



Sustainable Streets

Review of existing measures in Deptford Central, Deptford South, Elverson and Ladywell

Consultation report

London Borough of Lewisham

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1. Document control

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Job Number	Issue	Description	Originator	Checked	Authorised
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3.Executive Summary

From November 20 to January 21, 2024, the London Borough of Lewisham (LBL) delivered a consultation with residents, businesses, and community organisations in four areas with existing parking controls: Deptford Central, Deptford South, Elverson and Ladywell.

The aim of the consultation was to review existing parking controls to understand if the operation times needed to change. There was also the opportunity for respondents to give their feedback on what sustainable measures people would like to see on their street to encourage active travel and public transport. The measures LBL were seeking feedback on include:

- Parking
- Electric vehicle chargepoints
- Street trees and greening
- Cycle storage hubs
- Safer crossing points
- Car club bays
- Cycle share bays

Feedback was sought about parking arrangements, in place for:

- Deptford Central– 14 years
- Deptford South– 5 years
- Elverson– 21 years
- Ladywell – 13 years

Given the long-term changes in travel patterns over this time, sustainable measures have been proposed to improve local infrastructure for all users.

As part of the consultation, the community has been asked to:

- Reflect on the impact of parking restrictions on car usage, air pollution, and congestion.
- Comment on the times and days of operation, and whether these should be extended.
- Suggest where they would like to see sustainable streets measures implemented in their neighbourhood.

Response rates varied across the four consultation areas:

- Deptford Central - 4%
- Deptford South - 4%
- Elverson - 16%
- Ladywell - 16%

There was no clear majority to extend restrictions on weekdays or weekends in any area, however over a third of respondents in Lewisham Central requested operating hours include Sunday mornings. In addition, a third of respondents in Deptford Central wanted operating hours extended to Saturday afternoons and 23% of respondents in Deptford South wanted to an extension on Saturday morning.

Street trees and greening, EV chargepoints and secure cycle hubs proved to be popular sustainable street measures across all areas. There were significant out of scope comments received about the need for traffic calming measures to reduce speeding and pedestrian crossings.

4. Background

Lewisham Council want 80% of all journeys to be made by walking, cycling and public transport by 2041. This will help to improve air quality and road safety, reduce noise and congestion, and make neighbourhoods greener, healthier, and more enjoyable places to live, work and play. Reducing car use is critical to playing a part in tackling the climate crisis.

The proposals put forward reflect feedback and requests from the Lewisham community over recent years. Residents often request resident parking permits to reduce commuters taking up space, as well as significant numbers of requests for EV charging bays and cycle hangars. At current, these measures cannot be introduced at the rate at which they are requested due to extremely limited funding available.

The Sustainable Streets programme proposes to make better use of road space and pavements in the borough by installing electric vehicle charging points, cycle hangars, and street trees, as well as improving road safety and ensuring better management of on-street parking.

The Sustainable Streets programme will also support Lewisham's delivery against several borough and London-wide strategies and policies including:

- Lewisham Corporate Strategy 2022-2026
 - Future Lewisham 2021
 - Climate Emergency Action Plan 2019
 - Air Quality Action Plan 2022 – 2027
 - Transport Strategy and Local Implementation Plan 2019 – 2041
 - Mayor of London's Transport Strategy 2018
 - Mayor of London's Vision Zero Action Plan 2021
-

- Mayor of London's Cycling Action Plan 2018
- Mayor of London's Walking Action Plan 2018
- London Environment Strategy 2018

The Sustainable Streets programme is being delivered in several phases across the borough. After a public consultation process last year, sustainable street measures have been installed in Catford and will be introduced in Deptford soon. Once all measures have been installed, there will be 29 EV chargepoints, 28 cycle hangars, 18 trees and five car club bays

Measures have also been proposed in Evelyn, but the locations of these are in the process of being finalised. Further neighbourhoods will be consulted over the coming months and years.

5. Consultation area – Review areas

Below are maps showing the consultation areas of Deptford Central, Deptford South, Elverson and Ladywell.

Deptford Central

This is a small area, bound by major A road Deptford Church Street on its west and Deptford High Street on the east. It includes several businesses, as well as community organisations Deptford Lounge Library and Wavelengths Leisure Centre.

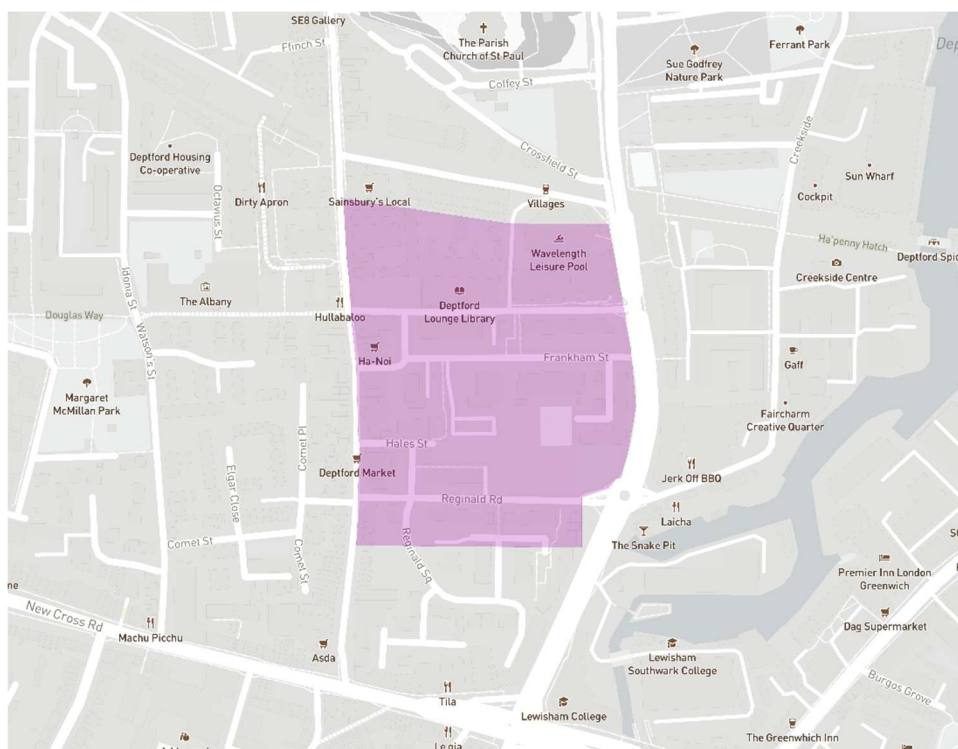


Figure 1 Deptford Central

Deptford South

Deptford South is the area south of New Cross Station, between New Cross Road and Lewisham Way. Businesses line the two major roads, but most of the area is residential. Landmarks in the area include Brookmill Park and St Johns Station.

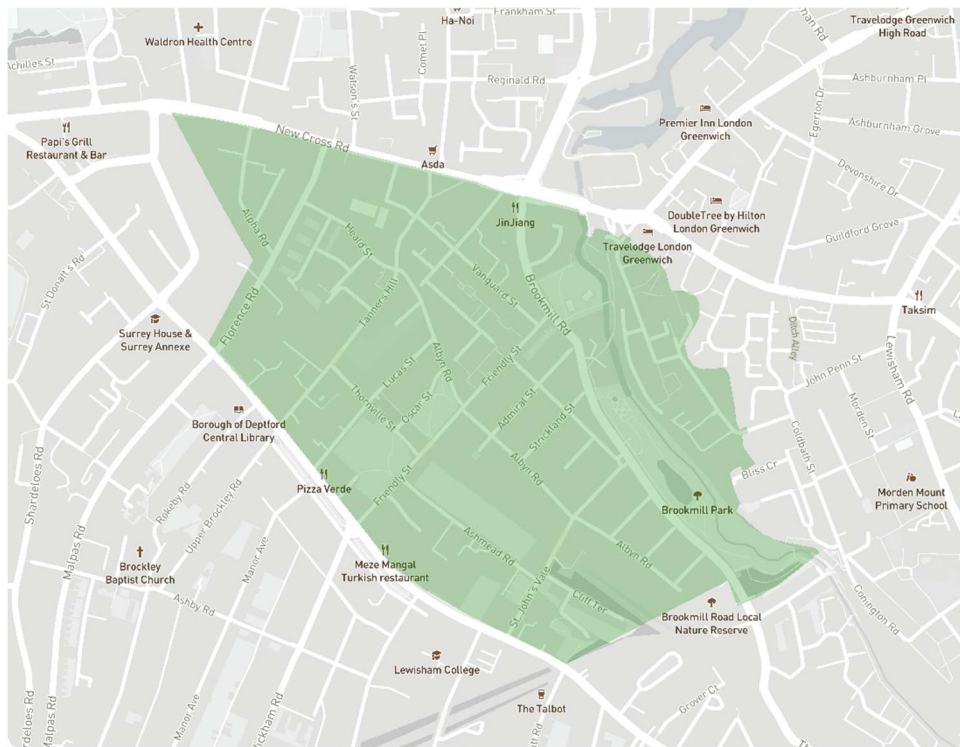


Figure 2 Deptford South

Elverson

Elverson is a small residential area comprising of Brookmill Road, Elverson Road and Leathwell Road to the south of Brookmill Park. While the area is mainly residential, some businesses operate along Brookmill Road.



Figure 3 Elverson area

Ladywell

The Ladywell area sits between the railway line from Ravensbourne River to Marsala Road and Hilly Fields. Apart from businesses on Ladywell Road, the area is mainly residential.

