



Healthier Communities Select Committee

Report title: Lewisham Health and Wellbeing Board update & Lewisham Health Care and Wellbeing Charter

Date: 28th February 2023

Key decision: No

Class: Part 1

Ward(s) affected: All

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Outline and recommendations

This report provides an update to the Healthier Communities Select Committee from the Lewisham Health and Wellbeing Board including the proposed approach to develop the Lewisham Health Care and Wellbeing Charter.

Members of the Healthier Communities Select Committee are recommended to:

- Note the update from the Lewisham Health and Wellbeing Board.
- Comment on the proposed approach, framework, initial scope and timescales for the Lewisham Health Care and Wellbeing Charter.

1. Recommendations

1.1. Members of the Healthier Communities Select Committee are recommended to:

- Note the update report from the Lewisham Health and Wellbeing Board.
- Comment on the proposed approach, framework, initial scope and timescales for the Lewisham Health Care and Wellbeing Charter.

2. Policy Context

2.1. The Health and Social Care Act 2012 established Health and Wellbeing Boards (HWBs) as a forum where key leaders from the health and care system work together to improve

- the health and wellbeing of their local population and reduce health inequalities.
- 2.2. The Health and Care Act 2022 introduced new architecture to the health and care system, specifically the establishment of integrated care boards (ICBs) and integrated care partnerships (ICPs).
 - 2.3. [Guidance for Health and Wellbeing Boards](#)¹ was issued in November 2022 to set out the roles and duties of HWBs and clarified their purpose within the new system architecture. The guidance accompanied previously published statutory guidance on joint strategic needs assessments (JSNAs) and joint local health and wellbeing strategies (JLHWSs).
 - 2.4. HWBs remain a formal statutory committee of the local authority, and will continue to provide a forum where political, clinical, professional and community leaders from across the health and care system come together to improve the health and wellbeing of their local population and reduce health inequalities.
 - 2.5. The guidance sets out that HWBs continue to be responsible for:
 - assessing the health and wellbeing needs of their population and publishing a joint strategic needs assessment (JSNA).
 - publishing a joint local health and wellbeing strategy (JLHWS), which sets out the priorities for improving the health and wellbeing of its local population and how the identified needs will be addressed, including addressing health inequalities, and which reflects the evidence of the JSNA.
 - The JLHWS, which should directly inform the development of joint commissioning arrangements in the place and the co-ordination of NHS and local authority commissioning, including Better Care Fund plans.
 - 2.6. The guidance also sets out that each HWB also has a separate statutory duty to develop a pharmaceutical needs assessment (PNA) for their area. A PNA cannot be subsumed as part of JSNA and JLHWS but can be annexed to them.

3. Health and Wellbeing Board update

- 3.1. [Development of a new Lewisham Joint Local Health and Wellbeing Strategy](#)
- 3.2. Lewisham's ten-year HWS was published in 2013 and expires this year. The existing strategy contains three overarching aims:
 - 1) To improve health – by providing a wide range of support and opportunities to help adults and children to keep fit and healthy and reduce preventable ill health.
 - 2) To improve care – by ensuring that services and support are of high quality and accessible to all those who need them, so that they can regain their best health and wellbeing and maintain their independence for as long as possible.
 - 3) To improve efficiency – by improving the way services are delivered; streamlining pathways; integrating services, ensuring that services provide good quality and value for money.
- 3.3. The strategy also identifies nine priority areas for action over the 10 years which were largely shaped through the JSNA and various stakeholder engagement activity. These priority areas for Lewisham were as follows:
 - 1) Achieving a healthy weight

¹ <https://www.gov.uk/government/publications/health-and-wellbeing-boards-guidance/health-and-wellbeing-boards-guidance>

