

MINUTES OF THE HEALTHIER COMMUNITIES SELECT COMMITTEE

Wednesday, 7 September 2022 at 7.00 pm

IN ATTENDANCE: Councillors Chris Best (Chair), Aliya Sheikh (Vice-Chair), Peter Bernards, John Muldoon, Stephen Hayes and Jacq Paschoud

ALSO JOINING THE MEETING VIRTUALLY: Councillors Laura Cunningham

ALSO PRESENT: Monsignor N Rotheron (Roman Catholic Church), Tom Brown (Executive Director for Community Services), Joan Hutton (Director of Operations - Adult Social Care) and Katie Wood (Scrutiny Manager)

ALSO PRESENT VIRTUALLY: Angela Scattergood (Director of Education Services, Education Standards and Inclusion), Dr Catherine Mbema (Director of Public Health), Nigel Bowness, Kenneth Gregory (Joint Commissioning Lead, Adult Mental Health), Amanda LLOYD (System Transformation and Change Lead), Dr Simon Parton (GP, South Lewisham Group Practice), Ashley O'Shaughnessy (Deputy Director of Primary Care) and Natalie Sutherland (Interim Assistant Director - Adult Integrated Commissioning)

NB: Those Councillors listed as joining virtually were not in attendance for the purposes of the meeting being quorate, any decisions taken or to satisfy the requirements of s85 Local Government Act 1972

1 Minutes of the meeting held on 21 June 2022

1.1 RESOLVED:

That the minutes of the meeting held on the 21st June be agreed as an accurate record of proceedings.

2 Declarations of interest

2.1 RESOLVED:

Cllr Jacq Paschoud declared an interest in item 6 as she had a close family member in receipt of a care package from Lewisham Social Care.

3 Responses from Mayor and Cabinet

There were no responses from Mayor and Cabinet due at this meeting.

4 Primary care update

4.1 Ceri Jacob, Lewisham Place Executive Lead and Ashley O'Shaughnessy, Place Associate Director of Primary Care, introduced the presentation to the Committee. Dr.Simon Parton, Lewisham Local Medical Committee, was also in attendance for this item. Members of CYP Select Committee were also in attendance and invited to speak as part of the discussion. During the discussion that followed, the following key points were raised:

- A request was made for details of the numbers of full time and part time GPs by gender as part of the overall figure on GP numbers that was reported in the presentation. This information would be looked into and provided to the Committee if it was available.
- A member of the Committee commented that Lewisham was below average in terms of the experience of patients getting through on the phones to GPs and in those describing the service as good. The Committee heard that the CCG was working closely with practices to help them improve and there was work underway such as supporting practices with new phone systems to improve access. Some of the poorer performing practices were receiving support to develop action plans with their patient participation group to improve.
- The Lewisham CCG had a Primary Care Network (PCN) Forum which included representatives from the Federation and was chaired by Dr Simon Parton. There were also informal links between the CCG and the Federation.
- There had been a big increase in demand for GP services and capacity remained a challenging issue.
- In terms of evaluating data for monitoring improvement, the Lewisham Place Team used a system called Population Health, which provided details of performance. It included individual initiatives as well a patient survey results. Healthwatch data was also used.
- Regarding Digital Inclusion, the Lewisham Place Team would be producing an Action Plan in response to Healthwatch's digital inclusion report.
- Receptionists were being trained to ensure staff were able to: successfully signpost different services; de-escalate confrontation; and provide the right information. Waiting times for getting calls answered was important to monitor as well as dropped calls as those represented the patients unable to access the system.
- The pandemic had brought on rapid changes in digital access but there would remain patients who would need different interfaces. New platforms were being developed such as systems with immediate translations systems but it was always important to be mindful of different access needs and in-person appointments would always remain a key feature.
- PCNs had a role in helping address any issues with poorly performing practices.

4.2 **RESOLVED:**

That the report be noted.

That the numbers of full time and part time GPs by gender in Lewisham be provided to the Committee if the data was available..

5 The Birmingham and Lewisham African & Caribbean Health Inequalities Review (BLACHIR)

5.1 Catherine Mbema, Director of Public Health, introduced the report to the Committee. In the discussion that followed, the following key points were raised:

- A Parliamentary launch was planned for October during Black History month.
- A member of the committee commented that it was important to consider forums for engaging older residents such as the Lewisham Pensioners

Forum and the Positive Ageing Council. The Committee heard that the suggestion would be taken forward.