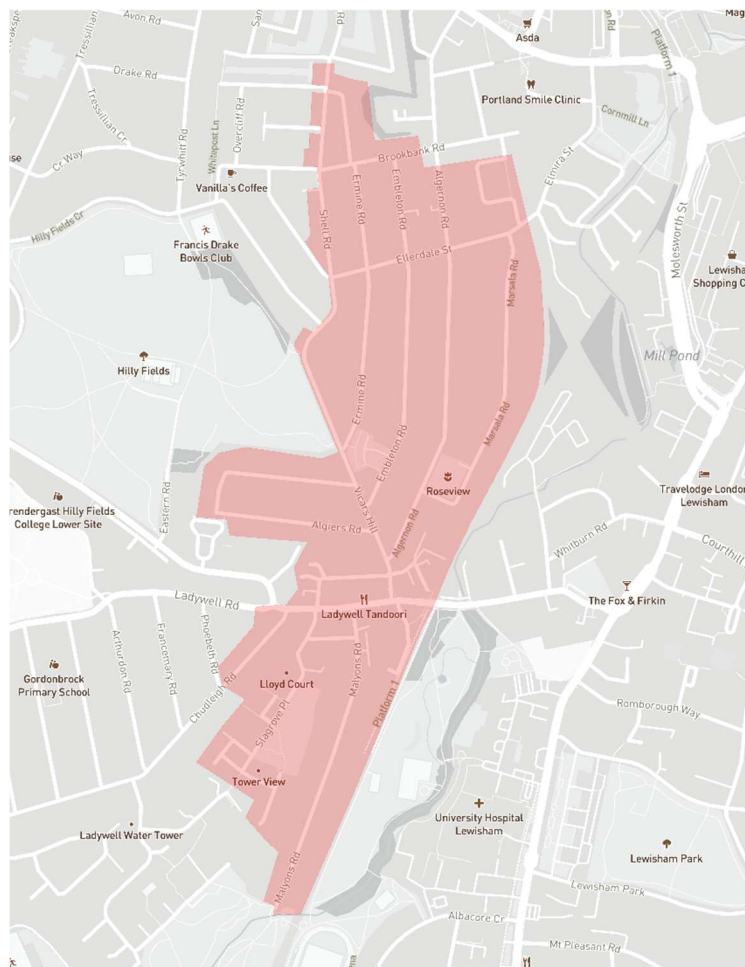


Figure 4 Ladywell area

6. Consultation programme

The consultation programme was designed to understand whether residents thought permit parking times needed to be extended and whether people would like to see sustainable measures such as EV chargepoints, car club bays, cycle hangars, street trees or safety enhancements on their street.

The feedback collected during the consultation will be used to decide on permit parking times and help the design team decide where sustainable street measures should be placed to reflect local priorities and needs.

The consultation was due to end on December 22 2023 but was extended until January 21 2024 due to feedback received from the Ladywell area.

Below is a list of outreach activities conducted as part of the consultation programme for the review areas.

Survey and dedicated webpage

A homepage for the Sustainable Streets programme was set up using the Commonplace platform. It included:

- An overview of the programme featuring a short animation.
- Before and after visualisations of sustainable streets measures.
- Frequently asked questions with answers to common queries.
- Contact email address for consultation queries.
- Link to a survey for each of the review areas.
- A button to complete an interactive mapping exercise was available upon completion of the survey.

On the Commonplace page, residents were prompted to click on a 'I live in Deptford Central/Deptford South/Elverson/Ladywell' tile. This led to a survey on permit parking. After completing the survey, respondents could click through

to an interactive map of their area and place pins to provide feedback on specific sustainable street measures. Respondents were invited to click on their street, choose what sustainable measure they wanted to comment on and input a text response.

If respondents did not feel comfortable using the interactive map, they could provide the same information on an alternative survey.

< Home | live in Deptford Central (Zone S)

1/2

Deptford Central (Zone S)

Residential permit parking has been in place in Deptford Central since 2009. The permit zone was reviewed and extension implemented in 2012. As the area changes and grows, we want to review how permit parking is working. We also want to understand what else you would like to see on your streets to make them safer and more sustainable.

This includes:

- New secure cycle storage
- EV chargepoints
- Car club bays
- Street trees

We are asking residents and businesses to fill out the short survey below about existing permit parking. After this, you can use the interactive map (or additional survey) to make suggestions for sustainable measures in your area.

Please provide your door number/house name, address, and postcode (mandatory)

e.g. 12 Example Street SE12 8AA

We require your full address to validate and analyse your response. This information is only available to the London Borough of Lewisham.

Permit parking has been in operation in Deptford Central since 2009. Do you think permit parking in your area has:

	Tend to agree	Tend to disagree	Not sure
reduced car use?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
reduced traffic and congestion?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
reduced parking pressures?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
reduced dangerous or inconsiderate parking (e.g. pavement parking)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
made streets safer?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Permit parking currently operates in Deptford Central Mon-Fri 9:00am to 6:00pm and Sat 9am - 1.30pm. What do you think about the current timing of permit parking?

Select one option

The current timings work well

The current timings need to be changed

Don't know

< Back Next >

Figure 5 Survey on website

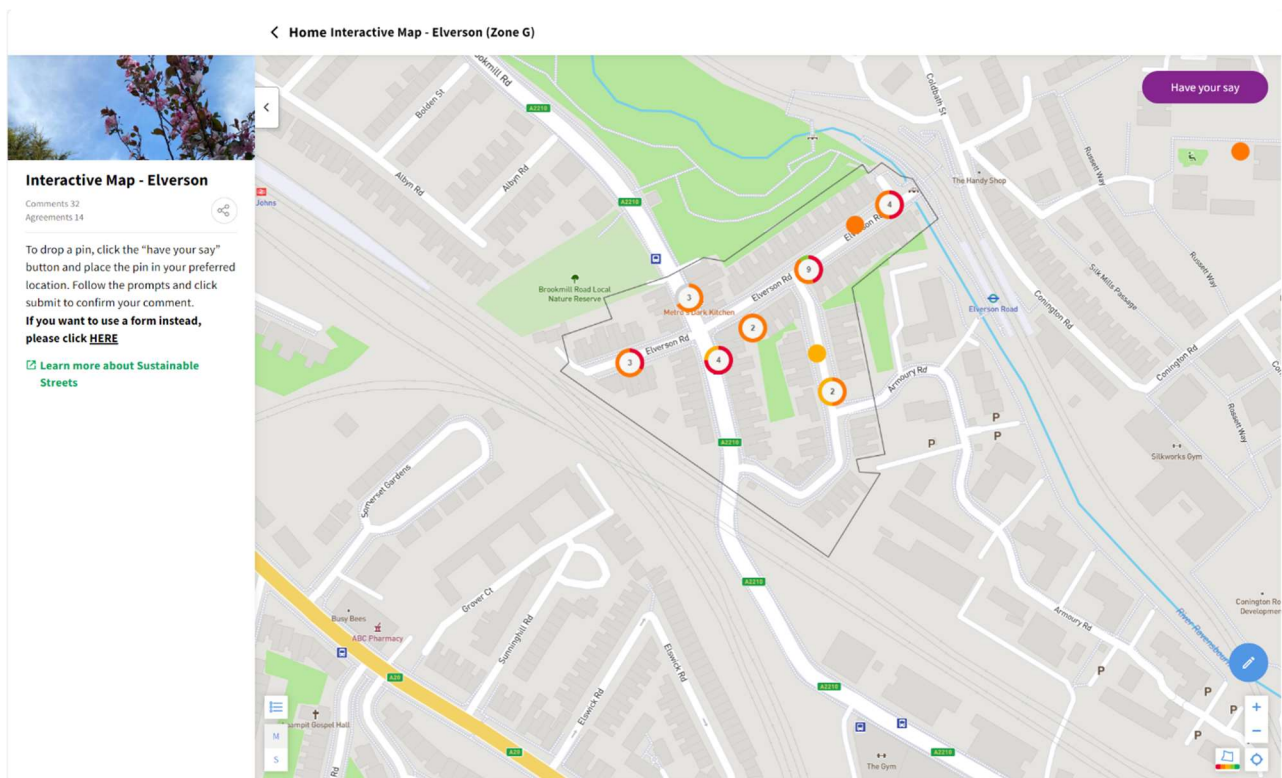


Figure 6 Elverson interactive mapping exercise example

Postcards and hard copy surveys

A postcard with a QR code which linked to the homepage of the Sustainable Streets programme was printed on postcards and sent to all properties in each consultation area. A total of 5,797 postcards were delivered across the areas:

- Deptford Central (342)
- Deptford South (3,359)
- Elverson (200)
- Ladywell (1,896)

See APPENDIX A for an example of the leaflet sent to all addresses in the consultation areas.

Hardcopy surveys were available to collect from:

- Deptford Library, 9 Giffin Street, SE8 4RH (Deptford Central)

- Deptford Library, 9 Giffin Street, SE8 4RH (Deptford South)
- Parkside Community Centre, 1 Copperwood Place, SE10 8FY (Elverson)
- St Mary's Community Centre, Ladywell Road, SE13 7UW (Ladywell)

A total of 38 hardcopy surveys were received.

Virtual stakeholder briefings

We reached out to key stakeholder groups and businesses within the consultation areas. The stakeholders included representative of community groups, local businesses, schools, and churches within the boundary. We sent out 74 emails inviting stakeholders to sessions and followed up with phone calls.

Press release

A press release was published on the launch day of the consultation on Lewisham Council's website informing residents of the consultation and containing a link to the Commonplace page.