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- 2) Increasing the number of people who survive colorectal, breast and lung cancer at 1 and 5 years
 - 3) Improving immunisation uptake
 - 4) Reducing alcohol harm
 - 5) Preventing the uptake of smoking among children and young people and reducing the numbers of people smoking
 - 6) Improving mental health and wellbeing
 - 7) Improving sexual health
 - 8) Delaying and reducing the need for long term care and support
 - 9) Reducing the number of emergency admissions for people with long term conditions
- 3.4. In 2015, the strategy was refreshed following engagement activity with stakeholders and discussions by the Health and Wellbeing Board. Three interdependent broader priorities were identified for 2015-18:
- 1) To accelerate the integration of adult, children's, and young people's care
 - 2) To shift the focus of action and resources to preventing ill health and promoting independence
 - 3) Supporting our communities and families to become healthier and more resilient, including addressing the wider determinants of health
- 3.5. A process is now underway to refresh the Lewisham Joint Local Health and Wellbeing Strategy (JLHWBS) with the support from Local Government Association (LGA). A number of LGA facilitated sessions have taken place with Health and Wellbeing Board members since Autumn 2022 to plan the development of the new strategy. The development of a new JLHWBS will happen alongside the process to develop the Lewisham Health Care and Wellbeing Charter.
- 3.6. Joint Strategic Needs Assessment (JSNA)
- 3.7. The objective of the JSNA process in Lewisham is to provide access to a profile of Lewisham's population, including demographic, social and environmental information. This includes a broad 'Picture of Lewisham' overview that is updated on an annual basis and a number of in-depth topic assessments performed each year, which address specific gaps in knowledge or identify issues associated with particular populations/services. These in-depth assessments vary in scope from a focus on a condition, geographical area, or a segment of the population, to a combination of these. The overall aim of each topic assessment is to translate robust qualitative and quantitative data analysis into key messages for commissioners, service providers and partners.
- 3.8. The JSNA process, whereby a number of topic assessments are performed each year, was paused in 2020 due to the COVID-19 pandemic. A wider impacts of COVID-19 JSNA topic assessment was however completed to provide an overview of health and care need in Lewisham following the pandemic. This JSNA topic assessment will also inform the development of the new Lewisham JLHWBS. The wider impacts of the COVID-19 JSNA will be presented to the Lewisham Health and Wellbeing Board in March 2023. A legacy JSNA topic assessment from 2019 focusing on health needs of LGBT+ Lewisham residents will also be presented to the Lewisham Health and Wellbeing Board in March 2023.
- 3.9. Pharmaceutical Needs Assessment (PNA)
- 3.10. The process to develop a new PNA for Lewisham started in 2022, following a national pause in the usual three-year update cycle due to the COVID-19 pandemic. The previous

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two PNAs for Lewisham were published in 2015 and 2018.

- 3.11. The PNA provides an assessment of the need for pharmaceutical services within Lewisham; as well as outlining the current provision of such services and considering what may be required in the future. For the 2022 PNA, the production was outsourced to PHAST to produce on Lewisham's behalf.
- 3.12. Following a 60-day consultation period ending on 15th November 2022, the Lewisham PNA was finalised and will be presented to the Lewisham Health and Wellbeing Board on 8th March 2023.
- 3.13. Lewisham Health Inequalities and Healthy Equity Programme 2022-24
- 3.14. The Lewisham Health and Wellbeing Board is overseeing the Lewisham Health Inequalities and Health Equity Programme, which was launched last year.
- 3.15. The Lewisham Health Inequalities and Health Equity Programme 2022-24 aims to strengthen local health & wellbeing partnerships across the system and communities to enable equitable access, experience, and outcomes for Lewisham residents, particularly those from Black and other racially minoritised communities. The key objectives of the Programme are:
 - System leadership, understanding, action and accountability for health equity
 - Empowered communities at the heart of decision making and delivery
 - Identifying and scaling-up what works
 - Establish foundation for new Lewisham Health and Wellbeing Strategy
 - Prioritisation and implementation of specific opportunities for action from Birmingham and Lewisham African Caribbean Health Inequalities Review (BLACHIR)
- 3.16. There are eight concurrent and intersecting workstreams:
 - Workstream 1: Equitable preventative, community and acute physical and mental health services
 - Workstream 2: Health equity teams
 - Workstream 3: Community development
 - Workstream 4: Communities of practice
 - Workstream 5: Workforce toolbox
 - Workstream 6: Maximising data
 - Workstream 7: Evaluation
 - Workstream 8: Programme enablement and oversight
- 3.17. The prioritisation and implementation of specific opportunities for action from Birmingham and Lewisham African Caribbean Health Inequalities Review (BLACHIR) will have a fundamental thread throughout the Lewisham Health Inequalities and Health Equity Programme 2022 - 24.
- 3.18. Key areas of progress made in Workstreams 2 and 3 of the programme, which focus on building infrastructure to achieve health equity are outlined below.
- 3.19. In **Workstream 2: Health Equity Teams**, where the aim is to create Primary Care Network (PCN)-based teams to provide leadership for system change and community-led action:
 - Four Primary Care Network (PCN) Health Equity Fellows have been recruited in 4

