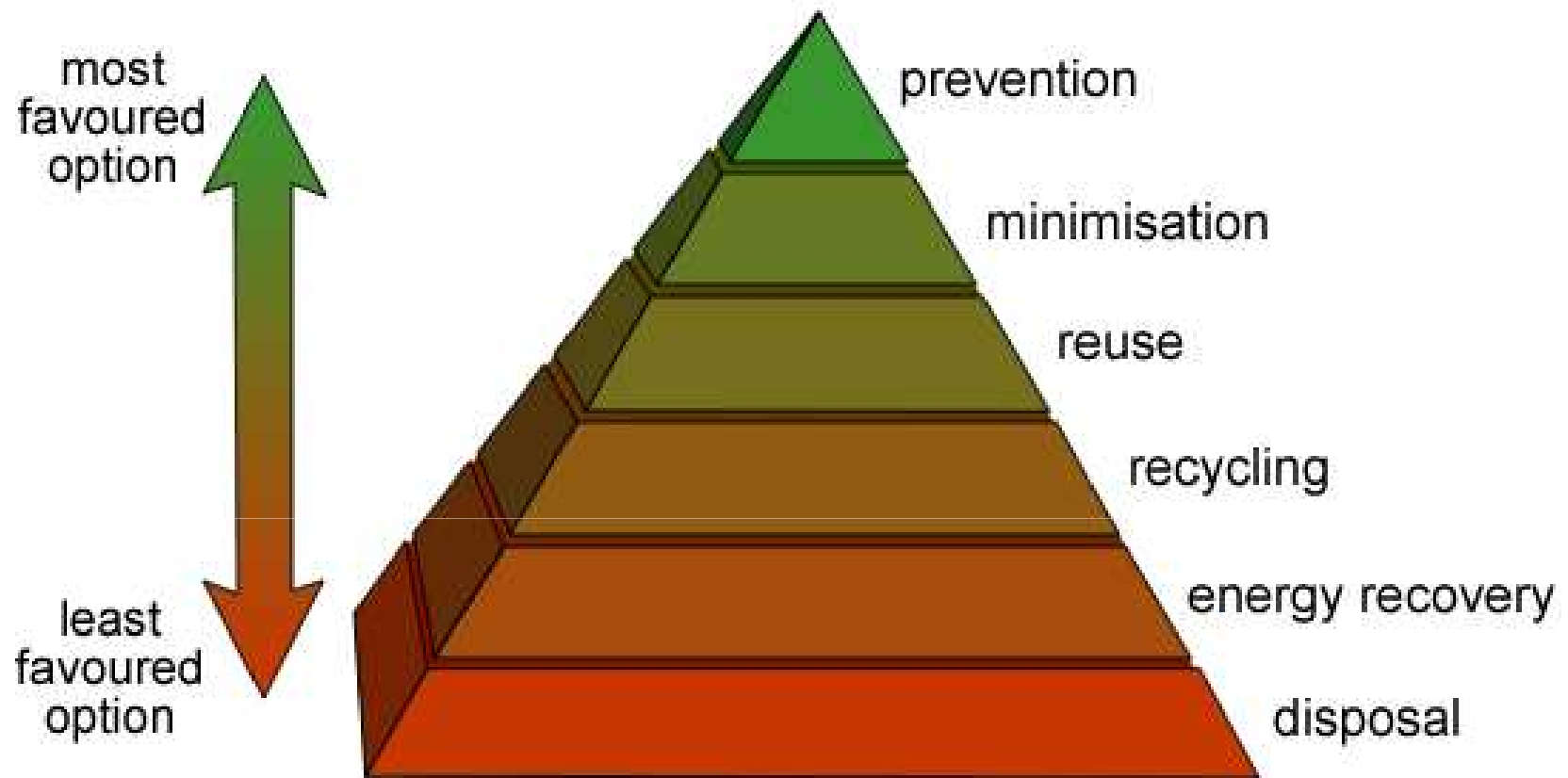




Lewisham's Environment





The Waste Hierarchy

- **285,500 people live in the Borough.**
- **121,500 properties.**
 - 81,000 street properties
 - 40,500 estate properties
- **Waste collection crews visit over 1,500 properties each per day.**
 - Over 82,000 tonnes of refuse sent for incineration in 2013/14
 - Over 18,000 tonnes of recycling collected in 2013/14
- **Street cleansing is responsible for over 700 miles of roads & 2,500 litter bins – 364 days a year.**
 - 5,776 tonnes of litter
 - 1,317 tonnes of market litter
 - 6,199 tonnes of fly tips reported. 9,152 collected.
 - 60 tonnes of leaves
 - 3,256 number of graffiti jobs cleared
 - 22,455 number of free mattress recycling collections (697 tonnes)
- **Maintain 50 parks, 18 nature reserves & 4 cemeteries**
 - 14 parks have Green Flag status
 - 110 highways enclosures
 - Over 30,000 trees in the borough



Lewisham's Environment in context



✓ UK Government and EU directives

✓ Recycling makes better use of our decreasing natural resources

✓ It makes financial sense

Lewisham Council pays much less to recycle good quality recyclables than to dispose of them.



Why should we recycle?



recycle for Lewisham



				
 cartons	 mixed paper & card	 household plastic packaging	 household metal packaging	 mixed glass bottles & jars

Kerbside



Estates



Flats above shops



What can be recycled?



