

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
----------------	-------	----------

Part A – Items considered in public

<p>A3</p>	<p>Palace Amusements, 70 Deptford High Street, SE8 4RT</p>	<p>IN THE MATTER OF THE APPLICATION FOR A PREMISES LICENCE, THE COMMITTEE HAS CONSIDERED THE RELEVANT REPRESENTATIONS MADE.</p> <p>The Committee has made the following determination:</p> <p>With a view to ensuring the promotion of the licensing objectives, in accordance with the provisions of the statutory guidance and the principles of our licensing policy, the application for a premises licence was GRANTED between the hours of 12 noon and 11pm subject to a door supervisor being employed for the duration while the business is open to the public and the following 31 conditions being added to the licence:</p> <p>CCTV</p> <ol style="list-style-type: none"> 1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and local authority licensing officers with minimum delay if requested. 2. A CCTV camera shall be installed to cover <ol style="list-style-type: none"> a) All entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions b) The areas of the premises to which the public have access (excluding toilets) c) Gaming machines and any counter area 3. An overt CCTV monitor to be installed, able to be seen by customers. 4. The premises shall display notices near the entrance of the venue stating that CCTV is in operation. <p>Crime Prevention</p> <ol style="list-style-type: none"> 5. The following crime prevention measures shall be implemented: <ul style="list-style-type: none"> • A time delay safe with deposit slot and anti-fishing mechanisms must be used at the counter till area
------------------	--	--

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
		<ul style="list-style-type: none"> • Regular robbery awareness and cash handling training shall be given to all staff. 6. The Licensee shall maintain 'Challenge 25 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request. 7. Prominent signage and notices advertising the Challenge 25 will be displayed showing the operation of such policy. 8. Third party testing on age restricted sales systems purchasing shall take at least twice a year and the results shall be provided to the Licensing Authority upon request. 9. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram. 10. A maglock shall be installed and maintained on the main entrance/exit to the premises and which will be operable from the ground floor by staff. The maglock shall be in operation at staff's discretion from 09.00 hours to 22:00 hours. Outside these hours, the mag lock must be in operation at all times. 11. The entrance door shall remain closed during any licensable activity except for the entry and egress of customers/staff. 12. A suitable intruder alarm complete with panic button shall be fitted and maintained. 13. A fire alarm and smoke detections system will be installed. 14. The licensee will ensure that customer toilets are checked every hour for evidence of drug taking and alcohol consumption. Toilet checks are to be recorded on documents stating the time and member of staff who made the checks. 15. Toilet doors remain locked. Access to them is to be given by staff only. 16. An incident log shall be maintained and made available on request to an authorised Local Authority officer or the Police which will record the following; <ul style="list-style-type: none"> a) All crimes reported to the venue; b) Any complaints or incidents regarding crime and disorder; c) Refusals and banned customers d) Any faults in the CCTV system; and

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
		<p>e) Any visit by a relevant authority or emergency service.</p> <p>17. The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.</p> <p>18. The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs.</p> <p>19. Prominent GamCare documentation will be displayed at the premises.</p> <p>Staff Training</p> <p>20. The licensee shall: provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training programme and periodically provide refresher training to all of its staff working at these premises on the specific local risks to the licensing objectives. Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing Authority as soon as practicable.</p> <p>21. The Licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in this training shall be formally recorded and the records produced to the police or licensing authority upon request.</p> <p>22. New and seasonal staff must attend induction training and receive refresher training every six months.</p> <p>Homeless and Street Drinking</p> <p>23. The Licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be</p>