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of Lewisham's 6 PCNs to lead neighbourhood-level community engagement (community development, prevention, and health promotion) and action to address health inequalities. Modality and Sevenfields PCNs are yet to recruit but efforts are ongoing to address this. The two-year Health Equity Fellowship will develop local system leaders and will include in-house training and masters-level modular training by King's College London.

- An expression of interest has been submitted to the National Institute for Health and Care Research to gain an evaluation partner for the Health Equity Fellows Programme. The outcome of this is expected to be received in March 2023.

3.20. In **Workstream 3: Community Development**, where the aim is to develop infrastructure to empower communities and achieve community-led service design and delivery:

- The Lewisham Black VCS Expo took place in the Lewisham Civic Suite on Friday 9th December 2022. The event was organised by Mabadiliko CIC in partnership with Lewisham Public Health, London Borough of Lewisham and Lewisham Local. The theme of this event was to showcase black voluntary community sector stakeholders and their role in delivering health and well-being services within Lewisham. Twenty black-led community organisations from across Lewisham were hosted and included the opportunity to engage with a range of stakeholders from across the partnership. Over 100 registrations to attend the event were received offering the opportunity to engage with black charity leaders, social entrepreneurs, public health, council officials and organisations involved in delivering health and well-being support to Lewisham's black residents.
- On Monday 6th February 2023, Lewisham Council launched a call for expressions of interest for an organisation (or organisations) to support the next steps for work on BLACHIR with the programme. The successful bidder will work to engage with key African and Caribbean partners within Lewisham, taking forward the opportunities for action within the report.
- A further request for expressions of interest (EOI) was released on 6th February 2023 to appoint organisations that can recruit, support and develop local Community Champions as part of the borough's Community Champion programme and partner with Lewisham Primary Care Network (PCN) Health Equity Fellows (HEFs) to work together to address health inequalities and achieve health equity in Lewisham as part of Health Equity Teams outlined in Workstream 2.

4. Lewisham Health Care and Wellbeing Charter

- 4.1. The committee received and endorsed a report at its meeting in June 2022 providing initial background to the proposed Health and Wellbeing Charter and endorsed the proposal that it should be co-designed and co-produced through a series of community and stakeholder workshops and discussions.
- 4.2. The committee received and endorsed a report at its meeting in June 2022 providing initial background to the proposed Health and Wellbeing Charter and endorsed the proposal that it should be co-designed and co-produced through a series of community and stakeholder workshops and discussions.
- 4.3. The leaders of the Lewisham Local Care Partnership (LCP) have made the commitment that their approach to citizen and community engagement will:
 - Support citizens and communities to exercise power by creating the conditions where all individuals can contribute equally.
 - Build trust through purposeful and consistent efforts to foster relationships and act on feedback received.

