

Mayor And Cabinet			
Report Title	Comments of the Healthier Communities Select Committee on NHS 111		
Key Decision	No	Item No.	
Ward	All		
Contributors	Healthier Communities Select Committee		
Class	Part 1	Date	3 October 2012

1. Summary

- 1.1 This report informs the Mayor and Cabinet of the comments and views of the Healthier Communities Select Committee, arising from discussions held on the update on NHS 111, considered at its meeting on 5 September 2012.

2. Recommendation

- 2.1 The Mayor is recommended to note the views of the Healthier Communities Select Committee as set out in section three of this referral and agree that the Executive Director for Community Services be asked to respond.

3. Healthier Communities Select Committee views

- 3.1 On 5 September 2012, the Healthier Communities Select Committee considered an update on NHS 111. NHS South East London is procuring an NHS 111 pilot for South East London for 2 years from January 2013 to December 2015. The 111 telephone line is designed to reduce the number of people calling 999 inappropriately and signpost people with minor injuries to the right service and treatment for them. A comprehensive, local, directory of services (DoS) will be created so that 111 call handlers can match callers to the most appropriate local care provider. The DoS will be locally developed and commissioned by NHS South East London. The correct interaction between 111 and the DoS is key to the pilot's success.
- 3.2 It is the Committee's opinion that local social care services should appear in the DoS. The Committee therefore recommends that the Council (a) makes available information about the social care services it provides and commissions, so that these services can be included in the DoS; and (b) determines what processes will be required to make sure that the information is kept up-to-date.

4. Financial Implications

- 4.1 There are no financial implications arising out of this report per se; but there may be financial implications arising from carrying out the action proposed by the Committee.

5. Legal Implications

- 5.1 The Constitution provides for Select Committees to refer reports to the Mayor and Cabinet, who are obliged to consider the report and the proposed response from the relevant Executive Director; and report back to the Committee within two months (not including recess).

BACKGROUND PAPERS

NHS 111 Update – Report to Healthier Communities Select Committee (05.09.12)

If you have any queries on this report, please contact Charlotte Dale, Scrutiny Manager (ext. 49534), or Kevin Flaherty, Head of Committee Business (ext. 49327).