

CCTV

1/ The premises shall install and maintain a comprehensive CCTV system. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorized officer throughout the preceding 31 day period. Any copies of CCTV recordings should be provided within 48hrs of requesting by Police or Local Authority Enforcement teams.

2/ A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested.

3/ The CCTV must cover all areas of the venue that the public have access to. There should be no obstructions to any internal camera that creates areas that are not wholly covered by CCTV, apart from within toilet cubicles and directly covering men's urinals.

Signage

4/ Cctv is in operation throughout the premises and is made available to the Police.

5/ Customers are required to respect the local resident and leave the premises and the area quietly.

6/ Any delivery operatives are to respect the local residents and turn engines off and not park blocking footpaths and pedestrian access to the premises or any neighbouring properties.

Deliveries

7/ All delivery drivers must not leave their engines running whilst waiting for orders being prepared.

Public nuisance & Outdoor areas

8/ All windows and doors must be kept shut whilst any music is being played.

9/ No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

10/ Loudspeakers shall not be located in the entrance and exits or outside the premises building.

11/ During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

12/ Any customers congregating and loitering outside the premises should be encouraged to move away and any refusal to do so must be logged in the incident book and reported to Police with the relevant police ref numbers logged in the incident book.

Recording of Incidents and Visits

13/ An incident log shall be kept at the premises, and made available on request to an authorized Local Authority or Police Officer, which will record the following:

- a) All crimes reported to the venue.
- b) All ejections of patrons.
- c) Any complaints received.
- d) Any incidents of disorder.
- e) Any faults in the CCTV system.
- f) Any visit by a relevant authority or emergency service.