Contamination *'The enemy of recycling'*

Wrong materials in the recycling bin

This has caused whole lorries to be rejected

No Thanks!
Do not put these in the kerbside recycling



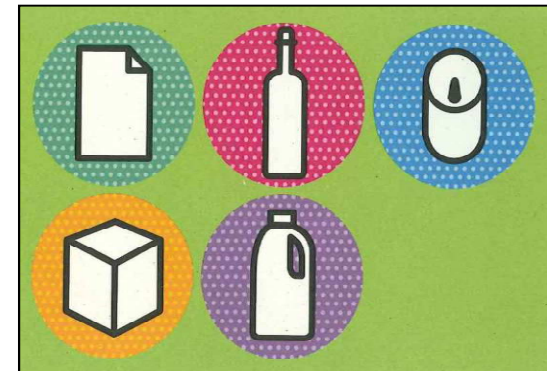
No black sacks No food No garden waste No nappies

Why has this happened?

Not enough communication

Unclear communications

Different boroughs have different systems



Hurdles to overcome





What have we found in the recycling bin?



2014/15 Year to date environment stats:

- * 3,901 reported fly-tip jobs collected so far this year.
- * Average fly-tip clearance time 2.25 day.
- * 55% of fly-tip jobs collected within 1 day.
- * 3,080 graffiti jobs booked so far this year.
- * 100% of graffiti removed within 1 day of being reported on municipal property and within 1 day of permission being granted for removal on private property.

Fly-tipping and graffiti



Brockley Street Surveying Scores

September - November 2014.

Percentage of acceptable scores.

	Brockley Average	LB Lewisham Average
Litter	94%	87%
Detritus	89%	91%
Graffiti	98%	93%
Fly-posting	96%	94%

Dog Fouling in Lewisham

2014/15 to date: 4.57% of places surveyed have dog fouling in them.

10 dog fouling jobs have been reported in Brockley.

Our streets



What we do:

1. Enforcement activity - Dog Control Orders can be issued. Witness statements are key.
2. BARK (Borough Action for Responsible K9's).
3. 'Dog Activity Days' & The Green Dog Walkers Scheme.
4. Awareness raising campaigns. Both local and national such as the Dog Poo Fairy.
5. Detailed information on the website.
6. Training & Education for schools and our partners, via Clean and Green & Junior Citizens.
7. Remove all dog fouling that we are alerted to via Love Lewisham, the call centre and the website.
8. Specialist dog fouling removal machine called 'FIDO'.
9. Pavement Stencils.



Talking of Dogs...



- Removal:
 - Fly tip removal from public land
 - Private land is the responsibility of landowner
 - 2 crews for streets and 2 for Lewisham Homes (Pinnacle collect on estates in Brockley)
 - 1 mattress crew
- Enforcement:
 - 5 Enforcement Officers (2 do Abandoned Vehicles)
 - Fly tipping (also commercial waste, unlawful street trading, litter, dog control orders)
- Pilot with Phoenix Community Housing
 - Lamp post signs
 - Leaflets requesting help for witnesses



Fly Tipping & Enforcement



Enforcement Stats	2013/14	2014/15 so far
Prosecutions	6	9
FPNs Issued	152	215
FPNs Paid	24%	70.50%

FPN Breakdown	2013/14	2014/15 so far
Waste Duty of Care	31	124
Fly-Tipping/ Littering	33	47
Unlawful Street Trading	54	26

Enforcement Stats



Report any environmental issue by using Love Lewisham.

Love Lewisham can be downloaded for free on your Smart Phone.

If you do not have a smart phone just visit the Lewisham website to report environment issues.

You can report the following:

- Fly tipping
- Graffiti
- Dog fouling
- Detritus
- Fly posting
- Abandoned vehicles
- & More

First Local Authority in UK to offer free mattress recycling to residents (More than 13,000 so far this year = 419 tonnes)



Innovation



- * We deliver Clean & Green schools to 25 primary schools in the borough every year. This year we have 5 from Brockley.
 - Stillness Infants, Turnham, Myatt Garden, John Stainer & Beecroft.
- * We work with multiple partners to deliver Junior Citizens to over a thousand Year 6 children every year.
- * We deliver info letters regarding dog fouling, bins on streets and fly-tipping to problem streets.
- * We use the internet, social media, community, newsletters, magazines and newspapers to try and promote our services.
- * We run river clean ups, community clean ups, get community payback to help street cleansing services.

Awareness Raising is key



The last resident satisfaction survey was carried out in 2012

Environment	Satisfaction
Parks	89%
Reuse & Recycling Centre	81%
Refuse collection	87%
Recycling	83%
Street Cleansing	75%

Resident Satisfaction Survey



- Tell your neighbours and friends what we've told you.
- Reduce, Reuse & Recycle as much as you can.
- Use the RRC / Bulky Waste Service.
- Report environmental issues.
- Provide witness statements.
- Community Clean Ups through Capital Clean Up.
- Sign up to Green Dog Walkers.
- Give us your opinion.



What can you do to help us?



Questions?

For further information you can:

Call: 0208 314 7171

Visit: www.lewisham.gov.uk/recycling
www.recycleforlewisham.com

Follow us: www.twitter.com/EnviroLewisham