Link to press release:

[Lewisham Council - Share your views on parking in Deptford Central, Deptford South, Elverson and Ladywell](#)

7. Consultation survey – data cleansing and timeline of submissions

A data cleansing process was undertaken to remove duplicate or suspicious submissions. Following the data cleansing, a total of 658 responses were received from both online and hard copy surveys across all four areas:

- Deptford Central: 29 responses
-

- Deptford South: 147 responses
- Elverson: 66 responses
- Ladywell: 416 responses

After data cleansing, survey responses were reviewed to identify respondents who provided an address within the relevant consultation area. During this process it was observed respondents living within the Deptford Central and Deptford South areas had completed incorrect surveys for their respective address. These responses were manually added to the correct survey dataset. Therefore, the total number of respondents who completed the survey and provided an address within the consultation zone included:

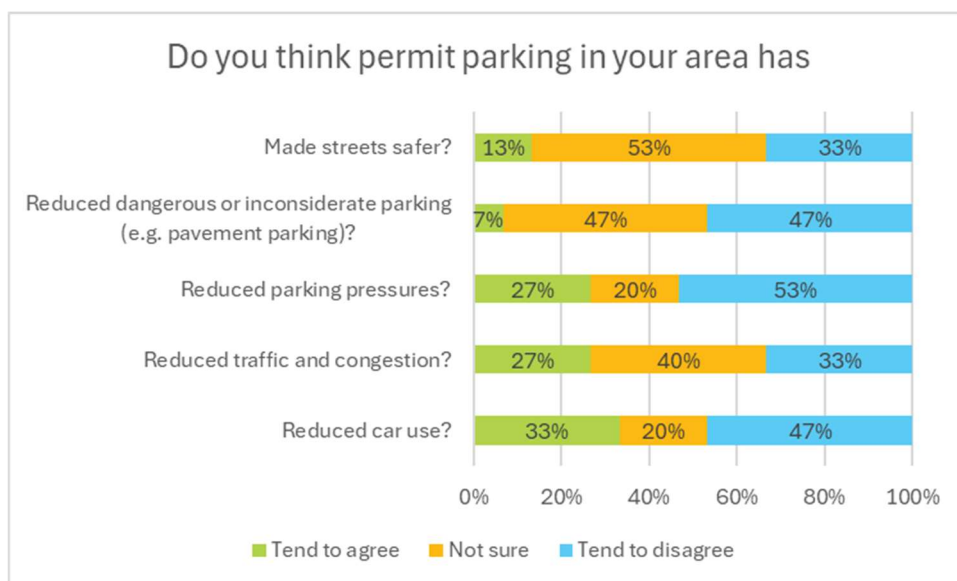
- Deptford Central: 15 responses
- Deptford South: 133 responses
- Elverson: 32 responses
- Ladywell: 299 responses

A total of 275 pins were placed on the four interactive maps, and 55 people used the accessible interactive mapping alternative. In total, 11 comments were made about sustainable street measures in Deptford Central, 109 in Deptford South, 32 in Elverson and 178 in Ladywell.

8. Analysis of Deptford Central consultation responses

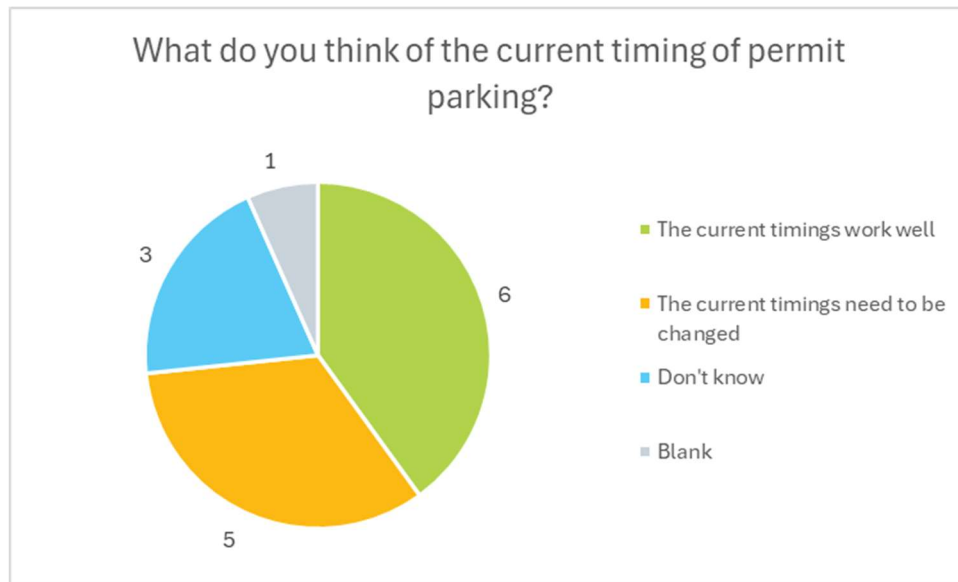
A total of 29 responses were received, however only 15 of these responses provided an address within the consultation zone.

Permit parking has been in operation in Deptford Central since 2009. Do you think permit parking in your area has:



- Most respondents were unsure whether permit parking made streets safer.
- An equal number of respondents agreed and disagreed permit parking reduced dangerous and inconsiderate parking.
- Most respondents disagreed that permit parking reduced parking pressures.
- The statement with the highest level of agreement was that permit parking reduced car use. However, this still had higher levels of disagreement.

Permit parking currently operates in Deptford Central Mon-Fri 9:00am to 6:00pm and Sat 9am – 1:30pm. What do you think about the current timing of permit parking? Do you think that permit parking in your area has:



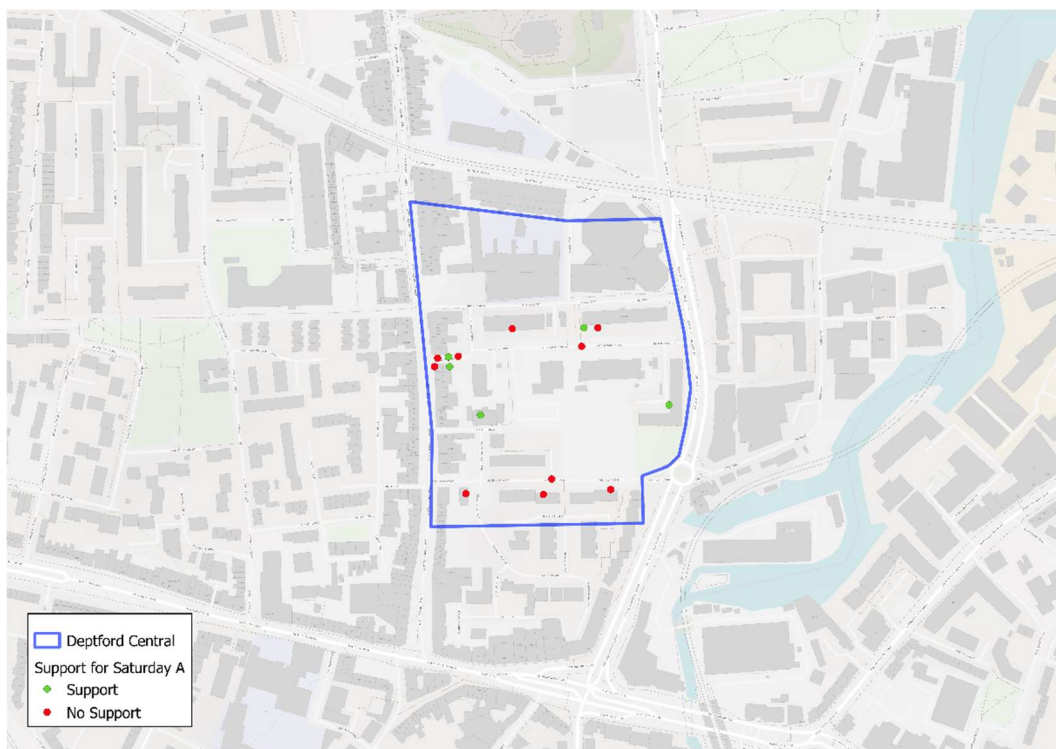
- This question was answered by 15 respondents.
- The most common answer given by respondents was that the current timings work well.

What other periods do you think the new operating hours should cover?

Survey respondents within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday afternoons	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
15	9	6	2	5	2	3	2	2
Percentage of total survey respondents selecting this option			13%	33%	13%	20%	13%	13%

- Respondents were asked to indicate if they wanted operating hours extended and could select one or more options or choose to skip the question.
- The majority of respondents chose to skip the question.

- Of the six who responded, extending operating hours on Saturday afternoon was the most popular option (33%), with the majority of those selecting this option living on Frankham Street. This is visualised in the heatmap below.
- The next most popular options was extending operating hours on Sunday morning (20%).
- All other options – weekday, Saturday evenings, Sunday afternoons and Sunday evenings – received a maximum of two requests for extension.



