



Mayor and Cabinet

Response to Comments made at the Healthier Communities Select Committee – 2 December 2019.

Date: 16 September 2020

Key decision: No.

Class: Part 1

Ward(s) affected: All

Contributors: Martin Crow - Business Manager Lewisham Safeguarding Adults Board

Outline and recommendations

The report sets out the response to the comments made at the Healthier Communities Select Committee on 2 December 2019, where the Lewisham Safeguarding Adults Board's Annual Report 2018-19 was being presented by the Board Chair:

1.8 The committee asked about the distribution of information explaining who to get in touch with if you have an adult safeguarding concern. It was noted that this information should be available in every public location in Lewisham, as well as information about the different types of abuse and neglect.

1. Summary

- 1.1. Further to the request made by the Council's Healthier Communities Select Committee for a response to their question regarding public information, Officers have set out the responses required at Section 3 of this report.

2. Recommendations

- 2.1 Mayor and Cabinet are asked to support the Lewisham Safeguarding Adults Board (LSAB) in improving the profile of adult safeguarding related issues in the Borough, helping to engage local communities and remove barriers to reporting abuse.

3. Officer Response

- 3.1. LSAB published a Communication and Engagement Strategy in July 2019 (see below) which outlines all of the methodologies that are, and will be used to communicate with members of the public. This did not include the use of posters as we were waiting for clarity on the go live for the adult Multi-Agency Safeguarding Hub (MaSH), as this may change the relevant contact information that a member of the public would use to report abuse to the Local Authority.

- 3.2. The LSAB Annual Report for 2019-20 provides feedback on progress on the delivery of this strategy (see below - page 3).
- 3.3. The LSAB Communication and Engagement Strategy is currently being revised and will now include the use of information posters as a methodology, to be used in key public buildings (where this can be managed/monitored). The use of posters was initially delayed due to the uncertainty regarding the MaSH as outlined, and then due to COVID-19 as all public buildings have been closed over the last six months. We will now aim to have posters in relevant and key public buildings such as libraries, leisure centres, customer service hubs and community centres by the end of 2020.

4. Background papers

- 4.1. LSAB Communication and Engagement Strategy (July 2019).



LSAB CE Strategy
2019-20.pdf

- 4.2. LSAB Annual Report 2019-20.



Annual Report
2019.20 Final.pdf

5. Glossary

- 5.1. See **Section 7 – “Glossary” in the guidance** for more information.

Term	Definition
Multi-Agency Safeguarding Hub (MaSH)	<p>This is a new team that is being created that will be hosted by the Local Authority, but also include practitioners from the Police and South London and Maudsley NHS Trust (SLaM).</p> <p>This team will help triage the adult Safeguarding Concerns that are submitted to the Local Authority, whilst overseeing all of the Safeguarding Enquiries conducted in the Borough.</p>

6. Report author and contact

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