

Lewisham Equalities Dashboard Monitoring - 1 July 2015 - 31 March 2016

Objectives and Outputs	Organisation	July - September 2015		October - December 2015		January - March 2016	
		Indicative Target	Actual Outputs	Indicative Target	Actual Outputs	Indicative Target	Actual Outputs
<b>Objective 1. Tackling victimisation and discrimination</b>							
550 clients assisted with their cases		183	247	183		184	
Participation in Advice Lewisham partnership		1	1	1		1	
To provide advice to 200 users		70	147	70		60	
Attend quarterly Advice Lewisham Forum		1	1	1		1	
Attend quarterly Advice Lewisham Forum		1	1	1		1	
25 hours of advice casework per week		270	689	270		270	
Open/advice days to encourage 30 residents that don't have English as a first language to engage with Healthwatch		0	0	15		15	
Attendance at Lewisham Hate Crime Sub Group, Hate Crime Group and Police Independent Advisory Group		2	2	1		1	
Deliver LGBT hate crime and domestic violence sessions to front line workers		1	1	1		1	
Deliver stall at Hate Crime Awareness Week		0	0	1		0	
Produce and communicate information relating to LGBT hate crime and domestic abuse service		1	1	0		0	
Engage with all Lewisham LGBT groups		1	1	1		1	
Develop social media presence and info		1	1	0		0	
<b>Objective 2. Improving access to services</b>							
5 talks to BAME groups, providing information on benefits and services for older people		1	1	2		2	
140 referrals to relevant agencies		46	51	46		48	
26 online access sessions to older people and support with online form applications		8	7	8		10	
52 self-advocacy and support telephone sessions		17	13	17		18	
Advise 150 older people on options around care services		50	66	50		50	
200 referrals received from Health professionals		66	100	67		67	
Work with 30 community organisations to increase their capacity to meet need		0	1	15		15	
Weekly IT learning sessions		13	13	13		13	
20 students attending ESOL classes		6	20	7		7	
3 days per week of ESOL classes delivered		39	52	39		39	
1:1 advice and guidance sessions with 10 organisations		2	2	4		4	
Deliver 3 capacity building workshops		0	0	2		1	
Set up secondment/shadowing opportunity for 2 BME orgs		0	0	1		1	
Partnership working workshop delivered		0	0	1		0	
5 orgs identified who want to work with a more representative cross section of their community, and outreach/communication training delivered		0	0	5		0	
Work with Leisure providers to provide insight into under-represented groups, and identify relevant offers/interventions				Insight work		Input into annual plan	

1:1 meetings with Widening Access to Arts and Sport funded groups to help them achieve a representative take up					1:1 meetings as required	
Engage and deliver LGBT training sessions to Lewisham Mental Health services	1	2	1		1	
Develop and deliver joint training sessions (2 hate crime, 2 equalities awareness) with other VCS partners	0	0	2		2	
Recruit 2 volunteer LGBT equalities advocates	0	0	1		1	
Volunteers advocates to deliver outreach sessions	0	0	2		2	
Train 2 volunteer hate crime advocates	2	3	0		0	
Volunteers to deliver hate crime sessions	1	1	1		2	
<b>Objective 3. Closing the gap in outcomes for different citizens</b>						
Increase in positive financial outcomes for clients	£51,250	£173,571	£51,250		£51,250	
Carry out 200 benefits checks for older people	66	210	67		67	
Work with 600 vulnerable adults to develop support plans	200	139	200		200	
Co-ordinate two Financial Fairs	0	0	1		1	
Updating and distribution of Older People's Information Directory	1	1	1		1	
To provide benefit claims for 40 Users	13	156	14		14	
40 service users reported wellbeing improved	13	40	14		14	
£100k received in benefits payments to clients	£30,000	£38,569	£40,000		£30,000	
20 organisations attend BME working groups	0	0	10		10	
Identify partnership opportunities with 10 BME organisations	2	2	4		4	
Facilitate meetings with 5 organisations to discuss collaboration	0	0	2		3	
50 new businesses signed up to the Lewisham Community Card	0	0	25		25	
Attend and engage with the Lewisham EWG	1	1	2		1	
Develop Lewisham LGBT services information in partnership with Community Connections and Police	0	0	1		1	
<b>Objective 4. Increasing mutual respect and understanding in communities</b>						
Identified gaps in services to inform development work with 30 community organisations	0	1	15		15	
Identify a delivery plan for each neighbourhood team	0	1	4		0	
4 Success stories published in local papers	1	1	1		2	
5 representatives from BME orgs to attend local assembly	0	0	2		3	
5 representatives from BME orgs to attend specific local	0	0	2		3	
Identify, develop and communicate effective case studies/champions for each protected characteristic			Identify potential candidates		Develop and communicate case studies	
20 more male members of Positive Ageing Council	0	0	10		10	
4 targeted older peoples events to feed into PosAC	0	0	2		2	
Assemblies to be more representative - targeted work			Work with Assemblies Manager to identify targets		Engage with targeted coordinating groups	
Assembly coordinating groups to be more representative			Work with Assemblies Manager to identify targets		Engage with targeted coordinating groups	