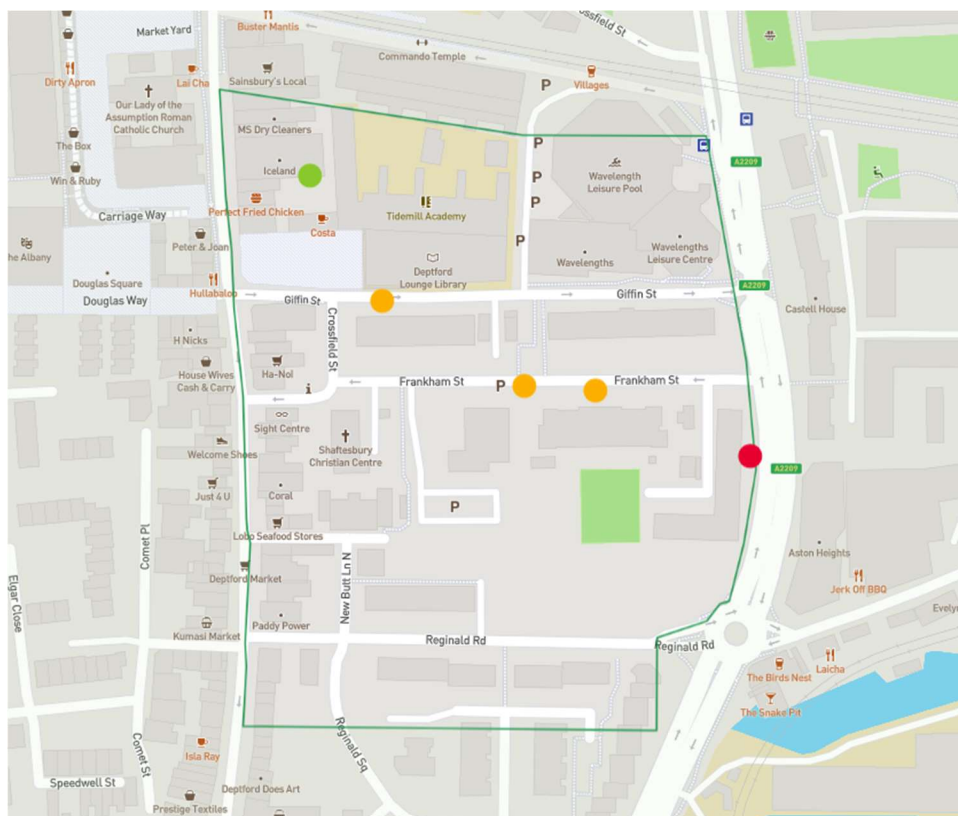
Do you have any other feedback on permit parking in your area?

- The most common category for this question was an alternative or out of scope suggestion, for example banning all cars in London, not owning a car or removing parking altogether.
-

- Parking related comments included concerns about estate parking being used by non-residents, residents of new developments wanting to purchase parking permits and permit parking being reserved within Frankham Street carpark.
- Other categories were criticisms of the consultation process, financial cost and difficulty using the website.

Interactive Mapping Comments – Deptford Central

After completing the survey, respondents were encouraged to give their feedback on what sustainable measures they would like to see on their street. The map below shows the interactive map on the Commonplace page. A total of 11 comments were received for Deptford Central.



The table below shows the comments received on the interactive map and the mapping alternative, organised by street. Out of scope comments were also noted.

Street	Measure
Creekside	Street trees and greening <ul style="list-style-type: none"> • Support (1)
Giffin Street	Street trees and greening <ul style="list-style-type: none"> • Support (1)
Frankham Street	Parking <ul style="list-style-type: none"> • Concern (2) <ul style="list-style-type: none"> o Respondent said it is difficult to park on market day. o Respondent said building vans park, so the vehicle overhangs the pavement, forcing people to walk on the street.
Reginald Road	Cycle storage hubs <ul style="list-style-type: none"> • Support (1)

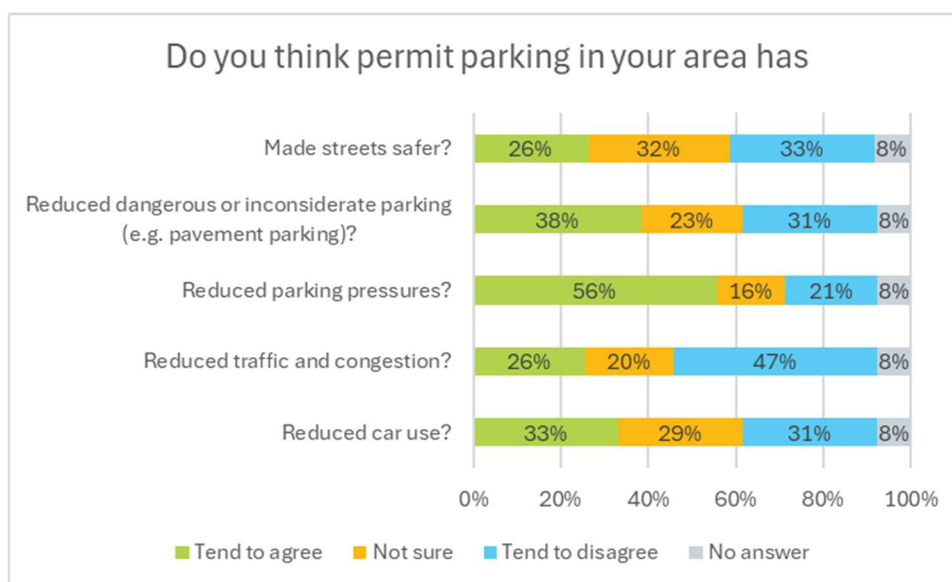
Key findings – Deptford Central

- Most respondents did not want timings extended. However, of those who did want an extension, the most popular was Saturday afternoons, selected by 5 people, a third of total respondents.
 - Respondents commonly mentioned the financial impacts of parking permits, offered location specific insights, and provided feedback on the consultation process.
 - Respondents reported issues with parking on Frankham Street due to building works and pressure from market days.
 - The interactive map comments suggest some appetite for street trees and greening. One respondent was in favour of secure cycle storage.
-

9. Analysis of Deptford South consultation responses

While 147 responses were received, the analysis will focus on the 133 respondents who provided an address within Deptford South consultation zone. Figures given here are from the total number of respondents who answered each question and take into calculation those who chose not to answer a question.

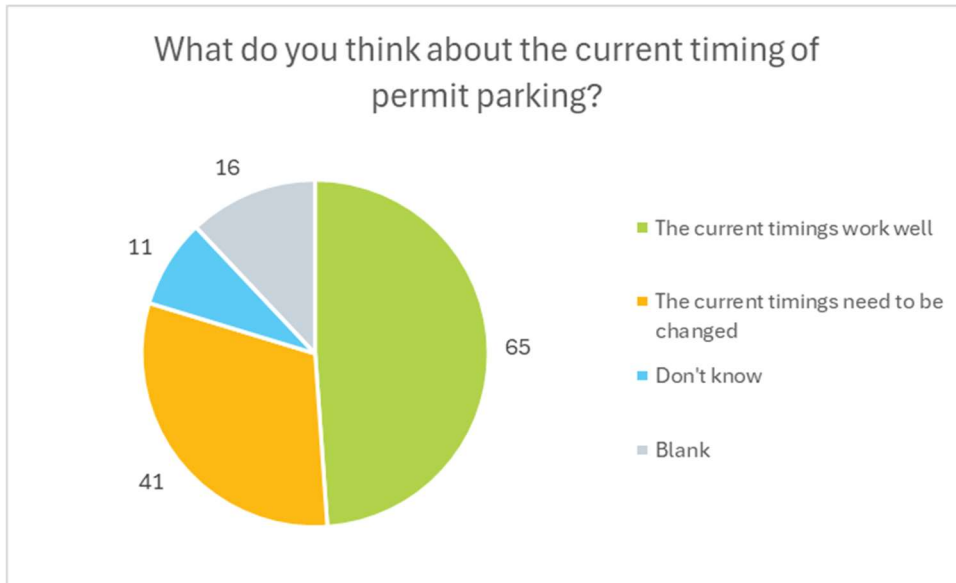
Permit parking has been in operation in Deptford South since 2017. Do you think permit parking in your areas has:



- More than 55% of respondents agreed that permit parking reduced parking pressures, making it the statement with the highest level of agreement.
- On whether permit parking reduced dangerous and inconsiderate parking, more people agreed than disagreed.
- Respondents mostly disagreed (47%) with the statement that permit parking reduced traffic and congestion.

- The statements about permit parking making streets safer and reducing car use, had a higher level of respondents who were not sure.

Permit parking currently operates in Deptford South Mon-Fri 9:00am to 5:00pm. What do you think about the current timing of permit parking?



- 65 respondents agreed current permit parking timings worked well, while 41 respondents indicated the timings need to change.
- 11 people stated that they didn't know, and 16 people chose not to respond.

What other periods do you think operating hours should cover?

Survey respondents within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday morning	Saturday afternoons	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
133	80	53	21	30	19	14	20	17	12
Percentage of total survey respondents selecting this option			16%	23%	14%	11%	15%	13%	9%

- Respondents were asked to indicate if they wanted operating hours extended and could select one or more options or choose to skip the question.

- Of 133 respondents to the survey, 53 selected at least one option for extension. Saturday morning was selected by the highest number of respondents (23% / 30 respondents). This is visualised in the heatmap below.
- Some streets had a higher level of preference for extension, including Florence Terrace and Friendly Street, but most streets indicated a preference for no extension.

