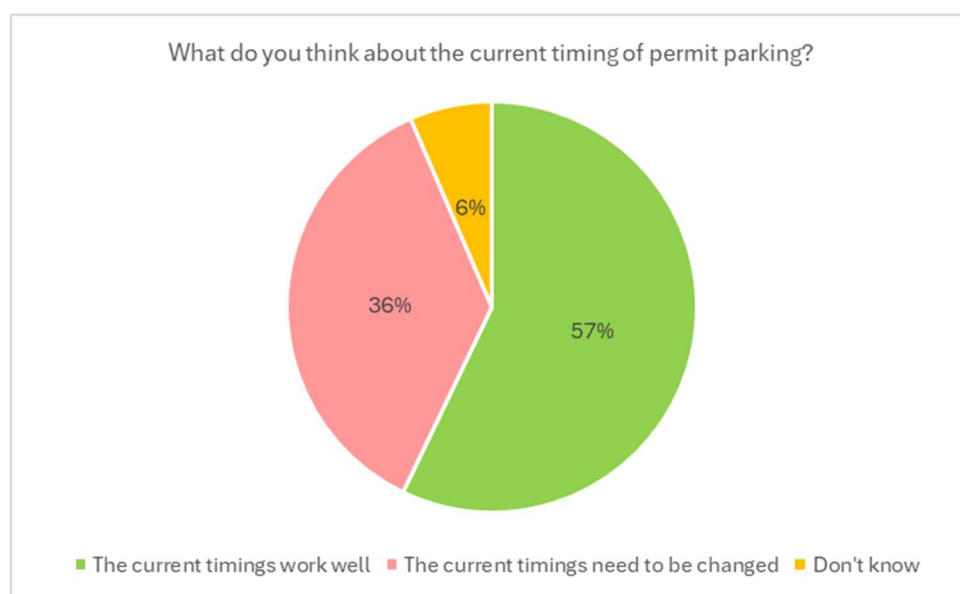
- Most people felt that parking permits had a positive effect on reducing commuter traffic and helped reduce parking pressures. Reducing inconsiderate parking and making streets safer had support but fell short of a majority.
- When asked about additional operating hours, 77 respondents chose not to answer, however 37% and 31% want to see operating hours extended on Sundays.
- There are a number of roads close to the high street where a preference for weekend extension is higher.

- Comments were received regarding the cost of parking permits and the application process with additional suggestions of greater discounts for those with financial difficulties.
- Requests for disabled bays on a number of roads.
- High requests for more trees, EV charge points and cycle storage across the area in general.

## 9. Analysis of Rushey Green West consultation responses

While 112 responses to the survey were received, this section will focus on the 85 respondents who provided an address within the Rushey Green West consultation area.

### Permit parking currently operates in Rushey Green West Monday to Friday, 9am to 7:00pm. What do you think about the current timing of permit parking?

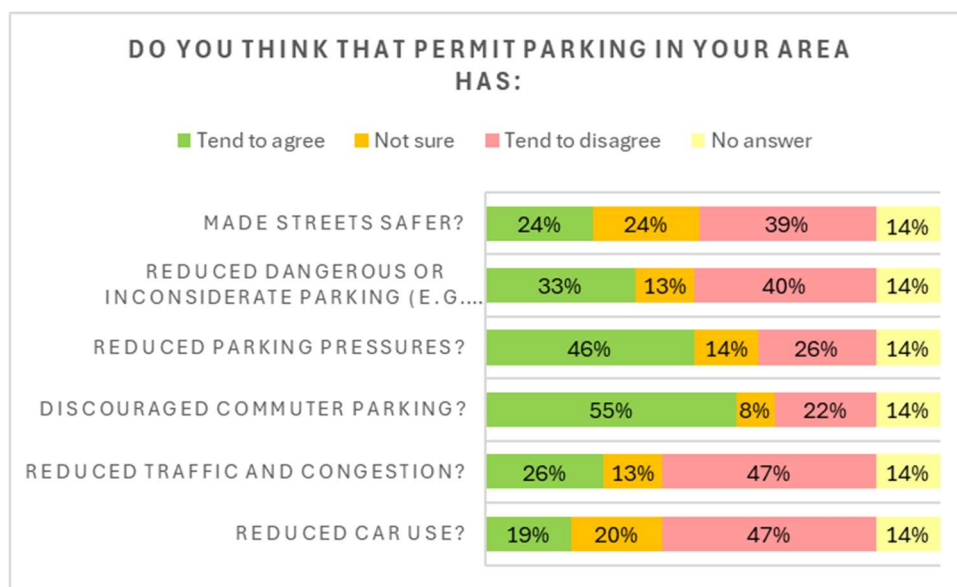


- 77 people answered the question, with just over half of respondents (44 people) agreeing the current timings work well.
- Some respondents felt they would need to be changed (28 people), while a minority (5 people) said they did not know.

### Do you think that permit parking in your area has:

This question presented a series of statements to all respondents asking them what aspects of parking have been improved in their area.





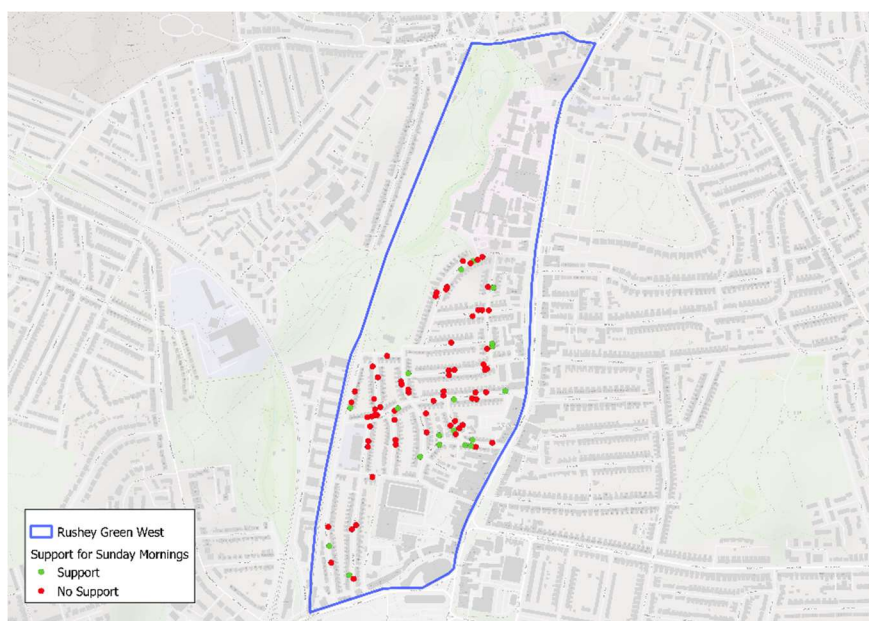
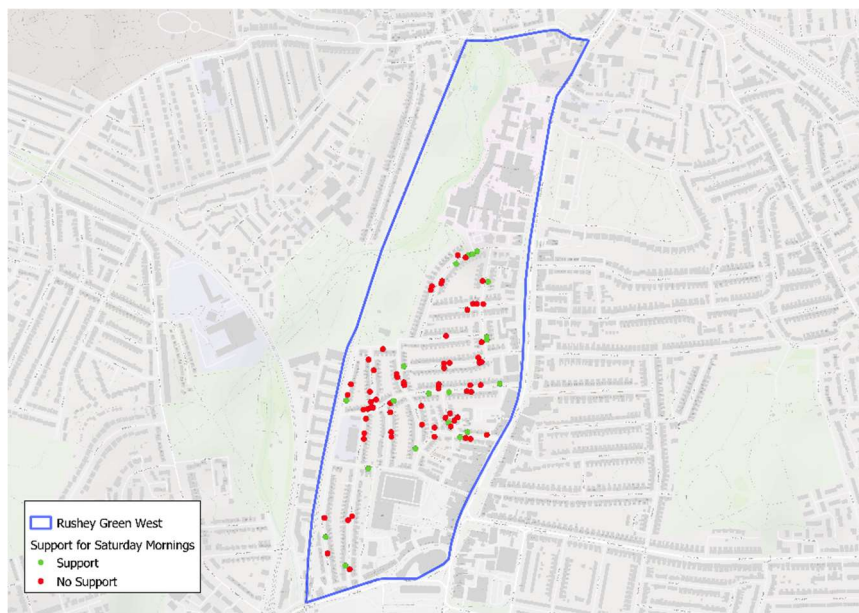
- Permit parking discouraging commuter parking was the statement most respondents tended to agree with. 47 out of 85 respondents to the survey agreed with this statement.
- Reduced parking pressures was also something many people agreed with, although whether permits had reduced dangerous and inconsiderate parking was more divisive.
- Reduced car use, making streets safer and reducing congestion and traffic, were statements people were less likely to agree with.