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
		<p>banned from the premises.</p> <p>24. The Licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.</p> <p>25. The Licensee shall place a notice visible from the exterior of the premises stating that anyone drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises. The admission policy will include refusal if known/identified as a Street drinker.</p> <p>26. The Licensee shall risk assess the number of staff required to staff the premises at any one time and will also risk assess the need for SIA door staff.</p> <p>Neighbourhood liaison</p> <p>27. The Licensee will make available a contact number for local residents to enable the local residents to contact the premises.</p> <p>28. The Licensee will contact Bench Outreach and local charities identified by the Licensee as working with people with mental health issues and gambling addiction issues on a quarterly basis to work in partnership and identify local issues and a contact telephone number will be made available to such organisations.</p> <p>29. The Licensee will ensure that the outside areas of the premises are monitored so as to ensure that all reasonable efforts are made to prevent any crime, disorder, anti-social behaviour being connected to the premises.</p> <p>30. The Licensee shall provide the Licensing Authority with their compliance/operating manual which sets out all of the premises policies to meet the regulatory requirements under the Gambling Act 2005 and shall provide a copy of any update or revision as soon as practicable following the implementation of that change.</p> <p>ATM</p>

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
		<p>31. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming machine in order to do so.</p> <p>In coming to a determination the Committee considered the following matters;</p> <ol style="list-style-type: none"> 1. The Committee noted the representation made by the applicants. The applicants are experienced in the gambling business, having experience of managing over 400 adult gaming centres between them. Staff receive full training and these businesses have never been the subject of a review or statutory action. 2. The Committee noted the content of the documents submitted by the applicant. The Risk Assessment document assessed some issues raised in the representations, proposed 31 conditions and outlined how licensing objectives are addressed within the business. 3. The Committee noted that one of the conditions state that the applicant would be in touch with any local charities, including the Bench Outreach, on a regular basis and would work with them. There would also be regular contact with the Police. Representations had not been received from the Police or any responsible authorities. 4. The Committee received a presentation from a qualified psychologist and counsellor for vulnerable people. Reference was made to poverty and social issues in the immediate vicinity of the proposed adult gaming centre. 5. He outlined the associations between problem gambling, homelessness, poor mental health, substance abuse and poverty. He illustrated the need to protect and safeguard vulnerable people from potential abuse. He considered that the proliferation of gambling outlets should be restricted.

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
		<p>6. Members of the Committee noted that the premises had previously been a gambling establishment. Shop keepers in Deptford High Street claimed that they had suffered theft, from gaming addicts who needed money to finance their gambling habit and they had witnessed open drug dealing when the premises was open. It was further claimed that these establishments prey on people who are vulnerable.</p> <p>7. Members of the Committee noted that there is a high concentration of sixth forms and higher education colleges in the area. The pupils, some as young as 14 years, do not wear a uniform. A survey for Youth Site for the Gambling Commission established that 2/3 of students gambled, with more than half doing so to make money.</p> <p>8. The applicant stated that women are more attracted to gaming shops. The Committee noted the representation that a Gambling Commission study showed that 1/3 of women rated as problem gamblers, come from Black, Asian and ethnic minority backgrounds. More than half of the residents in Evelyn and New Cross are from BAME backgrounds.</p> <p>9. The Committee noted representation that adult gaming centres attract robbers and received information regarding knife attacks at Palace Amusement arcades between 2016 and 2018</p> <p>10. The applicant, in his presentation, drew members' attention to the risk assessment document which states that the premises is located within a medium risk area when compared to other locations within the M25 with regard to vulnerable people. He said that granting the application would not increase the risks because the current Licensed Betting Office would be replaced. The risk assessment also states that there is cross-over of customers from Licensed Betting Offices; there are multiple Licensed Betting Offices in Deptford. Deptford is in one of the most deprived areas of Lewisham where</p>

Decisions taken by the Licensing Committee on Tuesday, 3 November 2020

Agenda Item No	Topic	Decision
		<p>there is a high level of anti-social behaviour; twice the national average. Members questioned Deptford being described as a medium risk area within the risk assessment document.</p> <p>11. The Committee agreed that the provision of a door supervisor and the revised licensing hours along with the 31 conditions to be added to the licence would promote the four licensing objectives.</p>
A1		
A2		