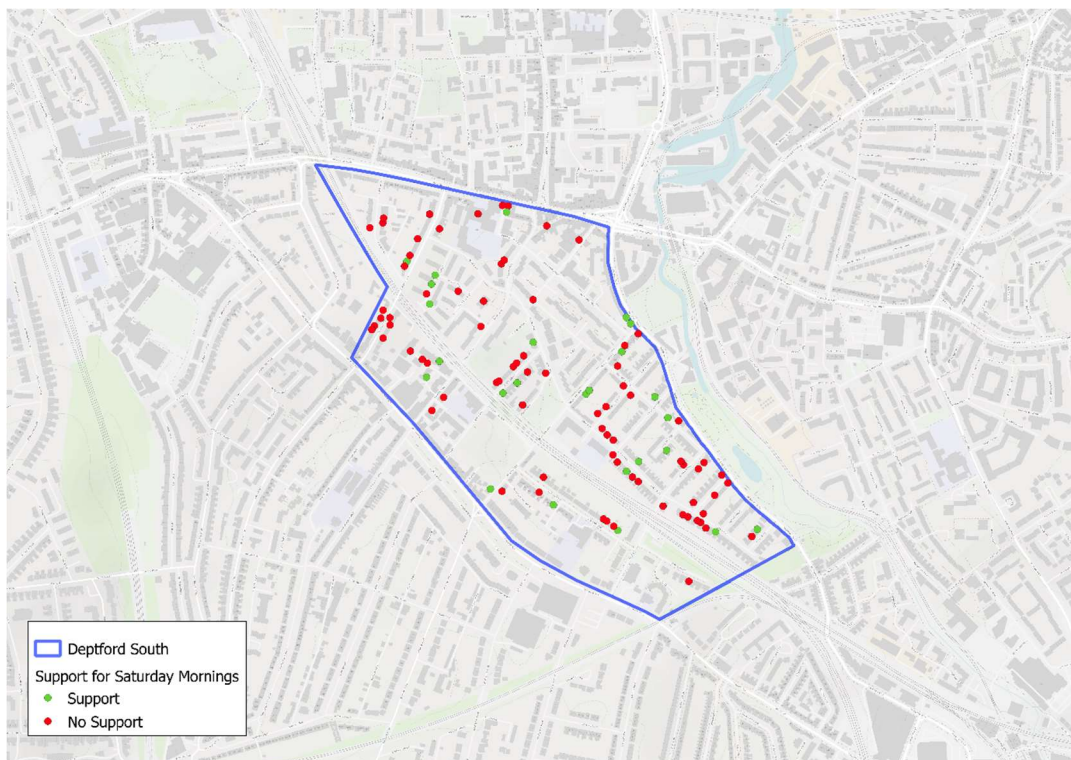


Figure 8 Heatmap of support for Saturday morning extension of operating hours

Do you have any other feedback on permit parking in your area?

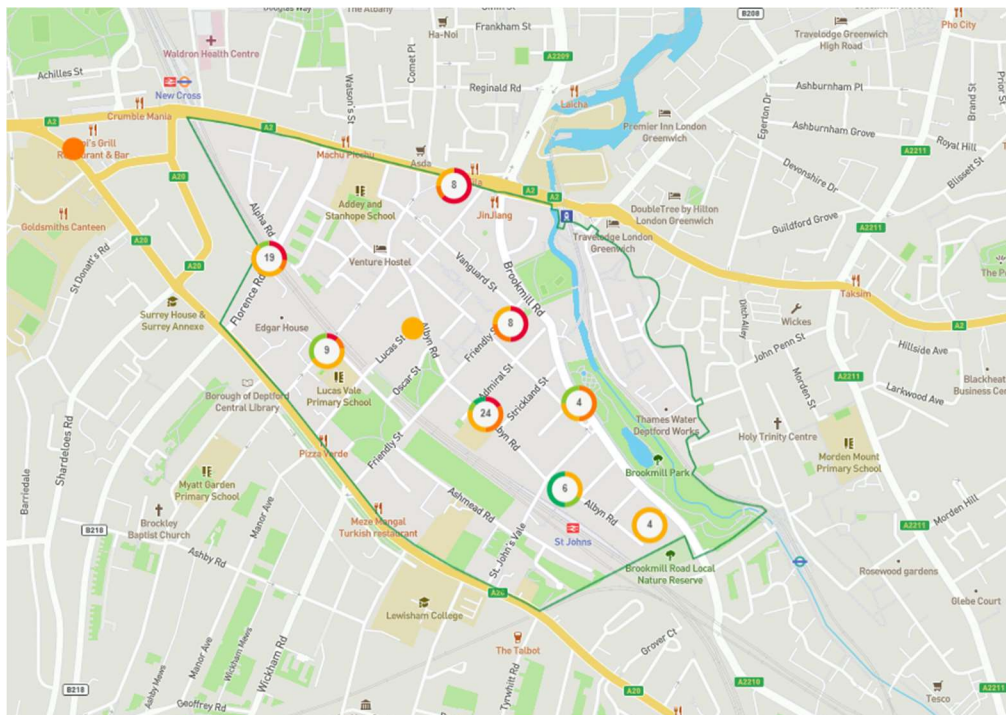
- The most common free text comments were about the financial cost of a parking permit.
- Another common theme was challenges for visitors parking, with respondents suggesting difficulty securing these permits, which was

often raised with criticism of the online systems, which was also common feedback.

- About an equal number of respondents commented saying parking permit was beneficial and worked well, as did respondents who suggested times should be reduced.
 - Several respondents raised concerns about school pick-up and drop-off parking being dangerous and inconsiderate, and a local school requested more parking for teachers.
 - Other comments suggested there should be different pricing for owners of multiple cars, designated vehicles and there were several comments relating to parking needing to be removed on one side of Florence Road to improve safety and reduce congestion.
-

Interactive Mapping Comments – Deptford South

After completing the survey, respondents were encouraged to give their feedback on what sustainable measures they would like to see on their street. . The map below shows the interactive map on the Commonplace page. A total of 109 comments were received for Deptford South.



The table below shows the comments received on the interactive map and the mapping alternative, organised by street.

Street	Measure
Admiral Street	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said area at the end of the street with no homes is a good place to put the hangars. ○ Respondent said cycle storage hubs could replace unused parking bays at the north end of the street.
Albyn Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent suggested a rain garden.

	<ul style="list-style-type: none"> ○ Respondent suggested a rain garden on the corner of Albyn Road and St John's Vale to stop water logging in the area.
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said an EV chargepoint would be best on Albyn Road, at Tanner's Hill end. ○ Respondent said the new EV chargepoint by 123 Albyn Road was welcome, but it stuck out across the narrow pavement. They asked if new EV chargepoints could be positioned so they don't block the pavement.
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said pavement parking was an issue.
Alpha Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said bays outside 2A, 2B and 2C should be removed so cars can turn left and right more easily and to improve traffic flow.
Ashmead Road	<p>Cycle share bay</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said they could be placed in the car park near St John's Station
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (2)
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
	<p>Car club bays</p> <ul style="list-style-type: none"> • Support (2)
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1)
Cranbrook Road	<p>Safer crossing points</p> <ul style="list-style-type: none"> • Support (1)
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (5) <ul style="list-style-type: none"> ○ Respondent suggested building out a rain garden to slow traffic and reduce flooding.

	Cycle share bays <ul style="list-style-type: none"> • Support (1)
	Cycle storage hubs <ul style="list-style-type: none"> • Support (4)
	EV chargepoints <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said avoid placing them in front of homes if possible. They said a good spot to put them would be between 31 Lind Street and 16 St John's Vale. Existing EV chargers are outside homes where residents park, blocking the chargers. ○ Respondent said to place them on the north eastern side of Albyn Road, between St John's Vale and Lind Street because there are no houses on that side of the road.
	Car club bays <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said to place them on the north eastern side of Albyn Road, between St John's Vale and Lind Street because there are no houses on that side of the road.
Brookmill Road	Street trees and greening <ul style="list-style-type: none"> • Support (1)
Deptford Broadway	Safer crossing points <ul style="list-style-type: none"> • Support (1)
	Streets trees and greening <ul style="list-style-type: none"> • Support (1)
Florence Road	Parking <ul style="list-style-type: none"> • Concern (3) <ul style="list-style-type: none"> ○ Respondent said red route parking bays are creating a bottleneck and suggested bays should be removed. ○ Respondent said two bays near Newcross Road, on the even side, should be removed and the single yellow line should become a double yellow line. ○ Respondent said all bays on the left side of Florence Road should be removed and replaced with double yellows to improve traffic flow. They said there are enough parking

	spaces for residents on Florence Road and Heald Street without these bays.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (4) <ul style="list-style-type: none"> ○ Three respondents requested a rain garden.
Florence Terrace	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said well-placed cycle storage hubs could reduce pavement parking.
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said pavement parking was an issue.
Friendly Street	<p>Parking</p> <ul style="list-style-type: none"> • Concern (5) <ul style="list-style-type: none"> ○ Respondent said pavement on south-east side of Friendly Street was inaccessible to wheelchairs and buggies due to pavement parking. ○ Respondent said parking on the south side of Friendly Street makes the street inaccessible. ○ Respondent said Friendly Street was too narrow for parking on both sides and the amount of traffic that drives down the two-way road. They said the pavement at the bottom of the road was often blocked by oversized cars parking on the white lines, making it difficult for people in wheelchairs and pushchairs to pass. Parking should be on one side with longer hours for residents. ○ Respondent said Friendly Street was too narrow for two-way traffic and parking on both sides of the road. ○ Lack of disabled parking in the area.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said more trees were needed outside St Stephens' School to improve environment for children.

Heston Street	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said more disabled bays are needed.
Lewisham Way	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said parked cars cause major traffic delays.
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said Lewisham Council should partner with a company like Kaboo which provide safe gulleys in the pavement to allow homeowners to charge electric cars from their home.
Lind Street	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (2)
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Concern (2) <ul style="list-style-type: none"> ○ Respondent said cycle storage was unsightly and only benefit the few who can afford to buy a place. They said they also take up parking bays. The respondent said they would prefer cycle racks. ○ Respondent said cycle storage takes up parking bays and are only used by those who can afford to pay for a place.
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said it would be helpful if the council told people where the EV chargepoints were located. ○ Respondent said while there are some in the area, it is often hard to access them because they are already in use or obstructed by parked cars. ○ Respondent said it would be good if the chargers could charge more quickly.

