



# Developing an LGBT affirmative extra care scheme in Manchester

JUDE MILLETT: STRATEGIC HOUSING, MANCHESTER  
CITY COUNCIL

# Setting the scene

- ▶ 7,650 people over 50 living in Manchester identify as LGB, with a 45% expected increase in over 65s in the next 2 decades
- ▶ 1 in 5 of the older LGBT population in Manchester have no one to contact in times of crisis – 10 times higher than the general population
- ▶ 3 in 5 older LGB people are not confident that social care and support services would be able to understand and meet their needs
- ▶ Trans people surveyed noted hate crime and anti-social behaviour from neighbours as common issues

# Findings

- ▶ Older Peoples Survey in Manchester
- ▶ Equalities Team commissioned LGBT Foundation research re older LGBT
- ▶ Results indicated a need for specific accommodation for older LGBT community
- ▶ Supported by HCA findings

# Widespread support

- ▶ Strategic Director support
- ▶ Political support - lead and at ward level
- ▶ HCA support and housing association support
- ▶ Agreed as part of our wider extra care programme
- ▶ Project group established with LGBTF and Stonewall Housing – summer 2016

# Agreed key principles

- ▶ LGBT affirmative
- ▶ A location where LGBT elders feel safe and comfortable
- ▶ Mixed tenure
- ▶ Pets allowed
- ▶ Accessible to the wider community
- ▶ LGBT friendly trained carers and staff

# Care and support

- ▶ Needs assessment indicates extra care needed
- ▶ Business case - Savings to be made
- ▶ Care provider based on site will also go out to wider LGBT community
- ▶ Dementia units
- ▶ Step up/step down neighbourhood apartments

# Demand and access

- ▶ We know there is demand but we need to evidence it
- ▶ We have an extra care allocations policy – this will still apply but we will be able to provide a choice
- ▶ We are developing a comprehensive Equality Impact Assessment now

# Design

- ▶ 1 and 2 bedroom apartments
- ▶ Personal external space?
- ▶ Distinct blocks according to sexual orientation?
- ▶ Shared communal spaces
- ▶ Commercial space
- ▶ Community facilities



# So what's the delay in development?

- ▶ LHA rate has impacted upon development and delivery of supported housing across the country
- ▶ Extra care doesn't come cheap
- ▶ Ongoing financial modelling
- ▶ Looking at options