

Conditions agreed by the applicant

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2. The premises licence holder shall install and maintain a comprehensive CCTV system to the satisfaction of the responsible authorities. Licensable activity areas will be covered by the CCTV system including payment areas, ingress and egress points. Where practicable frontal identification of patrons will be captured. The CCTV system shall record whilst the premises are open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with a date and time stamp and will be made available upon reasonable request to the registered authorities.
3. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested
4. The smoking area must be covered by CCTV that is to the same standards as the internal CCTV system.
5. A minimum of three (2) SIA registered door staff, employed by an Accredited Contractor Scheme (ACS) registered company must be on duty on Friday and Saturday nights from 19:30hrs until 30 minutes after closing and when conducting licensable activities or any other advertised or private event.
6. On Football match days when Millwall F.C. are playing at home there should be a minimum of two (2) SIA registered door staff employed by an Accredited Contractor Scheme (ACS) registered company. They must be on duty one (1) hour before the match kick-off time until two (2) hours after the match finishes. (On Fridays and Saturdays when there are Millwall F.C. home game matches the SIA are to remain until 30 minutes after the closing of the premises
7. A register of security personnel employed on the premises shall be maintained in a legible format and made available to police upon reasonable request. The register should be completed by the DPS/ duty manager/ nominated staff member at the commencement of work by each member of security staff and details recorded should include; full name, SIA badge number, time of commencement and completion of duties. The security operative should then sign their name.
8. At the commencement of work, security personnel should ensure that they are recorded on the CCTV system and that a clear head and shoulders image showing their face clear of any hat, glasses or other obstruction is recorded.
9. All staff engaged outside the entrance to the premises, or supervising or controlling queues, shall wear high visibility yellow jackets or vests, due to main road outside front.
10. A proof of age scheme, such as Challenge 25, must be operated at the premises where the only acceptable forms of identification are (recognized photographic identification cards, such as a driving license or passport / Holographical marked PASS scheme identification cards) appropriate signage must be displayed.
11. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the Council at all times whilst the premises is open.
12. The premises shall prominently display signage at all entrances informing customers: -
  - ('All persons entering this premise are liable to be searched. Agreement to search is a condition of entry. If persons do not consent, entry will be refused.)
  - (All persons entering the premise will produce identification),

- (Police may be called if drugs or weapons are found.)
  - (CCTV is in operation throughout this premises and is made available to the police.)
  - (Any person found carrying weapons or illegal drugs will be permanently excluded and the police will be informed.)
  - ('Management reserve the right to refuse entry')
13. A noise limiter must be fitted and maintained within the premises. The level of this meter must be set in accordance with required legislation and standards by a qualified sound engineer. The limiter must be sealed in such a way that no unauthorised person can tamper with it. The level should be set in the presence of an authorised officer of the Crime Enforcement and Regulation Service of the London Borough of Lewisham. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device. The device should be calibrated annually and a record kept to be available for inspection by officers.
  14. During the 30 minute cool down period after sale of alcohol ceases, the volume of any music being played must be decreased.
  15. All windows and doors must be kept shut whilst entertainment is in progress except for the immediate entrance/egress of patrons
  16. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
  17. Loudspeakers shall not be located in the entrance lobby or outside the premises building.
  18. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
  19. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
  20. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day
  21. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
  22. The premises shall have a written dispersal policy including addressing parked or stationary vehicles across outside the front of the premises. All door staff shall be knowledgeable of this policy and able to enforce it.
  23. In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that: (a) The police (and, where appropriate, the London Ambulance Service) are called without delay; (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police; (c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.
  24. All documents of members of staff will be retained for a period of 12 months post termination of employment and will be made available to the police, immigration and/or Licensing officers upon reasonable request.
  25. New and seasonal staff must attend induction training and receive refresher training every six months
  26. The premises Licence Holder and/or Designated Premises Supervisor shall keep up to date policies and staff training records in relation to the following: Requirements of the challenge 25 scheme, drugs, identification & recognition of drunks, identification recognition and responsibilities of dealing with vulnerable persons and the correct

procedures to be followed when refusing service regular training must be provided to all staff at least every six months, a record of the training will be maintained for at least twelve months.

27. An incident log shall be kept at the premises, and made available on request to an authorized Local Authority or Police Officer, which will record the following:

- a) All crimes reported to the venue.
- b) All ejections of patrons.
- c) Any complaints received.
- d) Any incidents of disorder.
- e) All seizure of drugs or offensive weapons.
- f) Any faults in the CCTV system.
- g) Any refusal of the sale of alcohol.
- h) Any visit by a relevant authority or emergency service.

28. All drinks will be served in either plastic bottles or collapsible plastic/polycarbonate glasses in the public areas on days when Millwall home matches are being played from an hour before kick off until two hours after the match concludes.