Lucas Street	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said there was space for cycle storage in the middle of Lucas Street. They said lots of their neighbours have requested one. ○ Respondent said the lower end of Lucas Street was a good spot for secure cycle storage.
	<p>Cycle share bays</p> <ul style="list-style-type: none"> • Support (1)
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said the bottom end of Lucas Street needed more trees.
New Cross Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
Omega Street	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1)
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (1)
Oscar Street	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said more trees are needed, not flowerbeds which are harder to maintain.
St John's Vale	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said the area at the junction of Albyn and St John's Vale was large enough to accommodate a rain garden which would stop flooding in wet weather.
Tanners Hill	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said cars block pavement at school pick up and drop off time.
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said The Royal George pub has customers arriving by cycle and it would help if there were more cycle parking options there.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)

	<ul style="list-style-type: none"> ○ Respondent said more trees were needed from Thornville Street junction, particularly to replace old stumps.
Vanguard Street	<ul style="list-style-type: none"> • Cycle storage hubs <ul style="list-style-type: none"> • Support (1)

Common out of scope comments included requests for traffic calming or complaints about speeding (mentioned 15 times), requests for pedestrian crossings (15), and concerns about rubbish or fly tipping (9).

Key findings – Deptford South

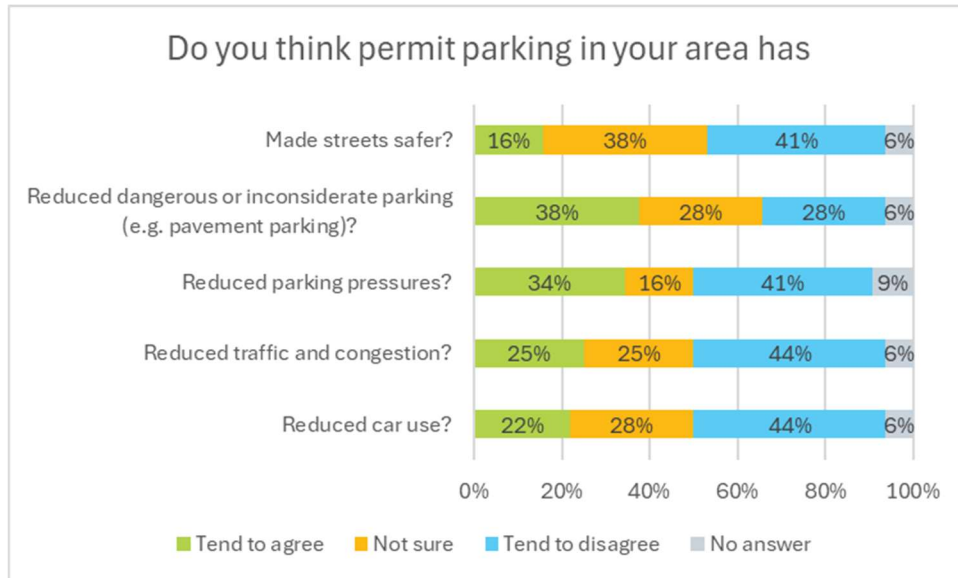
- Most respondents chose not to respond to questions about extended operating hours, suggesting limited appetite for an extension.
 - Saturday morning was selected by the highest number of respondents (23%).
 - Respondents were concerned about exiting arrangement of parking bays on Florence Road and Friendly Street.
 - Cycle storage hubs, street trees and greening, and EV chargepoints were popular requests on several streets in particular, including:
 - Admiral Street: cycle storage hubs
 - Albyn Road: street trees and greening and EV chargepoints
 - Cranbrook Road: cycle storage hubs, street trees and greening and EV chargepoints.
 - Florence Road: street trees and greening, including rain gardens
 - Lind Street: EV chargepoints
 - Lucas Street: cycle storage hubs
-

- There were a substantial number of out-of-scope comments mentioning traffic calming and speeding, pedestrian crossings, and rubbish and fly tipping.

10. Analysis of Elverson consultation responses

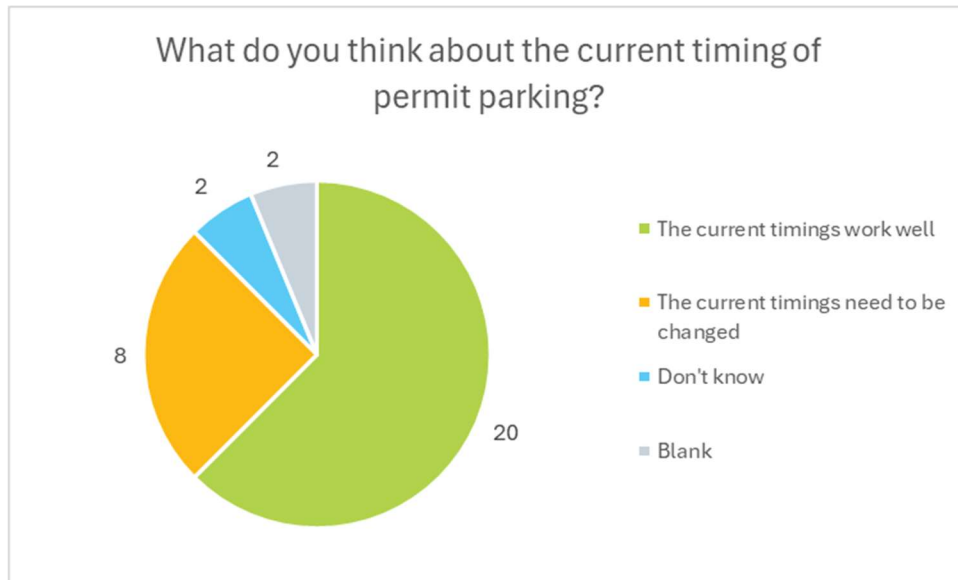
While 66 responses were received for the survey, this section will focus on the 32 who provided an address within the Elverson consultation zone.

Permit parking has been in operation in Elverson since 2002. Do you think permit parking in your area has:



- More respondents (38%) agreed that permit parking reduced dangerous or inconsiderate parking, than disagreed (28%) or were unsure (28%).
- For all other statements, more than 40% of respondents disagreed with them, including that permit parking reduced parking pressures.

Permit parking currently operates in Elverson from Monday to Friday 9:00am – 7:00 pm. What do you think about the current timing of permit parking?



- A majority of 20 respondents agreed current permit parking timings worked well, whilst 8 respondents suggested the timings needed to change.
- 2 people said they didn't know, and 2 people chose not to respond.

What other periods do you think operating hours should cover?

Survey respondents within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
32	21	11	5	6	4	3	3
Percentage of total survey respondents selecting this option			16%	19%	13%	9%	9%

- Respondents were asked to indicate if they wanted operating hours extended and could select one or more options or choose to skip the question.
- Of 32 respondents to the survey, 11 chose one or more of the options for extension.

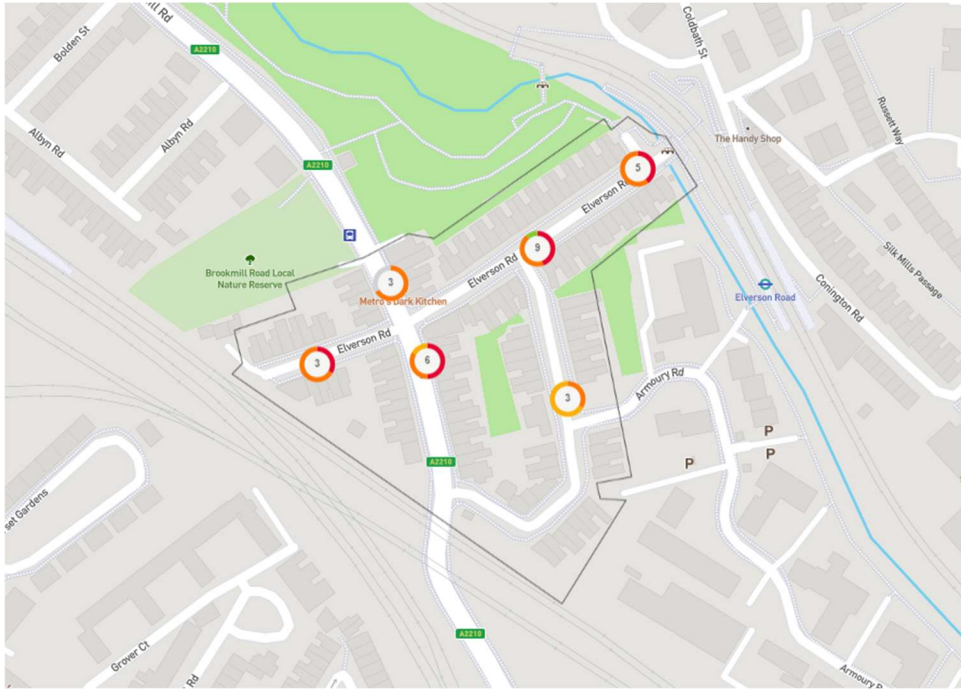
- The most popular option was Saturday, with six requests followed by weekday evenings, which received five requests.

Do you have any other feedback on permit parking in your area?

- Many comments received were about a lack of enforcement in the area, with concerns about misuse by nearby car-free developments.
- The next most common feedback were requests not to extend parking controls on weekends.
- There were several comments about the existing permit parking needing to be reviewed, as it wasn't sufficient to provide enough spaces for residents with permit to park near their property.
- There were a small number of comments about the financial impacts of parking permit, visitor permits needing to be easier to obtain and not having enough cycle storage.

Interactive Mapping Comments – Elverson

After completing the survey, respondents were encouraged to give their feedback on what sustainable measures they would like to see on their street. The map below shows the interactive map on the Commonplace page. A total of 32 comments were received for Elverson.



The table below shows the comments received on the interactive map and the mapping alternative, organised by street.

