



Action Plan

Ace Lounge (Formerly J6 Restaurant: 199-201 Lewisham Way, London, SE4 1UY)

Following our meeting on 18th October 2021. It was brought to your attention several concerns reported to The Crime, Enforcement and Regulation Service (the Licensing Authority) and the Police regarding anti-social behaviour and alleged unlicensed activity at the premise.

As a means of ensuring the premise's ability to promote key licensing objectives, it is jointly agreed that the below action plan is implemented with immediate effect to improve the operation of the premises and prevent enforcement action;

1. The Premises Licence Holder, Josh Owode will undertake an immediate review of all social media accounts referring to 'Ace Lounge as a means of deleting any posts that do not promote licensing objectives and advertise activity outside of the premises licence.
2. The premises will undertake a review of duties imposed on serving door supervisors within two weeks of the action plan being established. This will be evidence via the introduction of Premises Search Policy and will be shared with the local authority before the policy is established, this will address the following measures;
 - Promotional leaflets, tickets and materials posted online promoting events at the premises will widely advertise a 'no search, no entry' stance.
 - A 'no search, no entry' stance will be prominently displayed at the premise's' point of entry.
3. Entry to the premises must be refused to any patron;
 - Observed handling containers of alcohol prior to queuing.
 - Appearing to be intoxicated or under the influence of psychoactive substances.
4. Re-entry to the premises must be refused to any patron;
 - Leaving the premises and observed taking psychoactive substances.
 - Returning having purchased alcohol from another premises.
5. Present door supervision must implement Challenge 25 when attempting to confirm the identity of a patron prior to granting admission.
6. Door supervision must document any refused entries via the appropriate Incident log, providing details as to the reasoning of the refusal.
7. Patrons exiting to smoke, must be encouraged to not to loiter on Lucas Street but directed to smoke on the opposite side of Lewisham Way by the greenery.
8. A documented dispersal policy is to be implemented within two weeks of the action plan being established and is to be shared with The Crime, Enforcement and Regulation Service within this period. It is expected that the aforementioned dispersal policy will address the following measures;
 - Present door supervisors will remain on the outside parts of the premises 30 minutes after licensable activity has ceased. A visible presence of door staff will be evident for the entirety of the duration and will ensure a shared presence on both Lewisham Way and Lucas Street.


- Door supervisors before the end of their shift, are to undertake a final sweep of areas including the private car park behind the premises to ensure patrons are not loitering, discard of any empty bottles safely and quietly. Confirmation of the final sweep are to be recorded via the premises' Incident log. Such details are to be shared with the Licensing Authority and the Police on request.
 - Where patrons fail to vacate the immediate locality of the premise on request, such interaction with the appropriate manager or security will be recorded via the Incident log and will result in such patrons being refused entry at a later date. The premise will be encouraged to inform The Crime, Enforcement and Regulation Service and Licensing Police Officer of any persons having been refused entry to the premise.
 - The manager will ensure that the Police are contacted via 101 to advise of a disruptive congregation and record the details of the call a reference in the incident log.
 - Ten minutes prior to cessation of regulated entertainment the premises will make visible efforts to reduce the volume and bass of music provided as a means of notifying the remaining patrons of an impending closure.
9. In the absence of the Premises Licence Holder or DPS, a duty manager or head of security will routinely patrol Lewisham Way and Lucas Street to assess the level of music emanating from the premise.
10. In the event it is established that the noise is clearly audible on these roads, immediate action is taken to reduce the music levels. This must be entered in the incident log.
11. The premises Licence Holder will meet with The Crime, Enforcement and Regulation Service and Police on a monthly basis throughout the duration of the action plan, to review measures including resident complaints, internal policies as a consequence of the action plan and continued compliance with existing conditions of the premises licence.

It is recommended by both the Licensing Authority and the Police that this action plan will be in place for a period of 3 months.

You are advised that implementation of this plan does not stop enforcement action, should there be evidence of a breach of your licence conditions. Enforcement action can be taken before, during and after the agreed time period that this action plan is in place, if the licensing objectives are not met. Such action can include a review of your premises licence.

Signed (Premises Licence Holder) owok-J Date 20.10.21
 Print Name JOSH OWDADE

Signed (Crime, Enforcement and Regulation Service)..... F. Olaniran Date 19/10/2021
 Print Name Frank Olaniran

Signed (Metropolitan Police Service).....  Date 20/10/2021.....
 Print Name ...Simon Butler.....