### What other periods do you think the new operating hours should cover?

Survey respondent within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday mornings	Saturday afternoons	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
85	56	29	17	20	16	11	19	15	12
Percentage of total survey respondents selecting this option			20%	24%	19%	13%	22%	18%	14%

- When asked about extending operating hours, 56 respondents (66%) chose not to respond.

- The remaining 29 respondents were relatively evenly split across extended operating hours, with Saturday mornings selected by 20 people (24% of total respondents) being the most populated option, followed by 19 people selecting Sunday morning (22% of total respondents).
- Those who supported Saturday and Sunday morning extensions are represented with a green point in the heatmaps below.



## Do you have any other feedback on permit parking in your area?

This question provided respondents with the opportunity to write down their own thoughts and ideas about what else could be improved. Although most comments were about parking, some other comments were about other aspects of the programme.

The table below is an analysis of all the comments that respondents left. Each comment was thematically analysed, and specific details have been expanded upon.

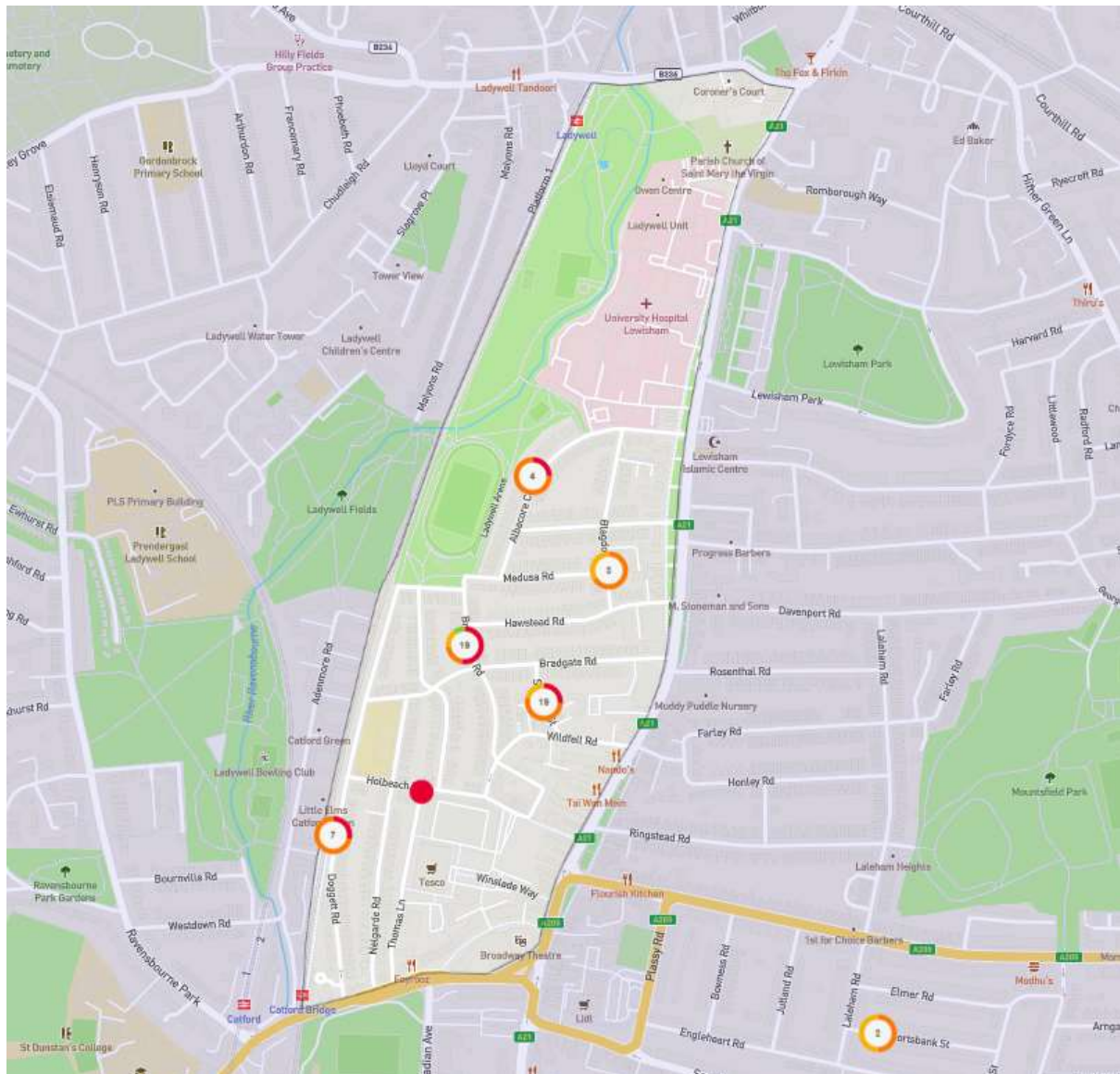
<b>Rushey Green West – Survey Comments</b>	
General	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Don't reduce parking for cycle hangars, electric chargers or car club bays (Sangley Road).</li> </ul>
Cycle hangar storage	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Cycle hangar storage on Silvermere Road</li> </ul>
EV chargers	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• EV chargers on Silvermere Road</li> </ul>
Trees	<p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Street trees on Felday Road</li> </ul>
Alternative times	<ul style="list-style-type: none"> <li>• Don't make restrictions longer (x2).</li> <li>• Request for hours to be longer (x3). Suggested times: <ul style="list-style-type: none"> <li>- 24 hours per day (x2)</li> <li>- 7-days a week</li> <li>- Event day parking restrictions</li> <li>- Include Sundays</li> <li>- Include weekends (Bradgate Road becomes a rat run when permit parking is not operating)</li> </ul> </li> <li>• Request for hours to be shorter (x5). Suggested times: <ul style="list-style-type: none"> <li>- Ending earlier – 5 or 6pm</li> <li>- Morning hours only</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>- Middle of the day hours between 11am – 1pm</li> </ul>
Parking permit cost concern	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Visitor parking is too expensive (x3).</li> <li>• Costs keep increasing/need to be lower (x3).</li> <li>• Free/reduced permits needed for people who are disabled.</li> </ul>
Parking permit changes/difficulties	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• Too many cars park for free on Scrooby Street.</li> <li>• Parking Permits don't cost enough- too many residents have cars they never use.</li> <li>• Residents putting bins out to keep space free on Geoge Lane.</li> <li>• Hospital staff park in Albacore Crescent, taking resident's car spaces. They need a cheaper, better place to park (x2).</li> <li>• Parking and visitor permits should only be for residents (x2).</li> <li>• Concern about not being able to park car used for work purposes.</li> <li>• Zone E drivers should have free parking in the multi-story carpark on Howbeach Road. Brookdale Road is being used as a rat run by lorries and vans- people are worried their cars will be damaged.</li> <li>• Not enough car spaces for residents/tradespeople to park at Sangley Road.</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• More enforcement on Wildfell Road</li> <li>• Need to alter prices to make parking at Milford towers more attractive (x2).</li> <li>• Request for limit for one car per household on Scrooby Street.</li> <li>• Improved markings of 'no parking at any time' spaces/other car spaces <ul style="list-style-type: none"> <li>- Albacore Crescent</li> <li>- Brookdale Road</li> </ul> </li> </ul>

<p>Parking permit application process</p>	<p>CONCERN RAISED:</p> <ul style="list-style-type: none"> <li>• System for buying permits is not user-friendly (x5).</li> <li>• Residents in new build flats should be able to purchase a parking permit.</li> <li>• Ringo parking app was better.</li> </ul> <p>SUGGESTION FOR:</p> <ul style="list-style-type: none"> <li>• Prepaid physical permits for visitors (x2).</li> </ul>
<p>Other parking/congestion issues</p>	<p>CONCERN RAISED</p> <ul style="list-style-type: none"> <li>• Parking illegally on the pavement/double yellow lines/double red lines: <ul style="list-style-type: none"> <li>- Laleham Road on Sundays for church</li> <li>- Wildfell Road (Poundland HGVs)</li> <li>- Bradgate Road</li> <li>- Ubereats and Deliveroo motorcycles</li> <li>- Aldi forecourt, Halfords forecourt</li> </ul> </li> </ul>

## Interactive Mapping Comments – Rushey Green West

Upon completion of the survey, respondents were encouraged to take part in another exercise this time to give their feedback on sustainable streets measures.



The map above shows the interactive map of the Lewisham Central area where respondents were encouraged to drop a pin on any location and leave a comment. The table below shows a list of streets at which each pin was dropped and has summarised the key issues and concerns people raised.



