

## PUBLIC TRANSPORT LIAISON COMMITTEE

<b>Report Title</b>	Questions Regarding Rail Issues		
<b>Key Decision</b>	No		Item No 3
<b>Ward</b>	All		
<b>Contributors</b>			
<b>Class</b>	Part 1	Date: 26 June 2018	

### 1. Summary

This report informs members of the questions put forward to be addressed by transport providers and the Committee.

1. Passengers have noted the reduction in morning direct services between Forest Hill and East Croydon (Southern Railway). When will the next timetable change take place, and will there be the opportunity to reinstate some of these direct services?  
**Forest Hill Society**
  
2. There has been talk for a few years of additional Overground trains between Dalston and Crystal Palace. Is there any progress with adding these to the timetable? **Forest Hill Society**
  
3. The increased number of fast services on the Sydenham route has added significantly to the noise experienced by residents - particularly just north of Forest Hill station. Are there any ways to reduce / mitigate the noise at such locations?  
**Forest Hill Society**
  
4. Is there an update on proposals to remove staff from ticket offices on all LOROL stations? **Forest Hill Society**
  
5. Will the Council please publish the Council's response to any railway consultations since our last meeting and any responses received ? Also please provide the dates of any known consultations in the pipeline? **Cllr Alan Hall**
  
6. I was wondering if you are aware of the disruption at Bellingham Train station following the implementation of the new timetable from Thameslink? Trains have

been cancelled and there are now less frequent trains going beyond Blackfriars. Tonight there are no trains between Farringdon and Bellingham between 17.09 and 18.22. Peak rush hour. Last night I had to add an extra 25 minutes on my journey in order to get to Blackfriars to get a train home, this train has been cancelled today. Do you know if local councillors and MPs are putting forward anything to the transport minister to get this sorted? Transport links in South East London are already unreliable, slow and infrequent. **Cllr Alan Hall on behalf of Lewisham resident**

7. Question for Southeastern: Quite a few years ago now, platforms at stations on the Hayes line, including Ladywell, were extended to cater for 12 coach trains. When does the operator intend to introduce this length of train, particularly in view of the overcrowding on peak services? **Ladywell Society**
8. Question for the Council: The Rail Delivery Group has launched a consultation on the ticket and fares structure, seemingly suggesting that there should be more "premium" fares for more reliable services. What has been the Council's response to this? **Ladywell Society**
9. I would like to ask a questions regarding Thameslink performance and customer satisfaction for Services to and from Catford, following the timetable re-organisation w/c 21st May 2018. Specifically there has been significant outcry from Catford commuters regarding poor service, both being late, cancelled and over crowded - I'd be delighted to receive a formal response and action plan to remedy from the operator. **Cllr James-J Walsh**
10. Following the timetable change on 20<sup>th</sup> May 2018, the Thameslink service between Rainham and Luton (via Greenwich and Deptford) is consistently cancelled. Why is this? (Lewisham resident)
11. The recent trial of one way access to Brockley station has led to long queues and complaints from constituents. Can we have an update from TFL of their assessment of this trial and whether they propose to implement the changes permanently? **Cllr Sophie McGeevor**
12. Over more than a decade the voluntary group Brockley Cross Action Group (BXAG) have led on improvements to Brockley Common (the garden around Brockley station), which benefits commuters and make the station more attractive. However, the group continues to struggle to get full and adequate responses form TFL and Network rail on questions they raise with them. They have two principal ongoing issues:
  - I. They would like to install bins in the garden, and have them emptied by TFL cleaning contractors. This area is not cleaned by street sweepers because it is on Network Rail land leased to TFL, but TFL have so far refused to take responsibility for litter here. The gardens are now blighted regularly with litter and it is only because of the actions of the volunteers and a sympathetic Environment team at Lewisham Council that the garden is not a permanent dumping ground. Can BXAG have a

response to their request please? Can TFL commit to installing bins and emptying them on this area of land which they are responsible for?

II. There is an on-going problem of anti-social behaviour in one section of the common to the back of the station and near the railway tracks where street drinkers congregate. While the BXAG have no objection to this in principle, the area is littered with beer cans, drug paraphernalia and human faeces, which they understandably do object too. BXAG have tried to find out who is responsible for this section of the common, but there is some contention between Network Rail and TFL over whether this section of the land is leased or not. Can TFL and Network rail provide the details of their leasing agreement, in particular a map, so that one or the other of the groups takes responsibility for this problem? ***Cllr Sophie McGeevor***

13. Regarding the performance of Southeastern services last Winter, please explain why commuters were left in such appalling conditions on a broken down train in Lewisham? What is being done or has been done to ensure that trains run effectively in bad weather conditions?