- 90% of the funding for the two-year health equity programme was through the SE London CCG and the funding had already been received.
- A member of the committee welcomed that the action plan was built-in to the strategy and based on equalities.
- Working on preventative work was part of workstream 1. This would include NHS Health checks, blood pressure assessments, weight management and immunisations.
- Looking at the research and influencing areas of work was important to help add to the evidence base and better understand why there were gaps in the data.
- In the Children and Young People theme, Naheeda Maharasingam, Head of Rathfern Primary School, had given a presentation on the strand of the programme related to race inequalities in schools.

5.2 **RESOLVED:**

That the report be noted.

That older residents be included in the consultation such as the Lewisham Pensioners Forum and the Positive Ageing Council.

6 Transitions from children's to adults' social care

6.1 Angela Scattergood, Director of Education Services and Joan Hutton, Director of Adult Social Care introduced the report to the Committee. Tom Brown, Executive Director for Community Services was also in attendance. Members of CYP Select Committee were in attendance for this item. In the discussion, the following key points were raised:

- The Strategy was co-produced with young people. A number of events were held with young people and as a result of this a number of things changed included renewing focus on apprenticeships and the type of apprenticeships that young people were interested in. This would lead to further consideration of the partners the Council used and of how to better support young people with disabilities. Some of the young people wanted to have access to youth opportunities within the universal youth service and not just specialist services and so those services were being considered in terms of how supportive they were for people with disabilities.
- The resources to deliver the strategy were through invest to save. It was important for young people to gain the life skills they needed and providing the right services at the right time would reduce future costs. Supporting more opportunities for young people with disabilities was really important. Organisations such as Ignition Brewery were setting a great example of what could be done in this area and the Council was working closely with them.
- Connecting courses with supported employment was important to better support people with skills such as CVs.
- Capacity in the workforce remained a big challenge for the team in terms of recruitment of practitioners.
- The Council needed to play a bigger role as an employer in terms of creating opportunities for people with disabilities.
- Communication around transition was a challenge and improvements could be made. Poor communication could be a source of anxiety for parents and improving communication remained an on-going priority. A new preparation

to adulthood processing team was being created to help better plan and support young people. Bringing the information from different teams together and using it to effectively plan services was really important.

- A member of the Committee commented that it was important for day centres to have opportunities for younger residents. The Committee heard that ensuring Day Centres included opportunities around independent living was important.
- Members of the Committee thanked officers for the report and commended the work that was going on in transitions.

6.2 **RESOLVED:**

That the report be noted.

7 **Select Committee work programme**

7.1 Amanda Lloyd, System Transformation and Change Lead, NHS South East London ICB, addressed the committee regarding data available that could be shared for a dashboard.

- Most of the metrics provided were collated monthly but some were collated quarterly and others annually.
- Metrics were collated from a wide range of sources which posed a challenge in terms of resources to collate.
- Narrative was important to have with the data so the Committee needed to consider how useful the dashboard would be and the resources available to provide this.
- A member of the Committee found having the trends easily available useful. For example the number of GP appointments and the number of missed appointments would be useful to the Committee. Other data that could be useful included preventative measures such as numbers of health checks and screening appointments.
- Data was available on waiting lists for routine health checks.
- Public Health data would also be useful for the Committee and the Public Health team could be asked what additional data could be shared.
- There was no borough breakdown data available on prevalence of Monkey Pox because the numbers were so small that it could identify individuals if it was broken down to borough level. London-wide data could be available but it could be a lot of work to extract a large range of data regularly.

7.2 Katie Wood, Scrutiny Manager presented the Committee's work programme.

7.3 **RESOLVED:**

That Amanda Lloyd, SE London CCG, would provide an update to the Committee on other data that was already produced that could be shared with Healthier Communities Select Committee.

That the Autism Strategy be added to the Committee's agenda for consideration at the November meeting for pre-decision scrutiny.

The Proud to Care item would be going to Committee in November.

As part of the budget proposals report in November, the report should include information about health and social care reforms including the Fair Cost of Care and other challenges relating to the cost of living crisis.

The meeting ended at 9.20 pm

Chair:

Date:
