

PUBLIC ACCOUNTS SELECT COMMITTEE		
Report Title	Review of ICT in Lewisham	
Key Decision	No	Item No. 4
Ward	ALL	
Contributors	Executive Director for Customer Services, Head of Service Change and Technology	
Class	Part 1	Date: 22 nd September 2014

1. Summary

This covering report summarises the contents of the presentation to Public Accounts Committee on ICT.

2. Recommendations

- 2.1 To note the contents of the report and presentation.
- 2.2 To discuss the item and provide views on the following key questions:
 - Is the Council taking the right approach to IT provision?
 - Do Members agree with the strategic direction and vision for ICT?
 - What do Members feel are the key areas for consideration?
 - Do Members feel the principle of investment in an updated ICT infrastructure is correct?

3. Background

- 3.1 The Council is currently reviewing the delivery of its IT provision and developing a strategy for the next 3 years. As part of this review we are gathering views from key stakeholders, including the Public Accounts Select Committee.
- 3.2 This presentation aims to provide background on the current and future plans for IT provision, including the upgrade of the Council's IT infrastructure. This item intends to gather feedback from the committee to inform the development of the strategy prior to going to Mayor and Cabinet later this year.

4. Overview of Presentation

4.1 The following section provides an overview on the content of the presentation.

4.2 *Context (slides 2-5)*

- This section sets out the background to the role of IT in Lewisham. This includes; trends in the use of devices, those services that have been shifted online over the past 4 years and the overall aim for IT delivery.

4.3 *Current Structure and Spend (slides 6-7)*

- This section sets out how IT is managed within Lewisham. This includes staffing levels and current contract spend with IT suppliers.

4.4 *Drivers of Change (slides 8-9)*

- This section outlines those key drivers of change for the Council and the reasons why we are reviewing IT provision. This also includes summary feedback from stakeholders.

4.5 *Future Plans (slides 10-13)*

- The final section of the presentation sets out the key issues currently being worked on alongside the future vision. It also outlines key strategic issues that the Council must consider over the coming years.

5 Conclusion

5.1 IT supports democratic accountability and the delivery of services across the Council. It aims to facilitate more efficient, effective and straightforward ways of working. Ensuring we make the correct strategic choices that fit with the needs of those who use IT will ensure we deliver this aim. This item seeks to capture the views of the Committee on these choices.