

Mayor and Cabinet			
Title	Response to Public Accounts Select Committee on Adult Social Care	Item No	
Contributors	Executive Director for Community Services		
Class	Part 1	Date	10 January 2018

1. Purpose of paper:

- 1.1 At its meeting on 27th September 2017, Public Accounts Select Committee referred the following recommendation to Mayor & Cabinet:
- 1.2 The Committee asks that Mayor and Cabinet task officers with considering cross borough strategies for the provision of long-term residential and nursing care. The Committee believes that there may be innovative ways of working with other boroughs to improve efficiency and deliver better outcomes for residents.

2. Recommendation

The Mayor is asked to:

- 2.1 Approve the officer response to the referral by Public Account Select Committee on cross borough work in relation to adult social care, and
- 2.2 Agree that this report should be forwarded to the Public Accounts Select Committee.

3. Background

- 3.1 In advance of consideration of a round of savings proposals, Public Accounts Select Committee requested further information about the current cost pressures on the Adult Social Care budget be brought to the September PAC meeting. At that meeting PAC considered a report from officers and a presentation from the Executive Director for Community Services.

In line with the principles of the Care Act, the Council is committed to promoting wellbeing, social inclusion, and supports the vision of personalisation, independence, choice and control.

4. Cross borough working

- 4.1 The Council routinely works in partnership with other boroughs with a focus on efficiency and improving outcomes for residents. Lewisham is involved in a number of ongoing pieces of partnership work that explore practical and

innovative ways that we can work across borough boundaries to deliver efficiencies and better outcomes.

Support for people to remain at home

- 4.2 In line with our Care Act requirements, to make sure care is provided in accordance with people's needs and that an assessment takes into account peoples' preferences: we continue to work in ways that supports people to remain and receive care at home. The Linkline service is part of supporting people living at home and we are currently considering ways in which the service could be extended. There are cross borough arrangements in place with the London Borough of Merton as part of our business continuity plans (in case there are problems with the telephone service) and to take calls after 10pm.
- 4.3 The Council has also strategically invested in the development of Extra Care Housing increasing the availability of supported environments for people to remain as independent as possible with their own tenancy from 80 in 2014, to 158 in 2015, 218 in 2017 and 271 in 2018.

Long term residential and nursing care

- 4.4 Officers routinely liaise with Councils across the South East on benchmark prices across the region for both residential and nursing homes, and similarly liaise regarding uplift proposals. Though not a cross council piece of work, the NHS 'Any Qualified Provider' work across London also assists in the setting of ceilings for the nursing home market across the whole of London.
- 4.5 Across the health and social care system we work, both 'light touch' and intensively as required, with residential and nursing homes to ensure that they are supported to improve both health and social care of their clients so that the local market continues to offer high quality health and social care.
- 4.6 There is an increasing demand for residential and nursing provision for people living with dementia and we are working together with local providers to address this. We have had specific discussions with the Salvation Army around how their refurbishment of Glebe Court can facilitate support to this group, and we are also reviewing how we might refocus and formalise the work of some of the smaller residential provision in the 'non-traditional' older adult residential and nursing market (i.e. often associated with mental health provision) to support people with dementia with high levels of distress who require smaller environments.
- 4.7 Officers are also working with Lambeth, Southwark and Croydon to explore managing the nursing market across our collective area with a current specific focus on better managing the mental health & dementia market. Lewisham officers have been working with Lambeth and Southwark Mental Health Older Adults Commissioning leads to try and assess the number of patients that may require enhanced care and support through requests for additional 1:1s as a result of challenging behavior and underlying dementia. Although the number of individuals has not been quantified visits have been undertaken to

look at models of care in Lewisham and Kingston to inform the potential development of a cross borough initiative between Lambeth, Southwark and Lewisham. The next steps within the project will be to develop a service and financial model that would meet the identified demand across the three boroughs.

- 4.8 Strategically, we are working as part of the London Association of Directors of Adult Social Services (ADASS) commissioning network to standardise costs and develop a financial modelling tool for care homes across London. The Network has also commissioned an analysis of Local Authority and CCG commissioning practices in relation to home care looking at how this impacts on both price and quality locally and regionally.
- 4.9 We are also working as part of the South East London Transforming Care Partnership to ensure that we have adequate provision locally for people with learning disabilities, to reduce reliance on out of borough provision and to support people in their local communities.
- 4.10 Despite the demographic growth in older adult numbers, and the increasing frailty and health needs of older adults in Lewisham, the cross South East London review of residential and nursing home beds, suggest that there is currently sufficient capacity in the local markets as a whole locally to meet the residential and nursing needs of our residents. In terms of residential care, two service addresses that closed a few years ago have reopened in 2017/18, bringing 89 more residential beds into the market.
- 4.11 We are also working across borough boundaries with Greenwich, Bexley and in partnership with the Lewisham and Greenwich NHS Trust as part of the “discharge to assess” processes to support more efficient ways of working across borough boundaries, when discharging people safely and efficiently from hospital, home to an appropriate level of care and support. Initial figures from the discharge to assess work show an average reduction in hospital stay of 3 days. This work will further develop across the six south east London boroughs as part of the STP implementation programme and this will likely lead to further improvements, both in terms of outcomes for residents and efficiencies for the Council and NHS partners.
- 4.12 Learning from the Bexley discharge to assess project, and supported by Southwark colleagues, from the beginning of January 2018 we will be piloting a “Night Owl” service. Southwark and Bexley’s work has evidenced that some people go into residential and even nursing care too early and by offering short term additional support through the night to help people return home, to extend enablement/ step down back into the home and on occasion the avoidance of hospital admission prevents. Thus delivering improved outcomes for residents as well as cost savings for the Council.

5. Legal implications

5.1 The Care Act 2014, together with the supporting regulations and statutory guidance, sets out how people's care and support needs should be met. The Act sets out a local authority's duty to ensure people's wellbeing is at the centre of all it does with an emphasis on outcomes and helping people to connect with their local community. The framework of the Act provides a focus upon people having more control over their own lives and that as part of that, support should be more focused on prevention, and the promotion of independent living

6. Financial implications

6.1 This report sets out the range of Lewisham's cross borough working in relation to adult social care.

6.2 It explains how the various activity improves outcomes for service users, develops capacity in the market, secures efficiencies for the Council and helps the service benchmark its costs against other London boroughs.

For further information on this report please contact Dee Carlin