Street	Measure
Bliss Crescent	Street trees and greening <ul style="list-style-type: none"> • Support (1)
Brookmill Road	Street trees and greening <ul style="list-style-type: none"> • Support (2)
	Cycle storage hubs <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said they were pleased with recent installation of cycle storage. • Concern (1) <ul style="list-style-type: none"> ○ Respondent said cycle storage should be available but are concerned about its aesthetics.
	Safer crossing points <ul style="list-style-type: none"> • Support (1)
	Parking <ul style="list-style-type: none"> • Concern (3) <ul style="list-style-type: none"> ○ Don't take away parking spaces. ○ Respondent said resident-only parking bays should be introduced.

	<ul style="list-style-type: none"> ○ Respondent said council should prioritise resident parking and use extra space for greening.
Elverson Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (8) <ul style="list-style-type: none"> ○ Respondent suggested installing bioretention tree pits to manage stormwater.
	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (3)
Leathwell Road	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said they were pleased with recent addition of cycle storage to their road. ○ Respondent said they were pleased with recent addition of cycle storage to their road. • Concern (3) <ul style="list-style-type: none"> ○ Respondent said placement of existing cycle storage on Leathwell Road blocked the exit/entrance to Armoury Road. ○ Respondent said placement of existing cycle storage replaced someone's parking bay, making it annoying for elderly resident to receive deliveries. ○ Respondent said there was already two cycle storage hubs on the street, no more needed.
	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said they liked the way EV chargepoints were part of the street lighting in Greenwich and asked if something similar could be done in Lewisham.

Common out of scope comments included requests for pedestrian crossings and requests for traffic calming or complaints about speeding.

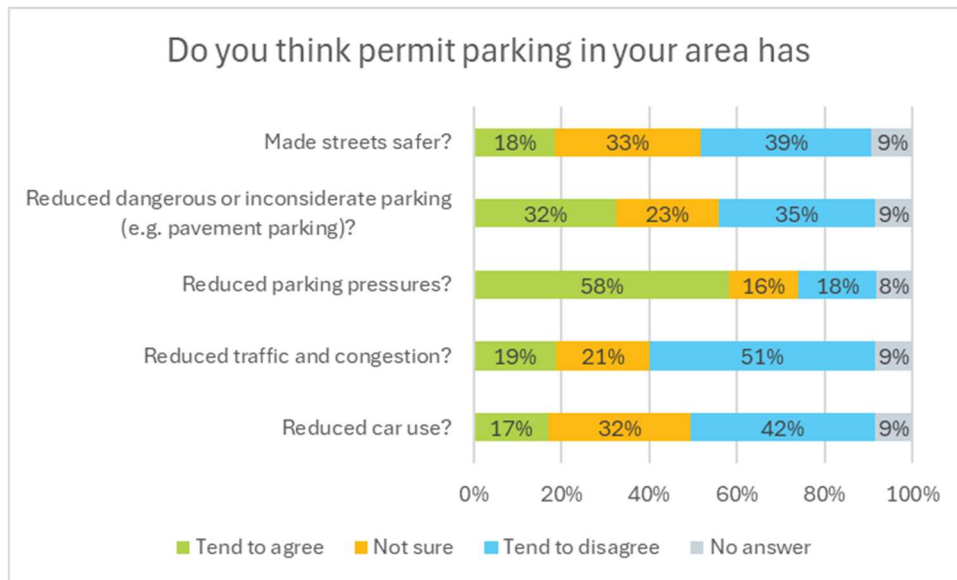
Key findings – Elverson

- There was little appetite for extending operating hours in the Elverson area, with most respondents choosing not to select any options for extension.
- Respondents on Brookmill Road suggested resident parking needed to be prioritised.
- Street trees and greening, and EV chargepoints were the most suggested sustainable street measures. Respondents were particularly interested in street trees and greening and EV chargepoints on Elverson Road.
- Several respondents commented on the placement of existing cycle storage on Leathwell Road; three were negative and two were positive.
- Common comments deemed to be out of the project scope included requests for a pedestrian crossing.

11. Analysis of Ladywell consultation responses

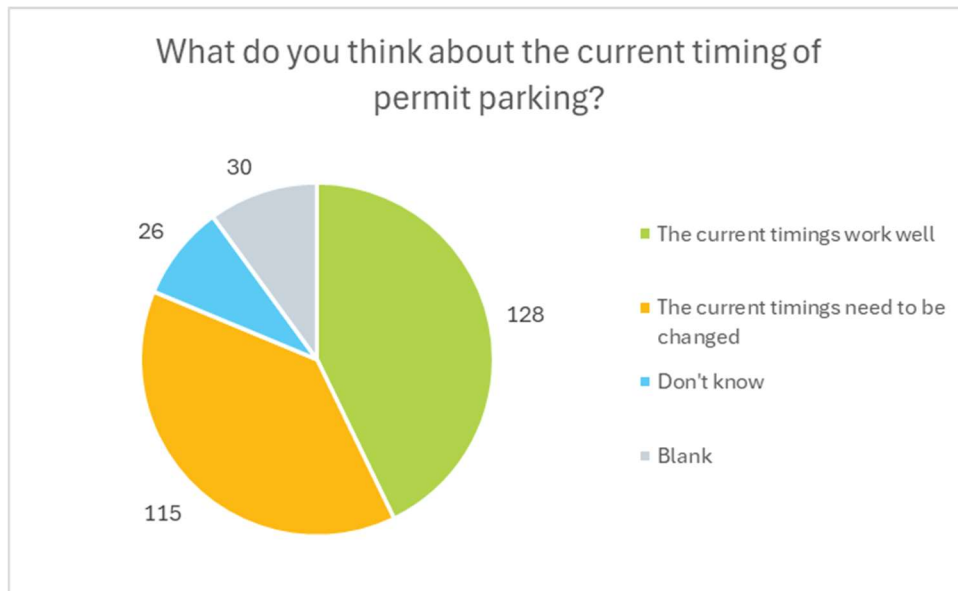
While 416 responses were received to the survey, this analysis will focus on the 299 who provided an address within the Ladywell consultation area.

**Permit parking has been in operation in Ladywell since December 2010.
Do you think permit parking in your area has:**



- Almost 60% of respondents agreed that permit parking reduced parking pressures in the area.
- More than half of respondents disagreed that permit parking reduced traffic and congestion.
- There were lower levels of agreement for all remaining statements except the statement that permit parking reduced dangerous and inconsiderate parking, which was almost split equally between respondents who agreed and respondents who disagreed.

Permit parking currently operates in Ladywell Monday to Friday 9:00am – 7:00pm. What do you think about the current timing of permit parking?



- 128 respondents said that the current timings work well, with 115 respondents suggesting they needed to change.
- 30 respondents chose not to respond, followed by 26 people who said they didn't know.

What other periods do you think operating hours should cover?

Survey respondents within the area	Respondents who chose not to respond	Respondents selecting at least one option	Weekday evenings	Saturday evenings	Sunday mornings	Sunday afternoons	Sunday evenings
299	256	43	24	15	15	8	6
Percentage of total survey respondents selecting this option			8%	5%	5%	3%	2%

- Respondents were asked to indicate if they wanted operating hours extended and could select one or more options or choose to skip the question.
- The majority of survey respondents chose not to respond.

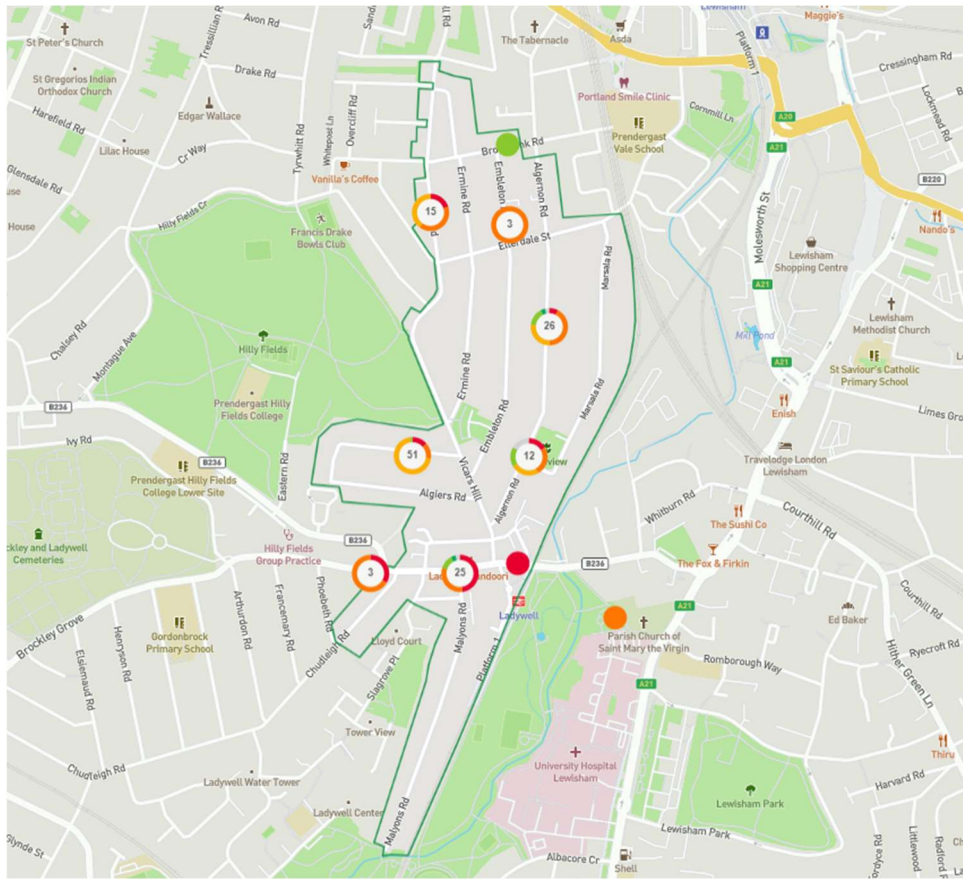
- Of the 43 who did respond, an extension on weekday evenings was the most selected, with 24 respondents.
- All other options were selected by 5% or less of respondents.