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- Provide people with opportunities to participate by focusing on reducing current barriers (including around language, resources and cultures) to engagement.
 - Work together to achieve more with what we have recognising limits on the funding, time and capacity available.
- 4.4. In order to deliver its commitment to citizen and community engagement the LCP is establishing a 'People's Partnership Committee' to provide a forum for connecting with local communities and voluntary and community sector organisations and facilitating co-ordination between statutory health and care organisation.
- 4.5. The Charter will seek to address the feedback that has been obtained by Healthwatch and other existing surveys on access and provision of services. In particular, this will include the recent research undertaken by Healthwatch Lewisham into digital exclusion that has been supported by the Health and Wellbeing Board.
- 4.6. As previously agreed, Lewisham's Health and Wellbeing Charter will be co-designed and co-produced through a series of community and stakeholder workshops and discussions.
- 4.7. The principal forum for developing the charter will be through the LPC 'People's Partnership Committee' (PPC). This is a new citizen engagement group (its name may change) due to launch in April 2023 which will partner with the providers and commissioners of health and care services to shape how these services are delivered for residents. There are many individual groups and organisations that represent patients, service users, carers, and communities in Lewisham. The aim is not to duplicate or replace these valuable forums but to bring representatives from these together regularly to amplify their voices and that of all residents.
- 4.8. It is expected that the PPC will operate on a 'hub and spoke' basis where a central group of individuals meets regularly and would take questions or feedback to new or existing community groups to get a greater range of views on a particular issue or question. This would be the approach adopted for the development of the Health and Wellbeing Charter.
- 4.9. In meeting the overall aim for the charter to establish shared expectations for good, equitable and timely access to health services, co-production through the PPC will define the rights and responsibilities for users of health and care services in Lewisham.
- 4.10. As previously agreed by the committee, the areas for engagement and discussion on what the Charter should include will be based around the following community-based care themes:
- **Proactive and Preventative** – By creating an environment which promotes health and wellbeing, making it easy for people to find the information and advice they need on the support, activities, opportunities available to maintain their own health and wellbeing and to manage their health and care more effectively.
 - **Accessible** – By improving delivery and timely access when needed to planned and urgent health and care services in the right setting in the community, which meet the needs of our diverse population and address inequalities. This includes raising awareness of the range of health and care services available and increasing children's access to community health services and early intervention support.
 - **Co-ordinated** – So that people receive personalised health and care services which are coordinated around them, delivered closer to home, and which integrate physical and mental health and care services, helping them to live independently for as long as possible.
- 4.11. An initial scope of rights and responsibilities to be explored within the community-

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based care themes will be reviewed by the PPC, which may include:

- Dignity and respect
- Equity and discrimination
- Appointments
- Prescriptions and medicines
- Preferences and different options for managing a condition
- Quality and safety
- Communication and information
- Decision-making
- Access to records
- Privacy and confidentiality
- Feedback and complaints
- Responsible use of services, such as urgent and emergency services

4.12. Community development of the charter will launch in April 2023 through the PPC to review the suggested areas of rights and responsibilities. Following the hub and spoke model, the outcomes will be disseminated for feedback and further discussion and reviewed again by the PPC in June 2023 for subsequent feedback to the Local Care Partnership and Health and Wellbeing Board.

5. Financial implications

5.1. There are no significant financial implications of this report.

6. Legal implications

6.1. There are no significant legal implications of this report.

7. Equalities implications

7.1. The work overseen by the Health and Wellbeing Board to address health inequalities and achieve health equity is outlined in the body of the report.

8. Climate change and environmental implications

8.1. There are no climate change or environmental implications of this report.

9. Crime and disorder implications

9.1. There are no crime and disorder implications of this report.

10. Health and wellbeing implications

10.1. A key responsibility of the Health and Wellbeing Board is to set strategic direction to improve health and wellbeing of Lewisham residents. The JSNA and JLHWBS are important elements of this responsibility, which is outlined in the body of the report.

11. Report author and contact

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