5 targetted programmes delivered to disrupt misbehavior in identified hotspots			2		3	
Positive role models identified in diversionary services to help tackle misbehaviour			Services identified		Role models utilised as case studies and champions	
Identify and train young role models that are currently engaged in undesirable activities			Candidates identified with YOS/YS		Incentive scheme and champions launched	
Deliver 2 equalities learning seminars		0	0	1	1	
<b>Objective 5. Increasing participation and engagement</b>						
LDC engagement with prioritised LBL/partnership consultations		2	2	2	2	
Increase capacity to meet demand (new trained volunteers)		5	4	2	2	
Design and deliver three discrete disability equality projects		1	0.5	1	1	
700 office appointments provided		333	329	333	334	
Deliver drop in sessions in deprived areas, 150 people served		50	42	50	50	
Recruit 6 volunteers		2	3	2	2	
Guest speaker on the 'Journey to Democracy' for up to 60 older		1	1	0	0	
Increase in membership by 75 older people		20	13	30	25	
Monthly low/no-cost social events		3	3	3	3	
Bi-monthly Public forums and newsletters		2	2	2	2	
Friday stall in Lewisham Shopping Centre		4	4	6	6	
2 Volunteer receptionists supported		1	2	0	1	
1 Volunteer trainee advisor supported		1	1	0	0	
1 borough-wide activity and 2 community activities in Evelyn and New Cross		1	1	1	1	
Publish 2 e-newsletters to include funding and resource sharing opportunities, volunteering plus relevant meetings and forums		0	0	1	1	
Develop volunteering policies and procedures for 10 BME orgs to improve their ability to recruit and utilise volunteers		0	0	6	4	
Set up social networking platforms to create an online community that shares culturally relevant information		0	0	1	0	
50 new volunteers identified and trained		0	0	25	25	
Volunteers places in strategically appropriate roles		0	0	25	25	
500 Volunteer hours delivered by new volunteers		0	0	250	250	
10 aspiring board members/trustees identified and trained		0	0	5	5	
6 of the 10 newly trained aspiring board members elected on to boards of Lewisham VCS organisations		0	0	2	4	
50 prospective timebankers identified and registered with RGTB		0	0	25	25	
250 hours of support delivered by new timebankers		0	0	125	125	
35 more young people taking part in Mini Marathon trials		0	0	0	35	
Work with 6 Equalities Working Group members to help ensure an equitable service is being delivered		0	0	3	3	
Quarterly forums feeding into EWG		0	0	1	1	
Work with Lewisham Governors Service to identify and train suitable candidates				Develop a recruitment campaign		

20 additional young mayors advisors		0	0	10		10	
Deliver outreach stalls at Lewisham events		0	0	1		1	
Engage group members to get into volunteering and civic leadership		1	1	2		2	

Comments (relating to performance levels and/or any operational risks):