<b>RGW – Interactive Map Comments</b>	
Bradgate Road	<ul style="list-style-type: none"> <li>• More street trees (4x respondents)</li> <li>• Cars parked on the pavement obstructing pedestrian movement.</li> <li>• More safer crossing points (2x respondents)</li> <li>• More cycle storage</li> <li>• More EV charge points</li> <li>• Traffic calming measures</li> <li>• Speeding issues</li> </ul>
Doggett Road	<ul style="list-style-type: none"> <li>• More cycle bays (3x respondents)</li> <li>• Rental bikes (lime/uber)</li> <li>• Illegal parking on grass area near Ladywell</li> <li>• More EV charge points.</li> <li>• More car club bays</li> <li>• More trees</li> <li>• Pedestrian bridge over railway line</li> <li>• School street not signposted well</li> </ul>
Wildfell Road	<ul style="list-style-type: none"> <li>• More trees (2x respondents)</li> <li>• Safer crossing</li> <li>• More EV charge points</li> <li>• More restrictions on Sundays due to high visitor parking levels.</li> <li>• HGVs (from Poundland) park and unload for hours.</li> </ul>
Albacore Crescent	<ul style="list-style-type: none"> <li>• More cycle storage</li> <li>• More car clubs</li> <li>• Increased times for parking</li> <li>• Traffic calming measures</li> </ul>
Brookdale Road	<ul style="list-style-type: none"> <li>• Traffic-calming measures needed</li> <li>• More trees</li> <li>• Zebra crossing required</li> <li>• More cycle storage</li> </ul>
Silvermere Road	<ul style="list-style-type: none"> <li>• More EV charge points</li> <li>• More cycle storage</li> <li>• More trees</li> <li>• Inappropriate parking on grass – enforcement required.</li> </ul>
Scrooby Street	<ul style="list-style-type: none"> <li>• Speeding issues especially at night</li> <li>• More trees</li> </ul>
Felday Road	<ul style="list-style-type: none"> <li>• More trees</li> <li>• Speed bump to prevent excessive vehicle speed</li> </ul>



Sportsbank Road	<ul style="list-style-type: none"> <li>• More trees</li> <li>• Reduce parking time restrictions</li> </ul>
Hawstead Road	<ul style="list-style-type: none"> <li>• Speeding issue, traffic calming measures required (2x respondents)</li> <li>• Parking times begin too early and finish too late.</li> </ul>
Holbeach Road	<ul style="list-style-type: none"> <li>• Holbeach Road / Brookedale Road junction dangerous due to high traffic and proximity to school, train, and shopping centre. Zebra crossing required.</li> </ul>
Rushey Green	<ul style="list-style-type: none"> <li>• Too many cyclists and inappropriate cycling behaviours including use of pavements.</li> </ul>

### **Key findings – Rushey Green West**

- There is a preference for current times of parking operation hours to remain in place, however slightly more than a quarter of respondents wanted to see operating hours extended to Saturday mornings.
- Most people agreed that parking permits has reduced commuter traffic and parking pressure in the area.
- There were many comments concerned with parking permit cost and the application process, with requests for the application process to be more user-friendly and simpler, and more discounts to be provided for those with financial difficulties.
- Requests for greater enforcement to prevent inappropriate parking behaviours such as parking on pavement and double yellow lines.
- Traffic-calming measures requested on several roads to combat speeding and congestion.
- High requests for more trees, EV charge points and cycle storage across the area in general. However, some respondents were strongly in favour of some measures on certain roads.

- More street trees on Bradgate Road and Wildfell Road.
- More cycle storage bays on Doggett Road.
- Traffic-calming measures on Hawstead Road to combat speeding.

## 10. Appendix A: Postcard



**Sustainable Streets for Blackheath**  
Share your views on current parking restrictions  
and sustainable measures for your street



Dear resident/business,

Residential permit parking has been in place for 40 years in Blackheath. As the area changes and grows, we want to review how permit parking is working. We also want to understand what else you would like to see on your streets to make them safer and more sustainable, including new secure cycle storage, EV charging points and car club bays.

**Share your views**

Local people know their neighbourhood best and we want you to help us create streets that meet your needs and make your neighbourhood greener, safer and a more enjoyable place to live and work.

Complete the survey to share your views.

**Online:** [lewisham.gov.uk/SustainableStreets](https://www.lewisham.gov.uk/SustainableStreets)

**Hard copy:** collect a paper copy and freepost envelope at Blackheath Halls, 23 Lee Road, Blackheath, London, SE3 9RQ.

Highways and Transport Team  
Lewisham Council



**Complete the survey by  
Sunday 1 October 2023.**

If you need help with the survey or require this information in a different format, please call 020 3745 4547 or email [sustainable.streets@lewisham.gov.uk](mailto:sustainable.streets@lewisham.gov.uk).