Do you have any other feedback on permit parking in your area?

- The most common theme in the free text comments was about the reduction of permit parking hours, which was mentioned more than 60 times. People requested this change to make it easier for visitors and tradespeople to visit, while still deterring commuter parking, for example 10am – 2pm.
- The financial cost of permits was also raised by over 40 respondents, as well as similar mentions of visitor parking, who commented that visitor permits should be more affordable and easier to obtain.
- The ease in use of the website was frequently mentioned, and thirty-two people said they did not want any changes to occur to the current operational hours of the permits.
- Of respondents who commented from outside the Ladywell consultation area, a number requested for permit parking to be extended to their streets, as current operations displaced parking.

Interactive Mapping Comments – Ladywell

After completing the survey, respondents were encouraged to give their feedback on what sustainable measures they would like to see on their street. The map below shows the interactive map on the Commonplace page. A total of 178 comments were received for Ladywell.



The table below shows the comments received on the interactive map and the mapping alternative, organised by street. Out of scope comments were also noted.

Street	Measure
Algernon Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (11) <ul style="list-style-type: none"> o Respondent said they support the planting of more trees, even if it means parking bays have to be removed. o Respondent said residents would be happy if the council removed some parking bays to accommodate some built out 'rain gardens' to narrow the road and slow traffic. o Respondent said more trees are needed on the Ladywell end of the road.

	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> o Respondent said ideal place would be on the odd side of Algernon Road by the intersection of Ellerdale Street because it isn't in front of anyone's house and often has no cars parked there.
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (7) <ul style="list-style-type: none"> o Respondent said there was no space to walk because cars park on the pavement. o Respondent said there was no space to walk because there are bins and parked cars on the pavement. o Respondent said people park unsafely on the corner of Gillian Street and Vicar's Hill, despite double yellow lines, making it difficult to cross safely. o Respondent said people regularly park on the double yellows at the intersection of Gillian Hill and Vicar's Hill, causing congestion and making it difficult to cross the road. o Respondent said pavement parking was not needed along the full length of the road and some stretches could become 'alternating priority'. o Respondent requested more hybrid parking bays.
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (2)
	<p>Cycle share bay</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> o Respondent said they do not want a cycle share bay because they encourage people to hang around them and leave cycles all over the place.
	<p>Safer crossing points</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> o Respondent said despite the double yellow lines on the corner of Gillian Street and Vicars Hill, dangerous parking occurs.
Algiers Road	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (8)

	<ul style="list-style-type: none"> o Respondent said the top of Algiers Road would be a good spot for cycle storage without sacrificing resident parking bays. o Respondent said cycle storage should have CCTV. o Respondent said they support this measure, but do not want it positioned where it will cause more pressure on parking.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (5) o Respondent said they need more trees at the top end of the road to help cool houses in summer. • Concern (1)
	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (4) o Respondent said they support this measure, but do not want it positioned where it will cause more pressure on parking.
	<p>Safer crossing points</p> <ul style="list-style-type: none"> • Concern (1)
	<p>Car club bays</p> <ul style="list-style-type: none"> • Support (2) o Respondent said they support this measure, but do not want it positioned where it will cause more pressure on parking.
	<p>Cycle share bays</p> <ul style="list-style-type: none"> • Support (1) o Respondent said they support this measure, but do not want it positioned where it will cause more pressure on parking.
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) o Respondent said do not reduce parking provision in this area.
Brookbank Road	<p>Parking</p> <ul style="list-style-type: none"> • Concern (2) o Respondent said illegal parking on double yellow lines is unsafe. o Respondent said cars parked on the corner of the street makes it difficult for pedestrians to cross.

	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1) ○ Respondent said it would be great to see native tree species planted on Brookbank Road.
	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said additional chargepoints were needed due to high demand and number of EV owners on the street.
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1)
Chudleigh Road	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (2)
	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said the bays next to EV chargepoints are often taken by car that aren't charging. They said these bays should be allocated for EV charging only.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
Ellerdale Street	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1) • Concern (1) <ul style="list-style-type: none"> ○ Respondent said cycle storage hubs are too expensive to consider using.
Embleton Road	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (3) • Concern (1) <ul style="list-style-type: none"> ○ Respondent said a cycle storage hub Brookbank Road end of Embleton Road would take up too much space.
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said a good place for EV chargepoints would be behind 115 Ermine Road where the garden green space backs onto Embleton Road.
Ermine Road	<p>Cycle share bays</p> <ul style="list-style-type: none"> • Support (1)

	<p>Cycle storage hub</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said cycle hubs are not a good option because his son's bike got stolen from one.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
Gillian Street	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (2)
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said people park on the double yellow lines at the end of the road, making it difficult for pedestrians to cross and causes issues for cars driving down Vicar's Hill and turning right into Gillian Street.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1)
Ladycroft Road	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said Lewisham should remove pavement parking on this road to make it safer for pedestrians.
Ladywell Road	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (1)
	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said Lewisham should not offer parking on both sides of Ladywell Road and use it to introduce safer cycling routes, wider pavements, flowerbeds, more trees and make the street safer.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1)
Malyons Road	<p>EV chargepoint</p> <ul style="list-style-type: none"> • Support (1)

	<ul style="list-style-type: none"> ○ Respondent said it would be good to have an EV chargepoint close to the bike storage at the Ladywell Road end of the street.
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (2)
	<p>Cycle storage hub</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said they have been on the waiting list for a spot in the cycle storage hub so there must be demand for more. ○ Respondent said there is a long waiting list so need more. ○ Respondent said there is a long waiting list so need more.
Marsala Road	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said it would be good to have an EV chargepoint at Ellerdale Street end.
	<p>Cycle storage hub</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said it would be good to have a cycle storage hub at Ellerdale Street end. • Concern (1) <ul style="list-style-type: none"> ○ Respondent said an existing cycle storage hub takes up a parking bay and no-one uses it.
	<p>Car club bays</p> <ul style="list-style-type: none"> • Support (1)
	<p>Safer crossing points</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said crossing at the top of Marsala Road is dangerous.
Shell Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said if they can't have any more trees on their street (because it is short), it would be good to have more in the surrounding areas.

	<p>Safer crossing points</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said crossing point between Fossil Road and Shell Road is too wide and feels dangerous when crossing.
St John's Vale	<p>Safer crossing points</p> <ul style="list-style-type: none"> • Support (1) <ul style="list-style-type: none"> ○ Respondent said crossing to get to Ashmead Road is dangerous for school children.
Veda Road	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (2) • Concern (1) <ul style="list-style-type: none"> ○ Respondent said they do not want any more trees because the leaves that fall from existing trees are never cleaned up.
	<p>Cycle storage hubs</p> <ul style="list-style-type: none"> • Support (3) <ul style="list-style-type: none"> ○ Respondent said the parking bays at the end of the road are not used so cycle storage should replace them. • Concern (1) <ul style="list-style-type: none"> ○ Respondent said cycle storage should be in clear unobstructed places, not outside people's homes.
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (2) <ul style="list-style-type: none"> ○ Respondent said these should be placed away from the front of people's homes. ○ Respondent said EV chargepoint should replace unused visitor parking
Vicars Hill	<p>Parking</p> <ul style="list-style-type: none"> • Concern (1) <ul style="list-style-type: none"> ○ Respondent said motorists block drop-down kerbs, reducing accessibility for people using mobility scooters etc.
	<p>EV chargepoints</p> <ul style="list-style-type: none"> • Support (1)
	<p>Street trees and greening</p> <ul style="list-style-type: none"> • Support (4)

	Cycle storage hubs <ul style="list-style-type: none"> • Support (1)
	Cycle share bays <ul style="list-style-type: none"> • Support (1)

Common out of scope comments included requests for traffic calming or complaints about speeding and requests pedestrian crossings.

Key findings – Ladywell

- There is preference for current times of parking operation hours to remain in place, with 128 of respondents agreeing current timings work well, while 115 said they need to be changed.
 - After analysing the responses to subsequent questions, it can be inferred respondents who wanted times to change, wanted the hours to be reduced.
 - Most respondents in Ladywell did not want hours extended on weekdays or to see permit parking introduced on weekends.
 - Inconsiderate parking and pavement parking occurs on Algernon Road, making it difficult for pedestrians to walk on the footpath and cross the road.
 - There were a high numbers of requests for more street trees and greening, EV chargepoints and cycle storage across the area in general. Some respondents were strongly in favour of measures on certain roads, including:
 - Algernon Road: Street trees and greening, EV chargepoints
 - Algiers Road: Cycle storage hubs, street trees and greening, EV chargepoint
 - Embleton Road: Cycle storage hubs
-

- Malyons Road: Cycle storage hubs
- Veda Road: Cycle storage hubs
- Vicars Hill: Street trees and greening.
- Respondents said speeding was an issue that could be solved by introducing traffic calming measures.

12. Appendix A: Postcard



Dear resident/business,

As part of our Sustainable Streets programme, we are reviewing how permit parking is currently working in your area and how it can be improved to meet the needs of local residents and businesses.

We also want to know what improvements you would like to see on your street to make it safer and more sustainable, such as new secure cycle storage, EV charging points, street trees or car club bays.

Share your views

We are asking residents and businesses to share their views by completing our survey by the end of **Sunday 21 January 2024**.

Online: Visit lewisham.gov.uk/SustainableStreets

Paper copy: Collect a paper copy and freepost envelope from Deptford Library, 9 Giffin Street, SE8 4RH.

If you need further assistance with accessing the survey or require information in another format, please call 020 3745 4547 or email sustainable.streets@lewisham.gov.uk



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